

Installation Guide Smart-UPS™ On-Line SRT1000/1500 UXI-NCLI, SRT1000/1500 UXI-LI, Tower/Rack-Mount

Important Safety Instructions

Read the instructions carefully to become familiar with the equipment before attempting to install, operate, service or maintain the UPS. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol either to a Danger or Warning safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

DANGER

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

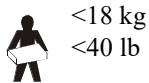
CAUTION

CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

NOTICE is used to address practices not related to physical injury.

Product Handling Guidelines



Safety and General Information

Inspect the package contents upon receipt. Notify the carrier and dealer if there is any damage.

Read Safety Guide supplied with this unit before installing the UPS.

- Adhere to all national and local electrical codes.
- Do not work alone under hazardous conditions.
- All wiring must be performed by a qualified electrician.
- Changes and modifications to this unit not expressly approved by APC by Schneider Electric could void the warranty.
- This equipment is intended for indoor use only.
- Do not operate this unit in direct sunlight, in contact with fluids, or where there is excessive dust or humidity.
- Be sure the air vents on the UPS are not blocked. Allow adequate space for proper ventilation.
- The equipment is heavy. Always practice safe lifting techniques adequate for the weight of the equipment.
- For a UPS with a factory installed power cord, connect the UPS power cable directly to a wall outlet. Do not use surge protectors or extension cords.
- Always install external battery packs at the bottom in rack-mount configurations. The UPS must be installed above the external battery packs.
- Always install peripheral equipment above the UPS in rack-mount configurations.
- Additional safety information can be found in the Safety Guide supplied with this unit.

Battery safety



WARNING

RISK OF CHEMICAL HAZARD AND EXCESSIVE SMOKE

- Replace the battery at least every 10 years or at the end of its service life, whichever is earlier.
- Replace the battery immediately when the UPS indicates battery replacement is necessary.
- Replace batteries with the same type of batteries as originally installed in the equipment.

Failure to follow these instructions can result in death or serious injury.

- The battery typically lasts for five to ten years. Environmental factors impact battery life. Elevated ambient temperatures, poor quality utility power, and frequent short duration discharges will shorten battery life. Batteries should be replaced before end of life.
- Servicing of user replaceable batteries should be performed or supervised by personnel knowledgeable about batteries and required precautions. Keep unauthorized personnel away from batteries.
- APC by Schneider Electric uses Lithium Ion batteries. Under normal use and handling, there is no contact with the internal components of the battery.
- Do not drive nails into the battery pack.
- Do not strike the battery pack with a hammer.
- Do not stand on the battery pack.
- Do not short circuit battery pack.
- Do not place or use the battery pack near heat or fire.
- Do not use a dropped, damaged or deformed battery pack.
- Do not use the battery pack to power other equipment.
- CAUTION: Before installing or replacing the batteries, remove conductive jewelry such as chains, wrist watches and rings. High energy through conductive materials could cause severe burns.
- CAUTION: Do not dispose of battery pack in a fire. The batteries may explode.
- CAUTION: Do not open or tamper with the battery enclosure. Doing so will expose the cell terminals which pose an energy hazard.

- CAUTION: Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.
- CAUTION: Failed batteries can reach temperatures that exceed the burn thresholds for touchable surfaces.
- CAUTION: A battery can present a risk of electrical shock and high short-circuit current. The following precautions should be taken when working on batteries:
 - Disconnect the charging source prior to connecting or disconnecting battery terminals.
 - Do not wear any metal objects including watches and rings.
 - Do not lay tools or metal parts on top of batteries.
 - Use tools with insulated handles.
 - Wear rubber gloves and boots.
 - Determine if battery is either intentionally or inadvertently grounded. Contact with any part of a grounded battery can result in electric shock and burns by high short-circuit current. The risk of such hazards can be reduced if grounds are removed during installation and maintenance by a skilled person.

