



Installation Consulting Service

APC's Installation Consulting Service is designed to help with the electrical installation and positioning of the UPS, Power Array or PowerStruXure architecture at the customer's site. An APC authorized engineer will consult with the customer and/or the customer's electricians on Installation details. This service provides one APC Field Service Engineer on-site for one business day to review one or more of the following:

- Ideal location for the UPS
- Weight of the UPS and floor loading requirements
- Electrical details- breakers, wire sizes, EPO connections
- Environment- temperature and humidity considerations
- Load cutover concerns
- Generator, transfer switch wiring
- External battery cabinet installation consulting

Benefits to Customer:

- Assurance of proper positioning of the unit in its environment
- Ensures a seamless installation
- Avoidance of costly delays by identifying and removing unforeseen installation barriers
- Piece of mind that the electrical installation will be according to manufacturer specifications

Important points:

- A customer designated electrician or an APC referred electrical contractor will accomplish the actual electrical connections.
- Customer supplies electrical equipment up to the connection point of the UPS
- Electrical installation not included in service
- APC is not responsible for electrical wiring
- Please allow for a two week lead time in service scheduling
- An additional WICS must be purchased for each additional day on site
- APC recommends the customer have their Installation/Electrical contractor present at the site visit

Part number	Coverage
WICS	Installation Consulting Service, 1 APC Authorized Field Service Engineer On-Site for one (1) day.