

Electrical Distribution Service Statement of Work

Asset Connect Cloud connection

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1 Executive summary

The purpose of this document is to describe the Schneider Electric Asset Connect offer focusing on connecting equipment to the cloud. This service will be executed by Schneider Electric certified service engineers.

Asset Connect provides gateways and modem allowing connectivity to cloud service based (example : Ecostruxure Asset Advisor).

This Service Agreement offer is related to:

- Network configuration
- Connection to Cloud Base Service (Ecostruxure Asset Advisor)
- Test and installation report

Network configuration

- Schneider Electric Field Services will dispatch highly skilled certified engineer(s) to configure equipment network.

Connection to Cloud Base Service (Ecostruxure Asset Advisor)

- Schneider Electric Field Service recommends that the Customer connect the critical equipment to Schneider-Electric Cloud
- Schneider Electric Field Service install and configure gateway and modem to connect electrical installation to the cloud

Test and installation report

- A service report is prepared and submitted to the Customer following equipment upgrade and network creation/evolution (could include single line diagram update).

2. Details of service

The installation will be carried out by a Schneider Electric Field Service Representative (FSR) on an agreed date with the client.

The following table lists the details of the service tasks provided with this assessment.

Activities	Description
Gateway and modem installation	Install gateway and modem allowing cloud connection LAN or 3G/4G modem
Equipment, gateway and modem configuration	Configure equipment IP address and double check communication status. Optimize setting to guarantee cybersecurity
Test	Test cloud communication (data publication)

3. Assumptions & exclusion

4.1 Assumptions

The Asset Connect has the following requirements

- All services performed on customer's site by Schneider Electric Field Services, including preliminary inspection visits, will be executed during the Schneider Electric business hours unless otherwise requested by the customer. These hours are Monday through Friday from 8am to 5pm weekly, local time, unless otherwise specified. Please contact your certified Schneider Electric Sales Representative for additional details.
- All sensors and gateway have been already installed and configured.
- Additional on-site labor will be charged at standard Schneider Electric rates.
- All services are performed on-site by certified Schneider Electric service engineer.
- Geographical restrictions may apply. Please verify the service coverage and response time for your location with your Schneider Electric sales representative.
- In case of a conflict between the service definitions contained in this Statement of Work and the local service definitions, the local service definitions will prevail. For more information, please refer to your Sales Representative.
- All our commissioning activities stop at the outgoing switchboard terminals.
- Adequate provision for alternative power supplies, during the downtime, should be made by the customer or a customer's contractor. Potential time of shutdown can be estimated following an on-site visit and assessment.
- The designated working areas are to be cleared by the customer, prior to Schneider Electric's presence at customer's site.
- Protection and control relay are initially not connected OR connected using Modbus TCP.

In the event that an in-depth survey is recommended in this quotation and we are unable to perform such survey, or are limited in the scope of the survey, due to restrictions or other constraints imposed to Schneider Electric by the customer or any third-party under the control or acting on behalf of the customer, Schneider Electric will not accept any liability for delays or additional expenses resulting for the customer or such third-party from non-completion of this survey or an incomplete survey.

4.2 Exclusions

The following items are outside the scope of this standard service offering. They can be integrated into a customized Statement of Work (SOW) at request of the customer. Please refer to your local Schneider Electric Services Sales Representative or reseller.

- On-site emergency intervention
- We have made no provision to liaise with the local electricity supply authority.
- To wire Modbus Ethernet in each room and install switch if not installed
- To wire power supply to the receiver/communication "box"
- To connect LAN Ethernet (wire + administration IP address) for data publication, (if not possible, use 3G/4G modem)
- Rent equipment specific machine to access to high hanging equipment
- We request that relevant power supply is made available adjacent to the working area to facilitate our installation & commissioning works, we have made no allowance to provide a generator for site power.
- All permits (if applicable) to authorize Schneider Electric to perform installation & commissioning works and the tests are to be issued/obtained by customers and / or its contractors.
- Any delays or loss of time caused by customers and / or its contractors may be charged by Schneider Electric.

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