Deenergizing safety

- The UPS may present a shock hazard even when disconnected from AC and DC power.
- The AC and DC connectors may be energized by remote or automatic control at any time.
- Before installing or servicing the equipment check that the:
 - Input circuit breaker is in the **OFF** position or the equipment is disconnected from the AC source.
 - Internal batteries and External battery packs are disconnected.


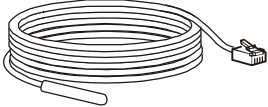
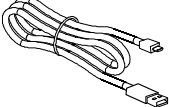
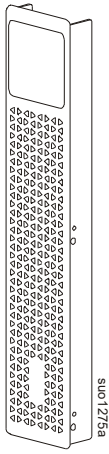
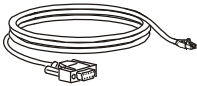
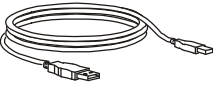
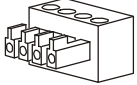
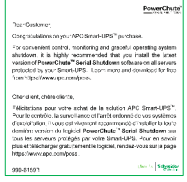
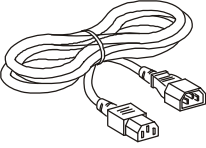
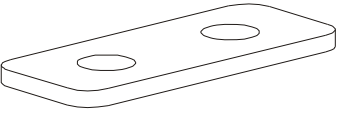

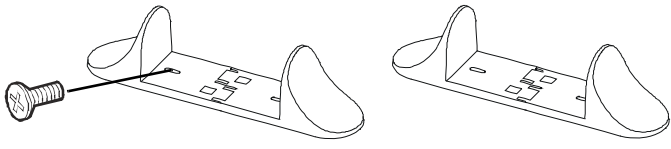
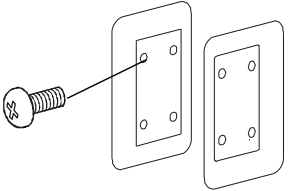
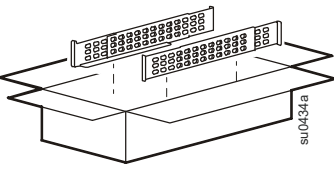
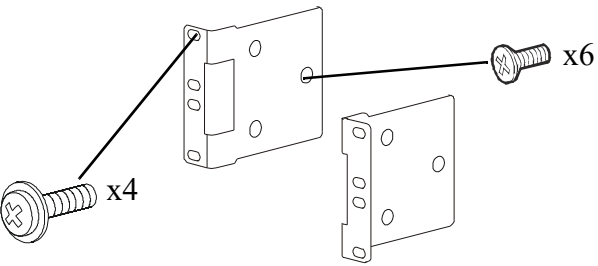
Electrical safety

- Do not handle any metallic connector before power has been disconnected.
- For models with a hardwired input, the connection to the branch circuit (mains) must be performed by a qualified electrician.
- 230 V models only: In order to maintain compliance with the EMC regulations, output cords and network cables attached to the UPS must not exceed 10 meters in length.
- The protective earth conductor for the UPS carries the leakage current from the load devices (computer equipment). An insulated ground conductor is to be installed as part of the branch circuit that supplies the UPS. The conductor must have the same size and insulation material as the grounded and ungrounded branch circuit supply conductors. The conductor will typically be green, with or without a yellow stripe.
- Leakage current for a pluggable, Type A UPS may exceed 3.5 mA when a separate ground terminal is used.
- The UPS input ground conductor must be properly bonded to protective earth at the service panel.
- If provided, connect the ground cable between the external battery pack(s) and the UPS.
- If the UPS input power is supplied by a separately derived system, the ground conductor must be properly bonded at the supply transformer or motor generator set.

General information

- Refer to “Specifications” on page 5 for information on the maximum number of battery packs supported by your UPS model.
NOTE: For each XLBP added, the charging time will increase.
- The model and serial numbers are located on a small, rear panel label. For some models, an additional label is located on the chassis under the front bezel.
- Always recycle used batteries.
- Recycle the packaging materials or save them for reuse.

