

Australian Warranty

(for Australian customers only)

Australian Consumer Law

APC by Schneider Electric warrants its products to be free from defects in materials and workmanship. In addition to the obligations covered by our product warranty, the consumer has the following rights as stipulated by the Australian Consumer Law.

- The benefits to the consumer given by the warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty Claims

Customers with warranty claims issues may access the APC by Schneider Electric IT customer support network through the APC by Schneider Electric Web site: support.apc.com. Select your country from the country selection pull-down menu. Open the Support tab at the top of the web page to obtain contact information for customer support in your region.

For additional warranty information and assistance, please contact Schneider Electric Australia:

Schneider Electric | IT Business
78 Waterloo Road,
Macquarie Park, NSW 2113
Australia
Phone: 1800 652 725