

HOT LINE - TECHNICAL SUPPORT

Dedicated on assistance to the =SE= countries on all technical matters concerning: operation, selection, setting, commissioning, diagnosis and maintenance of Sepam, Vip and other relays, the Protection Hot Line is at your service

PROTECTION HOT LINE - MDE TECHNICAL SUPPORT

Tel. : 33 (0)4 76 60 62 35

(Monday to Friday, from 8:00 AM to 6:00 PM French time)

Fax : 33 (0)4 76 60 58 82

e-mail:

FR-MDE-Protection-Hotline

MDE / M4 plant

MARKETING SUPPORT

Organized by country, the marketing support team is at your service to help you setting up and supporting sales growth project related to the Schneider protection relay offer. The main matters covered by this team are : business development in your country, market requirements, access to new sales channels, information and launching of new products, pricing policy.

For each country, we provide a dedicated support except for already matured countries on Protection relay business which are directly followed on long term marketing matters by the MV Electronics Products Activity. Matured countries are today France, Italy, U.K., Spain, Sweden and Taiwan.

We all expect you as soon as possible matured country !

M4 plant fax :33 (0) 4 76 60 58 82

FRANCE

Coordination commerce France
Bernard BERTOSSA

Tel : 33 (0)4 76 60 57 67

Distribution Publique
Gisele PELISSIER

Tel : 33(0)4 76 39 12 21

Unités d'Adaptation Locale Grenoble
Jacques BUSI

Tel : 33(0)4 76 60 55 14

EUROPE

Austria/Belgium/Denmark/Finland/Germany/ Greece/ Ireland/Switzerland/Netherlands
Claude WITTMER

Tel : 33 (0)4 76 60 57 29

Portugal
Francisco GIL-GARCIA

Tel : 33 (0)4 76 60 66 72

Bosnia/Bulgaria/Croatia/Czech rep./Hungary/ Poland/Romania/Serbia/Slovak rep./Slovenia

Claude WITTMER

Tel : 33 (0)4 76 60 57 29

Baltic countries/Belarus/Russia/Ukraine
Christophe LITTAYE

Tel : 33 (0)4 76 60 61 34

AMERICAS

Argentina/Brazil/Columbia/Chile/Mexico/Peru/Venezuela

Francisco GIL-GARCIA

Tel : 33 (0)4 76 57 66 72

USA/Canada

Christophe LITTAYE

Tel : 33 (0)4 76 60 61 34

MIDDLE EAST & AFRICA

Irak/Israel/Jordan/Lebanon/SaudiArabia/U.A.E./Egypte/Morocco
Christian TEYSSANDIER

Tel : 33 (0)4 76 60 57 27

ASIA / PACIFIC

China/Thailand/Indonesia/Singapore/Malaysia/The Philippines/Vietnam/Japan/South Korea/Australia
Frederick MORENCY

Tel : 33 (0)4 76 60 59 07

For protection prescription support:
Serge VOLUT

Tel : 33 (0)4 76 60 65 69