Package Contents

SRT1000/SRT1500 UXI-NCLI models only			
<p>PowerChute™ Network Shutdown software download guide</p> 	<p>Temperature sensor probe</p> 	<p>USB Cable Type A to Micro USB</p> 	
All models			
<p>Front bezel</p> 	<p>RJ45 to DB9 cable</p>  <p>USB cable</p>  <p>EPO Terminal block</p> 	<p>PowerChute™ software download guide</p>  <p>2 output IEC jumper cable</p> 	<p>2 tie brackets</p>  <p>4 flat head screws to secure tie brackets</p> 
<ul style="list-style-type: none"> • 1 pair stabilizer brackets • 4 flat head screws to secure tower stabilizer brackets to the UPS 		<ul style="list-style-type: none"> • 1 pair cleats • 8 pan head screws 	
<p>Rail Kit with instructions and hardware for installing rails in a rack.</p> 		<ul style="list-style-type: none"> • 1 pair rack-mount brackets • 6 flat head screws to secure rack-mount brackets to the UPS • 4 ornamental screws to secure rack-mount brackets to the rails 	

Specifications

UPS	Power Module	Battery Pack
SRTL1000RMXLI	SRT1000UXI-LI	XBP48RM1U-LI
SRTL1000RMXLI-NC	SRT1000UXI-NCLI	
SRTL1500RMXLI	SRT1500UXI-LI	
SRTL1500RMXLI-NC	SRT1500UXI-NCLI	XBP48RM2U-LI
SRTL1000RM4UXLI	SRT1000UXI-LI	
SRTL1000RM4UXLI-NC	SRT1000UXI-NCLI	
SRTL1500RM4UXLI	SRT1500UXI-LI	
SRTL1500RM4UXLI-NC	SRT1500UXI-NCLI	

NOTE: For additional specifications refer to the APC by Schneider Electric web site, www.apc.com.

Environmental

Temperature	Operating	0 to 40 °C (32 to 104 °F)
	Storage	-15 to 45 °C (5 to 113 °F)
Elevation	Operating	0 - 3,000 m (0 - 10,000 ft)
	Storage	0 - 15,000 m (50,000 ft)
Humidity	0% to 95% relative humidity, non-condensing	
International Protection Code	IP20	
Pollution Degree	2	

Physical

The UPS is heavy. Follow all lifting guidelines.

Unit weight, without packaging	13.7 kg (30.2 lb)
Unit weight, with packaging	21 kg (46.3 lb)
Unit dimensions without packaging Height x Width x Depth	85 (2U) mm x 432 mm x 590 mm 3.35 (2U) in x 17 in x 23.3 in
Unit dimensions with packaging Height x Width x Depth	245 mm x 600 mm x 810 mm 9.7 in x 23.6 in x 31.9 in
The model and serial numbers are on a small label located on the rear panel.	

Battery

External Battery Pack	XBP48RM1U-LI	XBP48RM2U-LI
Battery type	Lithium-ion	
Typical energy capacity	600 watt-hours	2400 watt-hours
Maximum continuous discharge power	1.5 kW	3 kW
Maximum charge rate	12 A	
Battery capacity - Typical	12 Ah	50 Ah
Battery nominal voltage	48 VDC	
Compatible Power Modules	SRT1000UXI-NCLI, SRT1500UXI-NCLI, SRT1000UXI-LI SRT1500UXI-LI	
Maximum number of XLBPs supported by UPS	5	2
Battery power cable length	600 mm (23.6 in)	
Battery communication cable length	300 mm (11.8 in)	

NOTES:

- The UPS does not support any other type/make of battery packs.
- Refer to the appropriate replacement battery user manual for installation instructions.
- Charge the XLBPs immediately upon receipt / first installation and at least once in six months during storage or when not in use.
- Contact your dealer or go the APC by Schneider Electric web site, www.apc.com for information on replacement battery pack.

Electrical

Overvoltage Category	II
Applicable power grid power distribution system	TN Power System
Applicable standard	IEC 62040-1

CAUTION: To reduce the risk of fire, connect the UPS only to a circuit provided with recommended maximum branch circuit overcurrent protection.

