

2023 End of Commercialization

SCADAPack 32, 3xx, 3xxE Smart RTUs, Expansion Modules, Realstream and Realift PCP SCADA & Telemetry Solutions

June 2021

Schneider Electric announces the End of Commercialization (EoC) date for the SCADAPack™ 32, SCADAPack 300 and SCADAPack 300E Smart RTUs. In addition, this EoC includes selected SCADAPack I/O modules, accessories and solutions, specifically Realstream™ and Realift™ PCP, that are not compatible with the SCADAPack x70 Smart RTU platform.

'EoC' signifies that a solution/product will no longer be available for offer or purchase. It does not signify that the aforementioned solution/product will no longer be serviced or supported. This is indicated by the "End of Service" (EoS) date, which occurs at a time period from the EoC date. (see below)

What does this End of Commercialization Effect?

This EoC includes the following:

Smart RTUs:

- SCADAPack 32
- SCADAPack 330, SCADAPack 334, SCADAPack 350, SCADAPack 357
- SCADAPack 330E, SCADAPack 334E, SCADAPack 337E, SCADAPack 350E, SCADAPack 357E

I/O Expansion Modules:

- 5401, 5402, 5403, 5404, 5409, and 5411 Digital I/O
- 5406 and 5407 Digital Relay Output
- 5502 Analog Input
- 5904 HART

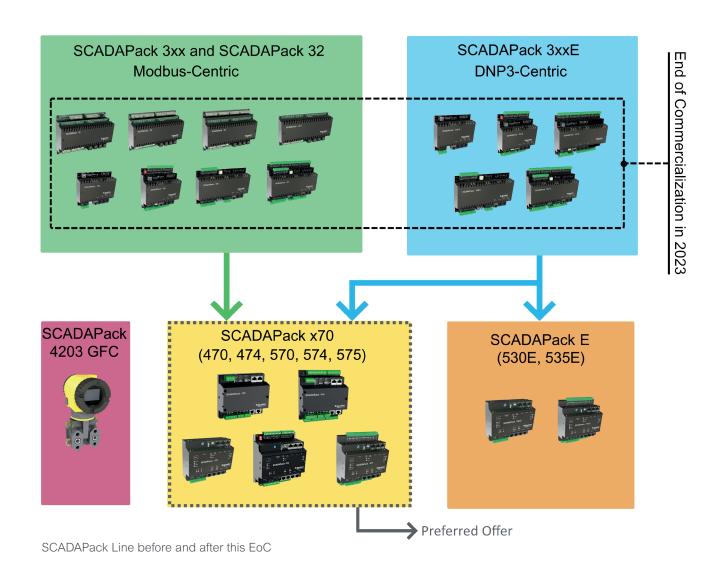
SCADA & Telemetry Solutions:

- Realstream Lift Station
- · Realift PCP

Why this End of Commercialization?

The SCADAPack 32, 300 and 300E Smart RTUs are approaching the limit of what can be reasonably achieved using their architectures. The advanced age of technologies used in these platforms (15 - 20 years) makes future product enhancements increasingly challenging from a product manufacturing, development and support perspective. This EoC will empower the SCADA and Telemetry development team to focus on further enhancing the SCADAPack x70 platform and incorporating new, and secure, capabilities into the RTUs, thereby providing a powerful and sustainable platform for many years to come.

With the Q4 2020 launch of the SCADAPack 47x, a new line of x70-based SCADAPack Smart RTUs was introduced to the market. Following in the footsteps of the SCADAPack 57x RTUs, the SCADAPack 470 and 474 are more powerful than SCADAPack 32, 300 or 300E RTUs, and available at a lower cost. The SCADAPack x70 line uses RemoteConnect™, a modern, flexible, and fully-featured single programming environment that is based on the EcoStruxure™ Control Expert (Unity Pro) application, used by Modicon™ PLCs. The SCADAPack x70 platform offers modern cybersecurity features such as an IP firewall and a platform which can grow and evolve as the market demands and is our Preferred Offer moving forward.



Does this End of Commercialization Include Telepace Studio, SCADAPack Workbench and SCADAPack E Workbench?

No, these software products, (and the SCADAPack 4203 GFC, SCADAPack 530E and SCADAPack 535E hardware products), are not affected by this end of commercialization. However, as they are in the mature phase of their product lifecycles, they will only be maintained in the future; new features will likely not be added.

How does this affect Realflo?

Support for the flow computer applications used on the SCADAPack 32 and 300 RTUs will be maintained as long as the firmware is maintained; no new features will be added.

How does this affect Realift and Realstream?

The Realstream lift station solution will be replaced by a free-of-charge SCADAPack x70 library and sample project that is currently under development. This will be made available on Schneider Electric Exchange Shop, upon its release.

