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## 1.0 Executive Summary

Schneider Electric Assembly and Start-Up for Rack & Wall Mount Colling Equipment service provides customers with Schneider Electric authorized service personnel to install and ensure proper Start-Up of the NetworkAIR™ Rack Air Removal Unit (RARU), Rack Air Distribution Unit (ADU) & Side Air Distribution Unit (SADU) and Wiring Closet Ventilation Unit (WCVU). Schneider Electric service will install, energize and check functionality of the system in all modes of operation to ensure compliance with stated technical specifications. In all cases, power must be available and the UPS system must be in operation prior to Start-Up of the unit (for units that have redundant power connections). Schneider Electric service will verify that the system is installed and operating according to Schneider Electric service standards and specifications.

### 1.1 ASSEMBLY

Assembly involves unpacking, assembling and placing the equipment in its final location. This service provides the customer with the assurance that the cooling solution has been installed according to Schneider Electric service standards and specifications.

### 1.2 START-UP

Once the equipment has been placed in its definitive location, Schneider Electric service factory-trained service personnel will energize and check the functionality of the equipment in all modes of operation and conduct various tests to obtain internal power supply voltage readings, temperature, pressure and other critical checks.

## 2.0 Features & Benefits

Features	Benefits
Inventory and packaging removal	Ensures that all components are present and accounted for which are required for proper installation of the equipment. Removal of packaging material to the customers on-site refuse container keeps the area clean and orderly.
Schneider Electric service authorized service personnel install and start-up equipment	Assurance of proper installation and Start-Up of the equipment and Confirmation the equipment is performing to specifications.
Provides qualified and approved service personnel	Assurance of proper Installation which helps ensure proper unit operation and capacities.
Comprehensive Assembly and Start-Up	Assurance that the cooling solution will be performing to specifications for optimum availability
Train customer support staff on basic operation of the equipment	Provides the customer with operation and maintenance knowledge.
Scheduling and delivery coordination	Avoidance of possible delays caused by scheduling and delivery conflicts.

## 3.0 Details of Service

The Start-Up service is contingent upon the system being installed using the installation supplies shipped with the unit with no modifications to the unit or site connections for power.

The specific features and deliverables of this service are listed below. For each item listed below, Schneider Electric service will perform the work described and create and maintain a project summary document that contains the key data and information. In addition, a printed document summarizing the data will be provided.

<b>Assembly &amp; Startup</b>	
<b>Activities</b>	<b>Description</b>
<b>Inspect installation location</b>	Visually inspect set up of equipment in accordance with the installation manual
<b>Install equipment</b>	Mounting and installation of the equipment per Schneider Electric service documentation and "Best Practices"
<b>Verify proper operation of equipment</b>	Check fans verify settings and alarms based on equipment application
<b>Install ancillary equipment devices</b>	Install duct kits and verify operation of additional temperature sensors and alarm beacons when applicable
<b>Remove packaging material</b>	Clear area of packaging material to customers designated on-site refuse container
<b>Configure System</b>	Schneider Electric service will verify fan speed controls match the system configuration Schneider Electric service will set up unit configuration to match application of equipment.
<b>Final Inspection</b>	Schneider Electric service will ensure the system is clean and free of debris. Schneider Electric service will ensure the events log is clear and all wires, bolts and panels are properly secured.
<b>Train Customer</b>	Schneider Electric service will provide operating instructions to owner's personnel. Educate customer on unit operation and alarm functions and recommended maintenance

## 4.0 Assumptions

The successful performance of the tasks defined in this statement of work (SOW) is based on the following key assumptions, which are agreed to by Schneider Electric service.

