

Schneider Electric Security Notification

Web Server on Modicon M340, Legacy Offers Modicon Quantum and Modicon Premium and associated Communication Modules

8 December 2020

Overview

Schneider Electric is aware of a vulnerability on its Modicon M340, Modicon Quantum and Modicon Premium legacy offers and associated communication modules.

The [Modicon Ethernet Programmable Automation controller](#) products are controllers for industrial process and infrastructure.

Failure to apply the remediations provided below may risk a Denial of Service attack, which could result in the unavailability of the web and FTP services.

Affected Products and Versions

| Product | Version |
|---|---|
| Modicon M340 CPUs | BMXP34* versions prior to V3.30 |
| Modicon M340 Ethernet Communication modules | BMXNOE0100 (H) versions prior to V3.4 BMXNOE0110 (H) versions prior to V6.5 BMXNOC0401 (H) all versions |
| Modicon Quantum communication modules | 140NOE771x1 versions prior to V7.3 140NOC78x00 all versions 140NOC77101 all versions |
| Modicon Quantum processors with integrated Ethernet COPRO | 140CPU65xx0 all versions |
| Modicon Premium communication modules | TSXETY4103 all versions TSXETY5103 all versions |
| Modicon Premium processors with integrated Ethernet COPRO | TSXP574634 all versions TSXP575634 all versions TSXP576634 all versions |

Vulnerability Details

CVE ID: **CVE-2020-7549**

CVSS v3.0 Base Score 5.3 | Medium | CVSS:3.0/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:N/A:L

A CWE-754: Improper Check for Unusual or Exceptional Conditions vulnerability exists that could cause denial of HTTP and FTP services when a series of specially crafted requests is sent to the controller over HTTP.

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Remediation

This vulnerability has been fixed or mitigated in the versions below.

| Affected Product & Version | Remediation/Mitigation |
|---|--|
| M340 CPU BMXP34 versions prior to V3.30 | <p>Firmware V3.30 is available for all the product references. Follow this link and find the right firmware file based on model used.</p> <p>https://www.se.com/ww/en/product-range/1468-modicon-m340/?parent-subcategory-id=3950</p> <p>If customers choose not to apply the remediation, see Mitigation section below</p> |
| Modicon M340 Ethernet Communication modules BMXNOE0100 versions prior to V3.4 | <p>Firmware V3.4 is available for download below</p> <p>https://www.se.com/ww/en/download/document/BMXNOE0100_Exec_and_Release_Notes/</p> <p>If customers choose not to apply the remediation, see Mitigation section below</p> |
| Modicon M340 Ethernet Communication modules BMXNOE0110 versions prior to V6.6 | <p>Firmware V6.6 is available for download below</p> <p>https://www.se.com/ww/en/download/document/BMXNOE0110_Exec_and_Release_Notes/</p> <p>If customers choose not to apply the remediation, see Mitigation section below</p> |
| Modicon M340 Ethernet Communication modules BMXNOC0401 (H) all versions | <p>Mitigation: Configure the Access Control List following the recommendation on the “Modicon Controllers Platform Cyber Security Reference Manual”</p> |
| Modicon Quantum communication modules 140NOE771x1 versions prior to V7.3 | <p>Firmware V7.3 is available for download below</p> <p>https://www.se.com/ww/en/download/document/140NOE77101_Exec_and_Release_Notes/</p> <p>If customers choose not to apply the remediation, see Mitigation section below</p> |