Realift RPC will be available on the 47x Smart RTU platform. A SCADAPack 470-based replacement for Realift PCP is being studied.

When does the End of Commercialization and End of Service Take Effect?

The end of commercialization will occur June 30, 2023.

The end of service will be maintained for the affected SCADAPacks, expansion modules, and applications for a minimum of five (5) years from the EoC date.

Support Information

Technical Support

Level 1 and 2 support will be provided through the individual countries. Level 3 support will be available through the Technical Support team located in Canada.

Direct Worldwide: +1-613-591-1943, Email: supportTRSS@se.com
Australia: 1300 369 233, Email: au.help@se.com

North America: Phone: 1-888-226-6876, toll free (Monday to Friday 8:00 am – 6:30 pm, Eastern

time)

Other Support

Sales, marketing and other support is available through:

Ordering support:
For technical support:
For sales, pre-sales support:
For application support:
Email: SupportTRSS@se.com
Email: SalesTRSS@se.com
Email: TelemetrySolutions@se.com

For application support: Email: TelemetrySolutions@se.com
Product Line Manager: Email: james.redmond@se.com
Product Line Director: Email: john.cavalenes@se.com

Reference List

Hardware	Discontinued Part Number	EoC Date	Suggested Substitution
SCADAPack 32 P4	TBUP4-	June 30, 2023	SCADAPack 474
SCADAPack 32 P4A	TBUP4A	June 30, 2023	SCADAPack 474
SCADAPack 32 P4B	TBUP4B	June 30, 2023	SCADAPack 474 with 6607 I/O Expansion Module
SCADAPack 32 P4C	TBUP4C	June 30, 2023	SCADAPack 474 with 6607 I/O Expansion Module
SCADAPack 32P	TBUP4N	June 30, 2023	SCADAPack 470
SCADAPack 330	TBUP330-	June 30, 2023	SCADAPack 470
SCADAPack 334	TBUP334-	June 30, 2023	SCADAPack 474
SCADAPack 350	TBUP350-	June 30, 2023	SCADAPack 470 or 474
SCADAPack 357	TBUP357-	June 30, 2023	SCADAPack 474 with 6607 I/O Expansion Module
SCADAPack 330E	TBUP330-E	June 30, 2023	SCADAPack 470 or 530E
SCADAPack 334E	TBUP334-E	June 30, 2023	SCADAPack 474 or 535E
SCADAPack 337E	TBUP337-E	June 30, 2023	SCADAPack 535E with a 5414 Digital Input Module or SCADAPack 474 with a 6607 I/O Expansion module
SCADAPack 350E	TBUP350-E	June 30, 2023	SCADAPack 470, SCADAPack 474 or SCADAPack 530E
SCADAPack 357E	TBUP357-E	June 30, 2023	SCADAPack 535E with a 5414 Digital Input Module or SCADAPack 474 with a 6607 I/O Expansion module
5401 Digital I/O Module	TBUX297121	June 30, 2023	6607 I/O Expansion module or a 5414 Digital Input and 5415 Digital Output module
5402 Digital I/O Module	TBUX297153	June 30, 2023	6607 I/O Expansion module or a 5414 Digital Input and 5415 Digital Output module
5403 Digital I/O Module	TBUX297107	June 30, 2023	6607 I/O Expansion module or a 5414 Digital Input and 5415 Digital Output module
5403 Digital I/O Module	TBUX297110	June 30, 2023	6607 I/O Expansion module or a 5414 Digital Input and 5415 Digital Output module
5403 Digital I/O Module	TBUX297109	June 30, 2023	6607 I/O Expansion module or a 5414 Digital Input and 5415 Digital Output module
5406 Digital Relay Module	TBUX297284	June 30, 2023	6607 I/O Expansion module or a 5415 Digital Output module
5407 Digital Relay Module	TBUX297127	June 30, 2023	6607 I/O Expansion module or a 5415 Digital Output module
5407 Digital Relay Module	TBUX297126	June 30, 2023	6607 I/O Expansion module or a 5415 Digital Output module
5409 Digital Output Module	TBUX297117	June 30, 2023	6607 I/O Expansion module or a 5415 Digital Output module
5411 Digital Output Module	TBUX297246	June 30, 2023	6607 I/O Expansion module or a 5415 Digital Output module
5502 Analog Input Module	TBUX297220	June 30, 2023	6607 I/O Expansion module or 5506 Analog Input Module
5904 HART Module	TBUX297205	June 30, 2023	6602 HART module
RealStream Lift Station Solution	TBUW334-101N- 100AU	June 30, 2023	To be replaced by a free-of-charge SCADAPack x70 library and sample project that is currently under development.
Realift PCP-C SCADAPack Level 3			No substitution. A SCADAPack 470-based

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