

NetShelter VX and NetShelter VS Configure-to-Order Enclosure

Introduction

Thank you for purchasing the NetShelter Configure-to-Order (CTO) Enclosure. Your NetShelter CTO Enclosure is identical to the NetShelter VX and NetShelter VS series enclosures but has been shipped pre-installed with equipment that you ordered. For detailed instructions on setting up and adjusting the enclosure, refer to the manual provided with your enclosure.

Before you unpack the enclosure

The NetShelter CTO Enclosure is packaged differently than the NetShelter VX and the NetShelter VS series enclosures. Read the accompanying addendum, *Unpacking Instructions for APC NetShelter with Pre-Installed Equipment*, before attempting to unpack the enclosure.



Note

Do not follow the unpacking instructions in the NetShelter user manual. Follow the instructions in the *Unpacking Instructions* addendum instead.

Product specifications

Product specifications for your NetShelter CTO Enclosure are identical to those of the corresponding NetShelter VX and NetShelter VS series enclosures except for the net weight, which must take into account the added weight of the installed equipment. For more information, see the product specifications supplied with the individual components installed in your enclosure.

APC Worldwide Customer Support

Customer support for this or any other APC product is available at no charge in any of the following ways:

- Visit the APC Web site to find answers to frequently asked questions (FAQs), to access documents in the APC Knowledge Base, and to submit customer support requests.
 - **www.apc.com** (Corporate Headquarters)
 - Connect to localized APC Web sites for specific countries, each of which provides customer support information.
 - **www.apc.com/support/**
 - Global support with FAQs, knowledge base, and e-support.
- Contact an APC Customer Support center by telephone or e-mail.
 - Regional centers:

APC headquarters U.S., Canada	(1)(800)800-4272 (toll free)
Latin America	(1)(401)789-5735 (USA)
Europe, Middle East, Africa	(353)(91)702020 (Ireland)
Japan	(0) 3 5434-2021

- Local, country-specific centers: go to **www.apc.com/support/contact** for contact information.

Contact the APC representative or other distributor from whom you purchased your APC product for information on how to obtain local customer support.

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