

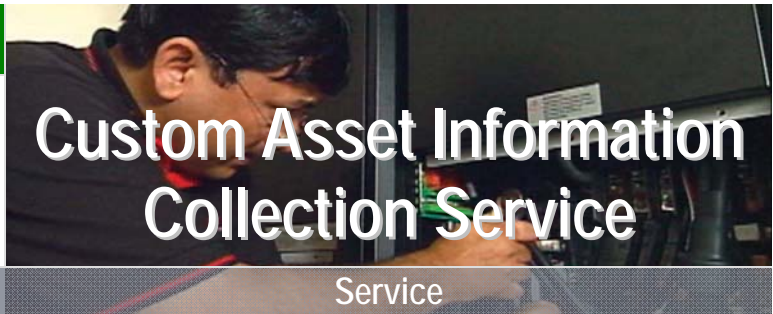


Statement of Work

Custom Asset Information Collection Service

Implementation Services

Service



1.0 Executive Summary

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Schneider Electric Critical Power and Cooling Services (CPCS) Custom Asset Information Collection Service is a key part of an overall deployment of a large service contract and is also beneficial in assisting organizations establish baseline inventory records for existing equipment portfolios. This service provides the CPCS service engineers needed to capture and record all pertinent data for assets at your facilities. This service ensures CPCS will capture and record your asset inventory and provides you an output for future planning and expansion.

The Custom Asset Information Collection Service is performed during normal business hours. Please contact your certified CPCS sales representative for more details

Information below is subject to change depending on the service that is purchased; please contact your CPCS sales representative for a detailed description.

2.0 Features & Benefits

Features	Benefits
Multiple location asset information collection	Specific Asset information by location at all of your facilities.
Customer specific site documentation	Report of asset information by location.

3.0 Details of Service

Asset Collection	
Activities	Description
Asset Information Collection	<p>CPCS will collect product asset information at all sites including:</p> <ul style="list-style-type: none"> • Product Make • Product Model • Product Serial Number • Customer Equipment ID (if available) • Site Location • Contact
Asset Report	<p>CPCS will provide a comprehensive report detailing all information collected by site.</p>

4.0 Assumptions

The successful performance of the included tasks specific to your contract defined in the Statement of Work (SOW) is based on the following key assumptions, which are agreed to by CPCS.

- All services performed on-site by CPCS will be executed during Schneider Electric business hours.
- CPCS will provide engineers to collect information at all sites. This may take more than one day depending on site locations.
- CPCS will provide one comprehensive report of asset Information collection to customer after all sites have been visited.

The following items are outside the scope of this standard service offering.

- Remedial repair of units

5.0 Scope of Responsibility

The items stated here are responsibilities to and from both CPCS and customer.

5.1 CPCS RESPONSIBILITIES

- Schedule engineers to perform service.
- Manage and coordinate scheduling of the service.
- Provide output of Asset Collection to customer

5.2 CUSTOMER RESPONSIBILITIES

- Provide dates and times when the scheduled collection can be performed.
- Provide a named resource for scheduling of the service.
- Notify CPCS service personnel of any security clearance and/or safety training and equipment requirements in advance of arrival.
- Provide a point of contact during time of service.
- Provide a point of contact at the completion of service to sign off on completed work.

6.0 Terms and Conditions

CPCS standard Terms and Conditions apply.

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