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| <p>Modicon Quantum communication modules:</p> <p>140NOC78x00 all versions 140NOC77101 all versions</p> | <p>Modicon Quantum and associated communication Modules:</p> <p>Schneider Electric’s Modicon Quantum controllers have reached their end of life and are no longer commercially available. They have been replaced by the Modicon M580 ePAC controller, our most current product offer. Customers should strongly consider migrating to the Modicon M580 ePAC. Please contact your local Schneider Electric technical support for more information.</p> <p>To mitigate the risks, users should immediately:</p> <ul style="list-style-type: none"> • Disable the Web server using 'Web Access (HTTP)' via UnityPro / EcoStruxure Control Expert using the following guideline “Quantum using EcoStruxure™ Control Expert - TCP/IP Configuration, User Manual” in the chapter “Security (Enable / Disable HTTP, FTP, and TFTP)”: https://www.se.com/ww/en/download/document/33002479K01000 <p>For further information, please check the “Quantum using EcoStruxure™ Control Expert - TCP/IP Configuration, User Manual” and the Modicon Controllers Platform Cyber Security Reference Manual</p> |
| <p>Modicon Quantum processors with integrated Ethernet COPRO</p> <p>140CPU65xx0 all versions</p> | |
| <p>Modicon Premium communication modules:</p> <p>TSXETY4103 all versions TSXETY5103 all versions</p> | <p>Modicon Premium and associated communication Modules:</p> <p>Schneider Electric’s Modicon Premium controllers have reached their end of life and are no longer commercially available. They have been replaced by the Modicon M580 ePAC controller, our most current product offer. Customers should strongly consider migrating to the Modicon M580 ePAC. Please contact your local Schneider Electric technical support for more information.</p> <ul style="list-style-type: none"> • Disable the Web server using 'Web Access (HTTP)' via UnityPro / EcoStruxure Control Expert using the following guideline “Premium and Atrium using EcoStruxure™ Control Expert - Ethernet Network Modules, User Manual” in the chapter “Security Service Configuration Parameters / Security (Enable / Disable HTTP, FTP, and TFTP)”: https://www.se.com/ww/en/download/document/35006192K01000 <p>For further information, please check the “Premium and Atrium using EcoStruxure™ Control Expert - Ethernet Network Modules, User Manual” and the Modicon Controllers Platform Cyber Security Reference Manual https://download.schneider-electric.com/files?p_enDocType=User+guide&p_File_Name=EIO000001999.07.pdf&p_Doc_Ref=EIO0000001999</p> |
| <p>Modicon Premium processors with integrated Ethernet COPRO:</p> <p>TSXP574634 all versions TSXP575634 all versions TSXP576634 all versions</p> | |

Customers should use appropriate patching methodologies when applying these patches to their systems. We strongly recommend the use of back-ups and evaluating the impact of these patches in a Test and Development environment or on an offline infrastructure. Contact Schneider Electric’s [Customer Care Center](#) if you need assistance removing a patch.

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Customers are advised that the web server is disabled by default. Because web services are only necessary for specific maintenance, configuration or monitoring activities, it is advised to disable web services all together during times when the services are not needed.

Mitigation

If customers choose not to apply the remediation provided above and for products where remediation is not available, they should immediately apply the following mitigations to reduce the risk of exploit:

Modicon M340 CPU BMXP34* and Ethernet communication modules

To mitigate the risks, users should immediately:

- Configure the Access Control List following the recommendations of the user manual “Modicon M340 for Ethernet Communications Modules and Processors User Manual” in chapter “Messaging Configuration Parameters”:
<https://www.se.com/ww/en/download/document/31007131K01000/>
- Disable the Web server using 'Web Access (HTTP)' via UnityPro / EcoStruxure Control Expert using the following guideline: “Modicon M340 for Ethernet - Communication Modules and Processors, User Manual” in the chapter “Security / Security features”:
[https://www.se.com/ww/en/download/document/31007131K01000.](https://www.se.com/ww/en/download/document/31007131K01000/)
This is disabled by default when a new application is created

Modicon Quantum:

Schneider Electric’s Modicon Quantum controllers have reached their end of life and are no longer commercially available. They have been replaced by the Modicon M580 ePAC controller, our most current product offer. Customers should strongly consider migrating to the Modicon M580 ePAC. Please contact your local Schneider Electric technical support for more information.

- Disable the Web server using 'Web Access (HTTP)' via UnityPro / EcoStruxure Control Expert using the following guideline “Quantum using EcoStruxure™ Control Expert - TCP/IP Configuration, User Manual” in the chapter “Security (Enable / Disable HTTP, FTP, and TFTP)”: <https://www.se.com/ww/en/download/document/33002479K01000>

For further information, please check the [“Quantum using EcoStruxure™ Control Expert - TCP/IP Configuration, User Manual”](#) and the [Modicon Controllers Platform Cyber Security Reference Manual](#)

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General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the “Program” mode.
- Never connect programming software to any network other than the network for the devices that it is intended for.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems, and ensure that they are not accessible from the Internet.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric [Recommended Cybersecurity Best Practices](#) document.

For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity Services. These organizations will be fully aware of this situation and can support you through the process.

<https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp>

<https://www.se.com/ww/en/work/services/field-services/industrial-automation/industrial-cybersecurity/industrial-cybersecurity.jsp>

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About Schneider Electric

At Schneider, we believe **access to energy and digital** is a basic human right. We empower all to **do more with less**, ensuring **Life Is On** everywhere, for everyone, at every moment.

We provide **energy and automation digital** solutions for **efficiency and sustainability**. We combine world-leading energy technologies, real-time automation, software and services into integrated solutions for Homes, Buildings, Data Centers, Infrastructure and Industries.

We are committed to unleash the infinite possibilities of an **open, global, innovative community** that is passionate with our **Meaningful Purpose, Inclusive and Empowered** values.

www.se.com

Revision Control:

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| <p>Version 1 <i>8 December 2020</i></p> | <p>Original Release</p> |
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