



AMERICAN POWER CONVERSION LIMITED FACTORY WARRANTY FOR TRANSIENT VOLTAGE SURGE SUPPRESSOR

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Terms of Warranty

American Power Conversion warrants its Transient Voltage Surge Suppressor (“Surge Protector Product”) to be free from defects in materials and workmanship for the duration of the applicable warranty period¹. APC obligation under this warranty is limited to repairing or replacing, at its sole discretion, any such defective products. Repair or replacement of a defective product or part thereof does not extend the original warranty period. Any parts furnished under this warranty may be new or factory- remanufactured.

Non-transferable Warranty

This warranty applies only to the original purchaser who must have properly registered the product. Product may be registered at warranty.apc.com .

Exclusions

APC shall not be liable under this warranty if its testing and examination disclose that the alleged defect in the Surge Protector Product does not exist, or that it was caused by the end user’s or any third person’s misuse, negligence, or installation, testing, operation or use of the product contrary to APC’s recommendations or specifications. Further, APC shall not be liable for defects resulting from: 1) accidents, 2) unauthorized attempts to repair or modify the product, 3) incorrect or inadequate electrical voltage or connection, 4) inappropriate on-site operation conditions, 5) Acts of God, 6) exposure to the elements, 7) change in location or operating use, 8) start-up by non-APC designated personnel or 9) theft. In no event shall APC have any liability under this warranty for any product where the serial number has been altered, defaced, or removed.

EXCEPT AS SET FORTH ABOVE, THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, OF SURGE

¹ The standard limited warranty period for Surge Protector Products with SKUs ending in –A is ten years. The standard limited warranty period for Surge Protector Products with SKUs that do not end –A is five years.

PROTECTOR PRODUCT SOLD, SERVICED OR FURNISHED UNDER THIS AGREEMENT OR IN CONNECTION HEREWITH.

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Warranty Claims

Customers with warranty claims issues may access the APC worldwide customer support network by visiting support.apc.com. Select your country from the country selection pull-

down menu. Open the Support tab at the top of the web page to obtain contact information for customer support in your region.