Models	Rating	Building Circuit Breaker (CB) Current Rating
SRT1000 models	1000 VA / 900 W	16 A
SRT1500 models	1500 VA / 1350 W	

Output	
Output Frequency	50 Hz / 60 Hz
Nominal Output Voltage	220 V, 230 V, 240 V
Input	
Input Frequency	40 Hz - 70 Hz
Nominal Input Voltage	220 V, 230 V, 240 V
Input current rating	SRT1000 models: 5.5 A SRT1500 models: 8 A

Rack-Mount Installation

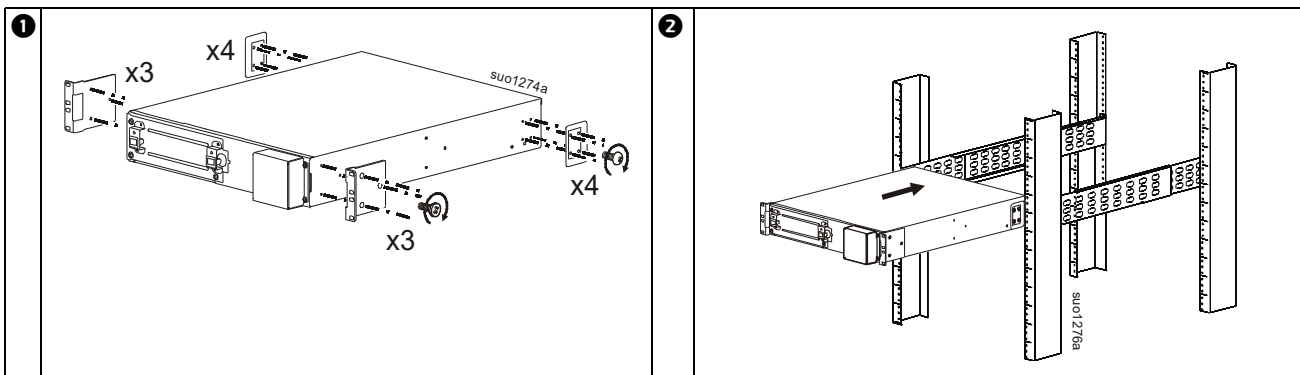
Refer to the Rail Kit Installation Guide for instructions on rail installation.