- Customer must purchase one Assembly & Start-up service entitlement for every **two units**  
**NOTE: Installation of the NetworkAIR™ Rack Air Removal Unit may require Disconnecting the power to the rack**
- Unit must be kept in an environment that adheres to manufacturer specifications
- Replacement air filters for the ADU must be replaced periodically for optimum performance, please refer to the O&M Manual for details
- Extended yearly parts only warranties are available for Rack/Wall fan products; please contact your Schneider Electric service sales representative for details

The following items are **outside the scope** of this standard service offering. They can be integrated into a customized Statement of Work (SOW) at the customer's request. Please contact your certified Schneider Electric service sales representative for more details.

- Project management
- Equipment not provided by Schneider Electric service
- Support for third party equipment
- Any specialized testing or commissioning
- Hard wiring of electrical service
- Monitoring wiring to ancillary devices
- Installation is based on factory supplied materials used for installation of the equipment. Additional supplies or modifications to the product required for installation are not covered under this installation service
- Raised floor tile cutouts and wall penetrations that may or may not be required are **NOT** included in this service, please refer to the installation manual for details

## 5.0 Scope of Responsibility

The items stated here are responsibilities of both Schneider Electric service and the customer.

### 5.1 SCHNEIDER ELECTRIC SERVICE RESPONSIBILITIES

- Identify and provide key Schneider Electric service stakeholders and provide contact information
- Notify the appropriate resource(s) of issues that require resolution
- Confirm and communicate Assembly and Start-Up schedule

### 5.2 CUSTOMER RESPONSIBILITIES

- Identify key non- Schneider Electric service project stakeholders
- Notification of any scheduled changes to Schneider Electric service within 48 hours
- Provide Schneider Electric service staff access to the appropriate facility
- Provide a named resource to interface with Schneider Electric service
- Contact personnel for hardware delivery and scheduling of services
- Special clearance or access requirements

### 6.0 Project Work Details

The information stated here are the details of the project performed by Schneider Electric service for the customer including the schedule, location and successful completion criteria.

#### 7.1 SCHEDULE

Actual set dates will be discussed and approved between Schneider Electric service and the customer.

#### 7.2 LOCATION

The location of this installation will be on-site and performed at the ship to location of the equipment unless informed of a new location by the customer in a 48-hour period before installation is to be done.

#### 7.3 COMPLETION CRITERIA

Schneider Electric service is expected to have finished its written duties when any of the following occurs:

1. Schneider Electric service completes all tasks described in Section 6.1 of this SOW.
2. This service and SOW are terminated for other reasons, within the Schneider Electric Service Customer Agreement.

### 7.0 Terms and Conditions

Schneider Electric Standard Terms and Conditions apply.

The information provided in this Scope of Work cannot be used or duplicated, in full or in part. Other uses for this document are prohibited without written consent by Schneider Electric.

All documentation, photographs, imaging or other information provided by the customer, or gathered at the customer site, will be for internal use only and used solely for the purpose of report generation, analysis and recommendations.

All services' conditions included in this document apply (i) only between Schneider Electric and that organization that bought the Services Solutions; and (ii) only to those products and services ordered by the Customer at the time that the Schneider Electric Services information is current. Schneider Electric may change the Schneider Electric Services Information at any time. The Customer will be notified of any change in the Schneider Electric Services Information in the manner stated in the then current product ordering and/or services solutions related agreement between Schneider Electric and the Customer, but any such change shall not apply to products or service ordered by the Customer prior to the date of such change.

Schneider Electric will have no obligations to provide Services Solutions with respect to equipment and assets that are outside the Service Area. "Schneider Electric Service Area" means a location that is within (i) one hundred (100) miles or one hundred and sixty (160) kilometers radius of a Schneider Electric service location; and (ii) the country in which the Installation site is located, unless otherwise defined in the governing agreement with Schneider Electric, in which case the definition in the governing agreement prevails.

Products or services obtained from any Schneider Electric partner or reseller are governed solely by the agreement between the purchaser and the reseller. That agreement may provide terms that are the same as the Schneider Electric Services Solutions on this document. Please contact the reseller or the local Schneider Electric sales representative for additional information on Schneider Electric Services Solutions on Products obtained from a reseller.

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