



Table of Contents

- 1.0 Executive Summary
- 2.0 Features & Deliverables
- 3.0 Location of Service
- 4.0 Requirements
- 5.0 Exclusions
- 6.0 Scope of Responsibility
- 7.0 Project Work Details
- 8.0 Pricing
- 9.0 Terms & Conditions

1.0 Executive Summary

Schneider Electric is pleased to offer this Asset Definition file programming service. This service is part of a collection of customized services Schneider Electric offers for custom engineered software and hardware solutions. This DDF programming service provides for the complete creation and programming of up to 10 DDF file and up to three revisions per DDF. All services will be performed remotely.

2.0 Features & Deliverables

Feature	Deliverable
DDF File Programming	Schneider Electric will create up to 10 DDF files.
DDF File Revisions	Schneider Electric will perform up to three revisions of each unique DDF file.
Protocol	Schneider Electric will create a DDF that is either SNMP or Modbus TCP compliant.
Platform	Schneider Electric will ensure all DDFs created are either EcoStruxure IT Expert or Data Center Expert compliant.
Data Center Operation and EcoStruxure IT Advisor Compatible	Schneider Electric will make all DDFs for power and cooling devices compatible with Data Center Operation and/or EcoStruxure IT Advisor

3.0 Location of Service

Details of Service	
Activities	Description
Location	Schneider Electric will perform all DDF programming services remotely.

4.0 Requirements

The successful performance of the activities defined is based on the following requirements:

- Schneider Electric will perform all services during the regular business hours (Monday through Friday from 8:00 AM to 5:00 PM, local time, exclusive of holidays).
- The customer will designate a project lead to coordinate DDF programming, testing and validation with Schneider Electric.
- The customer will provide Schneider Electric with a clear and accurate Modbus register map for all Modbus devices that calls out the specific registers relevant for the DDF.
- The customer will provide Schneider Electric with a clear and accurate MIB file for all SNMP devices.
- The customer will load the DDF file onto DCE or ITE Gateway, test the DDF file and provide feedback to Schneider Electric for any changes that are requested.

5.0 Exclusions

The successful performance of the activities defined is based on the following exclusions:

- Schneider Electric will not make any individual DDF file compliant for both Data Center Expert and EcoStruxure IT Expert. Each DDF will be compliant on either one of these applications, as designated by the customer.
- Schneider Electric will not make more than three revisions to any single unique DDF file.
- Schneider Electric will not perform DDF updates after 90 calendar days past the delivery of the initial version of the file. All updates must be requested within 90 calendar days of receipt of the initial DDF file.
- Schneider Electric will not perform programming in any language other than English.
- Schneider Electric will not make DDF files DCO/ITA compatible for devices other than power and cooling devices.
- Schneider Electric will not perform MIB walks, device communication troubleshooting, point to point verification, DCE troubleshooting or programming, ITE troubleshooting or programming or any network problem/resolution.

6.0 Scope of Responsibility

The scope of responsibility will be associated with the individual service activities outlined in the respective statement of work.

7.0 Project Work Details

7.1 SCHEDULE

Schneider Electric will coordinate performance dates with the customer.

7.2 COMPLETION CRITERIA

Schneider Electric is expected to have finished its written duties when any of the following occurs:

- A. Schneider Electric completes all the tasks described in the customer specific statement of work
- B. This service and statement of work are terminated for other reasons, within the Schneider Electric Customer Agreement.

8.0 Pricing

Pricing for the DDF programming services will be based on a customized price. The price will incorporate the number of DDF files requested.

9.0 Terms and Conditions

Schneider Electric standard Terms and Conditions apply. All Schneider Electric trademarks are property of Schneider Electric. Other trademarks are property of their respective owners. The information provided in this Statement of Work cannot be used or duplicated, in full or in part. Other uses for this document are prohibited without written consent from Schneider Electric. All documentation, photographs, thermal imaging or other information provided by the customer, or gathered at the customer site, will be for internal Schneider Electric use only and used solely for the purpose of report generation, analysis and recommendations. Disclaimer: This information is reliable at the point of creation and may be subject to change without notice. All Schneider Electric standard Terms and Conditions apply.

In addition to standard Schneider Electric Terms and Conditions, Schneider Electric reserves the right to amend, withdraw or otherwise alter this submission without penalty or charge as a result of any event beyond its control arising from or due to the current Covid-19 epidemic or events subsequent to this epidemic / pandemic including changes in laws, regulations, by laws or direction from a competent authority

© 2014 Schneider Electric. All rights reserved. All Schneider trademarks are property of Schneider Electric and its subsidiaries and affiliates. Other trademarks are property of their respective owners. Specifications are subject to change without notice. Disclaimer: This information is reliable at the point of creation and may be subject to change.