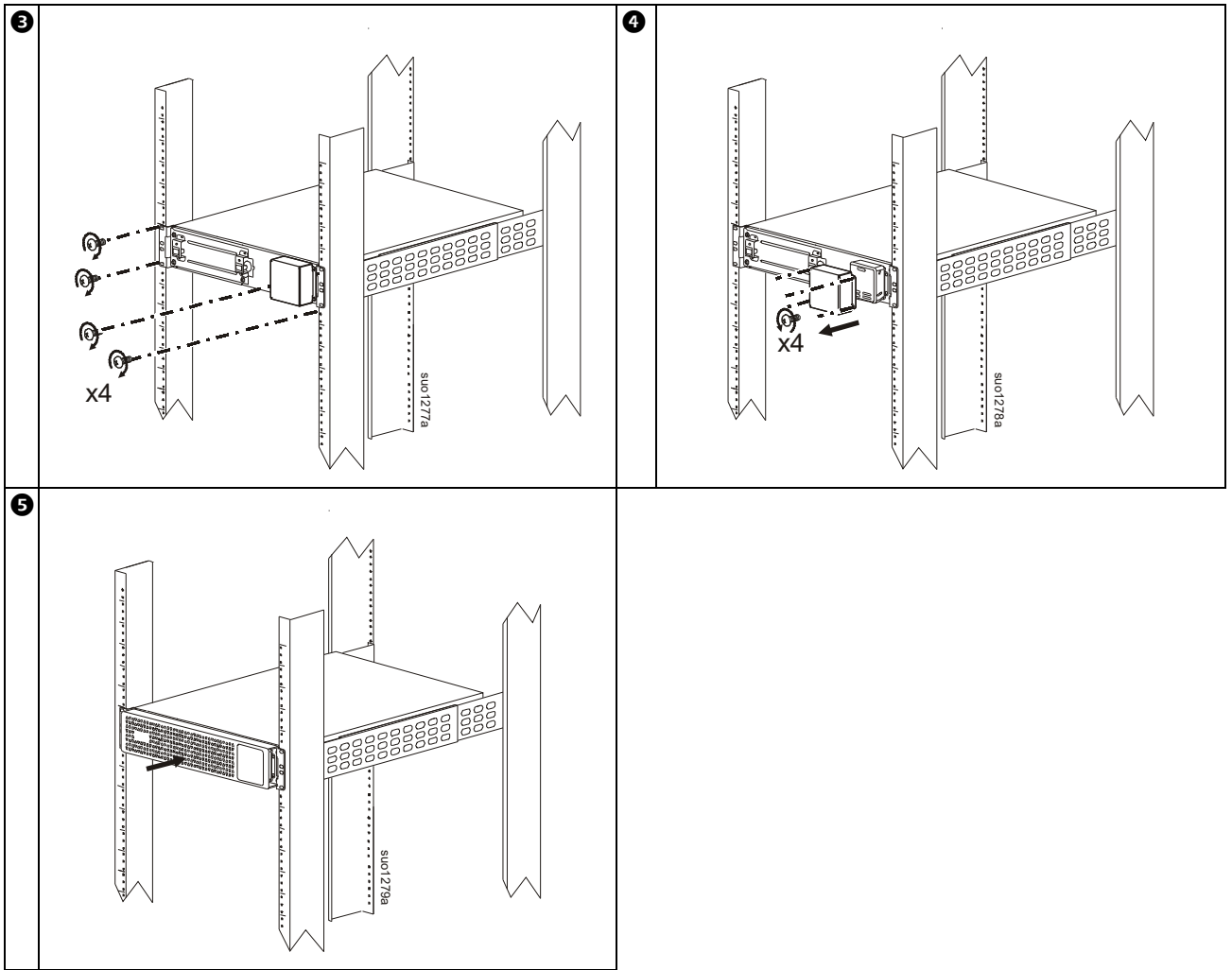
CAUTION

RISK OF FALLING EQUIPMENT

- The equipment is heavy. Always practice safe lifting techniques adequate for the weight of the equipment.
- Always use the recommended number of screws to secure brackets to the UPS.
- Always use the recommended number of screws to secure the UPS to the rack.
- Always install the UPS at the bottom of the rack.
- Always install the XLBP below the UPS in the rack.

