1.0 Executive Summary

Schneider Electric is pleased to offer this IT Advisor hosted migration service. This service provides migration of your on-premises EcoStruxure IT Advisor application to hosted. All services will be performed remotely.

2.0 Features & Benefits

<table>
<thead>
<tr>
<th>Feature</th>
<th>Benefits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low-touch migration</td>
<td>Easily get started with your IT Advisor hosted solution. We set it up with minimal involvement from you.</td>
</tr>
</tbody>
</table>

3.0 Details of Service

<table>
<thead>
<tr>
<th>Activities</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hosted migration</td>
<td>We will prepare then migrate your on-premises IT Advisor solution to a hosted server after receiving your back up, at a convenient time for you.</td>
</tr>
</tbody>
</table>
4.0 Requirements

The successful performance of the activities defined is based on the following requirements:

- The customer has purchased a Software Support Contract.
- Schneider Electric will perform all services during the regular business hours (Monday through Friday from 8:00 AM to 5:00 PM, local time, exclusive of holidays).

5.0 Exclusions

The successful performance of the activities defined is based on the following exclusions:

- Schneider Electric will not perform any on-site work.
6.0 Scope of Responsibility

The items stated here are responsibilities to and from both Schneider Electric and customer. By purchasing this service the customer agrees to make a good faith effort to furnish all necessary information listed or requested to aid migration.

5.1 SCHNEIDER ELECTRIC RESPONSIBILITIES

- Perform the intended service.
- Coordinate with you on the best time to perform the migration.

5.2 CUSTOMER RESPONSIBILITIES

- Provide EcoStruxure IT license names, one-time pass codes, and registration information.
- Provide Schneider Electric with your latest IT Advisor back up.
- Provide a point of contact during time of service.
7.0 Terms and Conditions

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