

IMPORTANT

Critical information regarding upgrades to PowerLogic ION Enterprise 6.0

This document contains important information if you are upgrading to PowerLogic™ ION Enterprise™ 6.0 and have a client installation(s) in your ION Enterprise system.

You will not be able to upgrade your client installation, and it will stop functioning, if you do not perform the upgrade in the correct sequence. Please refer to the appropriate section, depending on the version of ION Enterprise you currently have installed: ION Enterprise 5.6 or ION Enterprise 5.5.



NOTE

This document does not provide instructions for installations with a secondary server.

Upgrading from ION Enterprise 5.6 to ION Enterprise 6.0

Before you upgrade any computer to ION Enterprise 6.0, you must upgrade all computers running ION Enterprise 5.6, including any client installations, to ION Enterprise 5.6 Service Pack 2. To determine what version and service pack of ION Enterprise you currently have installed, select **Help > About** in Management Console, Vista or Reporter.

First, upgrade the existing ION Enterprise 5.6 installations to Service Pack 2 in the following order:

1. If you have a separate database server, upgrade it to ION Enterprise 5.6 Service Pack 2.
2. Upgrade the primary server to ION Enterprise 5.6 Service Pack 2.
3. Upgrade every client installation to ION Enterprise 5.6 Service Pack 2.

The service pack can be downloaded from www.powerlogic.com.

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Contact your local Schneider Electric sales representative for assistance or go to www.powerlogic.com

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Next, upgrade to ION Enterprise 6.0 in the following order:

1. If you have a separate database server, upgrade it to ION Enterprise 6.0.
2. Upgrade the primary server to ION Enterprise 6.0.
3. Upgrade every client installation to ION Enterprise 6.0.

Upgrading from ION Enterprise 5.5 to ION Enterprise 6.0

Before you upgrade any computer to ION Enterprise 6.0, you must upgrade all computers running ION Enterprise 5.5, including any client installations to ION Enterprise 5.5 Service Pack 2. To determine what version and service pack of ION Enterprise you currently have installed, select **Help > About** in Management Console, Vista or Reporter.

First, upgrade the existing ION Enterprise 5.5 installations to Service Pack 2 in the following order:

1. If you have a separate database server, upgrade it to ION Enterprise 5.5 Service Pack 2.
2. Upgrade the primary server to ION Enterprise 5.5 Service Pack 2.
3. Upgrade every client installation to ION Enterprise 5.5 Service Pack 2.

The service pack can be downloaded from www.powerlogic.com.

Next, upgrade to ION Enterprise 6.0 in the following order:

1. If you have a separate database server, upgrade it to ION Enterprise 6.0.
2. Upgrade the primary server to ION Enterprise 6.0.
3. Upgrade every client installation to ION Enterprise 6.0.

What to do if the upgrade is performed out of sequence

If you upgrade the primary server to ION Enterprise 6.0 without first installing the correct service pack on the client installation, you will not be able to upgrade your client installation and it will stop functioning.

In this case, visit the Support section of www.powerlogic.com for instructions on how to fix the client installation so you can continue with the client upgrade.

Additional information

If you need additional help or information regarding this issue, contact Technical Support.

For more information on upgrading ION Enterprise, please refer to the *ION Enterprise 6.0 Commissioning Guide*.