

# PowerChute™ Business Edition

## Operating System, Processor and JRE Compatibility Chart

OPERATING SYSTEM		VERSION
		PowerChute™ Business Edition v10.0.1
VMware® ESXi	VMware® ESXi Server 6.5 Update 3 (vMA 6.5) <b>(see Note 2)</b> VMware® ESXi Server 6.5 Update 2 (vMA 6.5)	
Microsoft® Hyper-V <b>(see Note 1)</b>	Windows® Hyper-V Server 2019 Windows® Hyper-V Server 2012 R2	
Windows® Server 2019	Windows® Server 2019 Datacenter, Essentials, Standard (Server Core)	
Windows® Server 2016	Windows® Server 2016 Essentials, Datacenter (Server Core), Standard, Storage, Storage Workgroup	
Windows® Server 2012	Windows® Server 2012 R2 Foundation, Essentials, Datacenter, Standard (Server Core), Storage (Server Core)	
Windows® 10	Windows® 10 Enterprise, Pro, Home, Education	
Windows® 7	Windows® 7 SP1 Enterprise, Professional, Ultimate	
Red Hat® Enterprise Linux®	Red Hat® Enterprise Linux® 6.10, 7.6, 7.7, 8.0 with KVM Red Hat® Enterprise Linux® 6.10, 7.6, 7.7, 8.0	
SuSE® Linux®	SuSE® Linux® Enterprise Server 12 SP4, 15, 15 SP1	

### Notes

**Operating System Compatibility Notes:** PowerChute Business Edition v10.0 and above is a 64-bit application and supports only 64-bit Operating System.

**Important JRE Compatibility Notes:** PowerChute Business Edition v10.0.1 has been verified with the bundled Java version OpenJDK 11.0.2 GA (<https://jdk.java.net/11/>).

Supported JRE updates will be listed here along with the download link. Please use the JRE update mechanism in the PowerChute Business Edition v10.0 & above, to install the update.

**Browser Support:** PowerChute Business Edition has been tested with IE11, Firefox, Chrome and Edge browsers (Unsupported versions of Firefox, Chrome browsers and the resolution is documented in the Known Issues section of the PowerChute Business Edition Product Center (<http://swhelp.apcc.com/pcbe/commhelp/general/>)).

**Communications Support:** Both Serial and USB communications are supported in Windows, RedHat Enterprise Linux and SuSE Linux. USB communication on Linux platforms is supported only with SMT, SMX and SRT Smart-UPS.

**Note 1:** For information on successful guest OS shutdown, please refer to Microsoft kbse **KB2887595** (<http://support.microsoft.com/kb/2887595>)

**Note 2:** For minor updates, compatibility has been announced based on the analysis of level of changes in the update.