

## PowerChute™ Personal Edition v3.0.2 Frequently Asked Questions

### Summary

PowerChute™ Personal Edition ships with APC Back-UPS with communications capabilities and is also available for download from the APC Web site. This software provides safe system shutdown, with power and energy management functions using a USB connection.

### Questions

### Page #

What PowerChute Personal Edition features are new to version 3.0.2? .....	1
What's new in PowerChute Personal Edition 3.0.2? .....	2
What Back-UPS does PowerChute Personal Edition support? .....	2
Which APC Back-UPS have energy reporting features? .....	2
Which APC Back-UPS have energy management features? .....	2
What languages does PowerChute Personal Edition support? .....	2
What operating systems are supported by PowerChute Personal Edition 3.0.2? .....	3
Where can I get PowerChute Personal Edition 3.0.2? .....	3
What is the sku for PowerChute Personal Edition 3.0.2? .....	3

### What PowerChute Personal Edition 3.0.2 features are not available in previous versions?

FEATURE	Versions 2.x	Version 3.0	Version 3.0.2
Single version of PowerChute Personal Edition supports Windows XP, Windows Vista and Windows 7 operating systems. (No need to install a different software version depending on your operating system).	✘	✔	✔
Fact-based energy usage and cost reporting of protected equipment*.	✘	✔	✔
CO <sub>2</sub> emissions monitoring of protected equipment*.	✘	✔	✔
Easy-to-use energy savings plans to reduce the cost of energy of peripheral devices*	✘	✔	✔
Automatic Update Notifications which customers can opt in to receive when a new software version is released	✘	✔	✔
Multi-language support	✔	✘	✔

\* Available in Back-UPS with power saving 'controlled' outlets

## What's new in PowerChute Personal Edition 3.0.2?

PowerChute Personal Edition 3.0.2, which includes innovative energy cost and carbon emissions reporting is now available in 9 languages. Upgrade to Version 3.0.2 to overcome any issues you could face in installing PowerChute software when connected to Internet. Version 3.0.2 also offers accurate user settings to manage alarm notifications.

## What Back-UPS does PowerChute Personal Edition 3.0.2 support?

PowerChute Personal Edition is included with APC Back-UPS with communication capabilities. The features available in the software differ by Back-UPS model.

## Which APC Back-UPS have energy reporting features?

If you have a Back-UPS with power saving 'Controlled' outlets, energy reporting of your protected equipment is available via PowerChute Personal Edition software. The software reports on the energy usage and cost as well as CO<sub>2</sub> emissions for any equipment plugged into your battery backed outlets. Note: the following 'power-saving' Back-UPS models are exceptions and currently do not support energy reporting:

- BE550G-GR
- BE550G-UK
- BE550G-JP

## Which APC Back-UPS have energy management features?

If you have a Back-UPS with power saving 'Controlled' outlets, you will be able to choose energy savings plans to reduce your energy consumption by automatically turning off your peripheral devices when your computer goes into sleep mode or is turned off. These energy saving plans can be found on the energy management screen.

## How do I benefit from Automatic updates notification?

Automatic update notification is a feature which enables users to be notified when a new software version is released, on which the user can chose to upgrade to it, without losing any of their customizations.

It is recommended that users enable this feature either during installation or from the Options screen.

## What languages does PowerChute Personal Edition support?

The PowerChute Personal Edition 3.0.2 user interface is available in the following languages;

- English
- French
- German
- Italian

- Russian
- Simplified Chinese
- Japanese
- Brazilian Portuguese
- Mid-Atlantic Spanish

If your operating system is in any of the above languages, PowerChute Personal Edition v3.0.2 installs in the same local language. If you have v3.0 installed and opted in to receive automatic update notification, you will be notified when v3.0.2 becomes available and can choose to upgrade if required.

### What operating systems are supported by PowerChute Personal Edition 3.0.2?

PowerChute Personal Edition software is tested with all new Windows desktop operating systems and service packs to ensure best-in-class operating system support. Keep up-to-date on the latest support with our operating system compatibility chart on the APC web site which is regularly updated. To be one step away from the latest information, save the following link to your favorites: <http://www.apc.com/wp/?um=300>

**Tip:** As this is a re-direct link, once you save the chart as a favorite, go to the favorite drop-down list, right click the bookmark, select properties and enter the actual URL address above and click ok. You need to do this to ensure that your favorite link will always automatically direct you to the most recent chart].

### Where can I get PowerChute Personal Edition 3.0.2?

You receive a PowerChute Personal Edition CD in the box with your APC Back-UPS if your UPS model has communications capabilities. However, if you did not receive version 3.0.2 or are currently using an older version and would like to upgrade, you can download the newest version from the APC web site.

- If you would like to go to the PowerChute Personal Edition product information pages, go to [www.apc.com](http://www.apc.com), select Uninterruptible Power Supply (UPS) under popular products, and click UPS Management and PowerChute Personal Edition. PowerChute Personal Edition Family page is accessible at: <http://www.apc.com/products/family/index.cfm?id=129>
- To go directly to the download section, go to [www.apc.com](http://www.apc.com), select Software & Firmware under Popular Links, in the Filter by Software / Firmware Field, select 'Software Upgrades – PowerChute Personal Edition' and submit.

### What is the sku for PowerChute Personal Edition 3.0.2?

SKU	PRODUCT DESCRIPTION	DISTRIBUTION
SFPCPE302	PowerChute Personal Edition v3.0.2 (Multi-Language Support)	Free download from the APC web site

If you search for this sku “SFPCPE302” using the APC web site search functionality, you will also be brought to the web page where you can easily download this software.

