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## 1.0 Executive Summary

Schneider Electric is pleased to offer this open ended, customized cross-business unit service. All services offered are defined in a custom scope of work that is created on a project by project basis.

## 2.0 Features & Deliverables

Feature	Deliverable
Customized Service	Schneider Electric will deliver a customized cross-business unit service that is tailored to specific customer needs.

## 3.0 Location of Service

Details of Service	
Location	The location of service will be defined in the custom scope of work.

## 4.0 Requirements

Details of Service	
Requirements	The requirements of service will be defined in the custom scope of work.

## 5.0 Exclusions

Details of Service	
Exclusions	The exclusions of service will be defined in the custom scope of work.

## 6.0 Scope of Responsibility

Details of Service	
Scope of Responsibility	The scope of responsibility will be defined in the custom scope of work.

## 7.0 Project Work Details

### 7.1 SCHEDULE

Schneider Electric will coordinate performance dates with the customer.

### 7.2 COMPLETION CRITERIA

Schneider Electric is expected to have finished its written duties when any of the following occurs:

- A. Schneider Electric completes all the tasks described in the customer specific statement of work
- B. This service and statement of work are terminated for other reasons, within the Schneider Electric Customer Agreement.

## 8.0 Pricing

Pricing for this service will be based on a customized price. The price will incorporate the number of hours required to perform the service.

## 9.0 Terms and Conditions

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