Failure to follow these instructions can result in minor or moderate injury





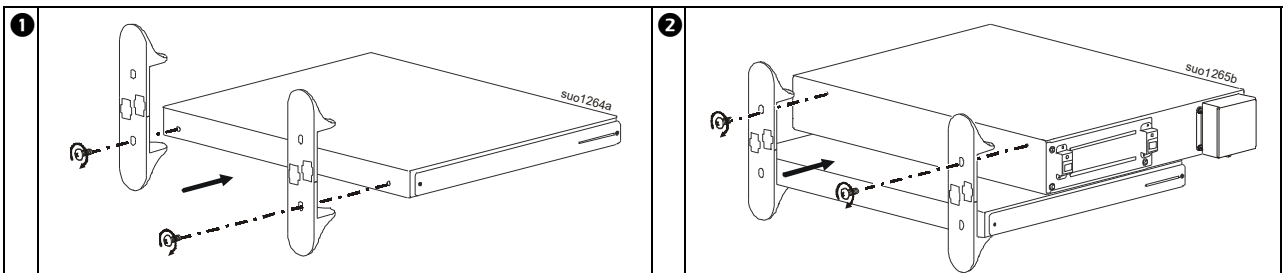
Tower Installation

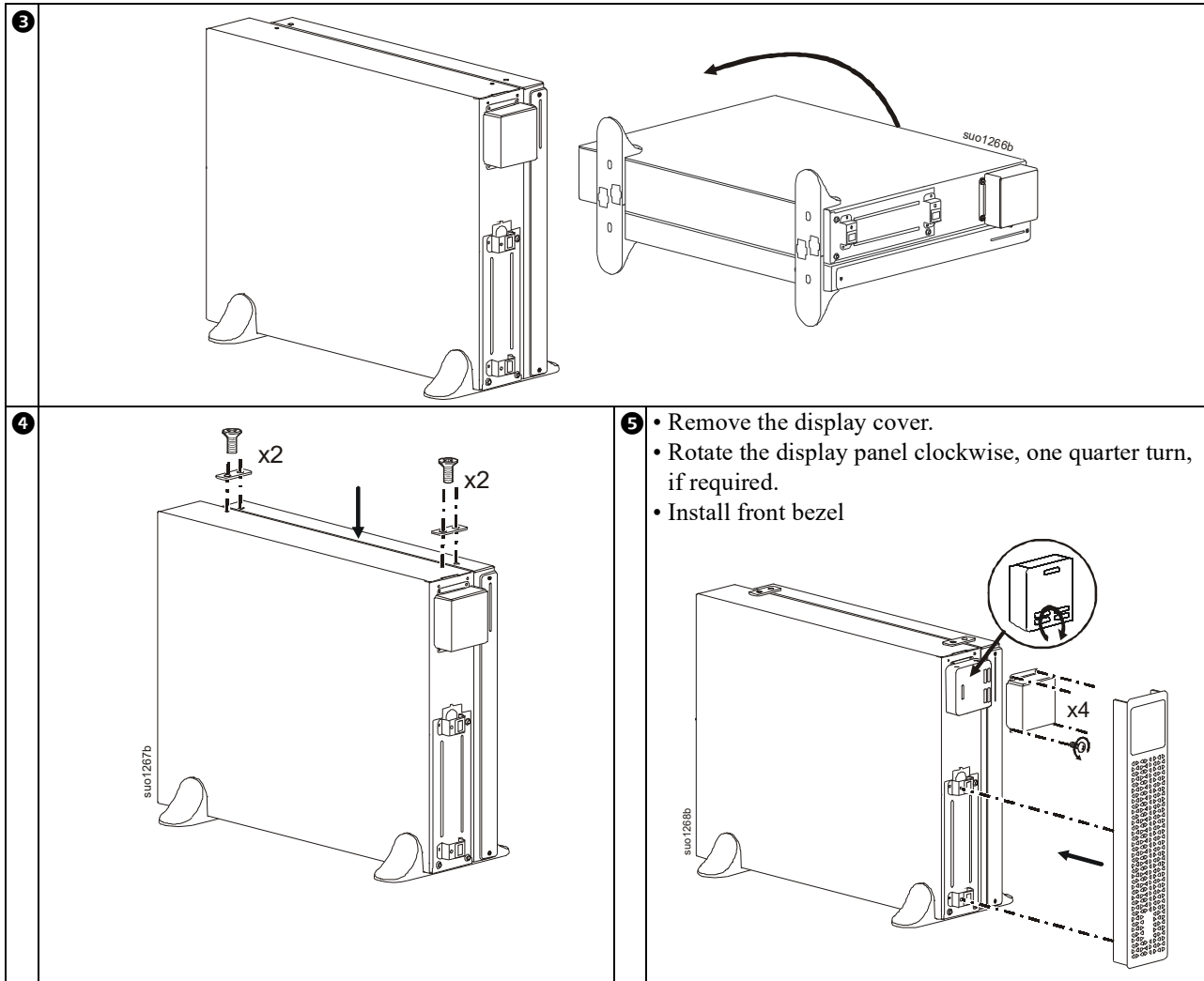
CAUTION

RISK OF FALLING EQUIPMENT

- The equipment is heavy.
- Always practice safe lifting techniques adequate for the weight of the equipment.

Failure to follow these instructions can result in minor or moderate injury





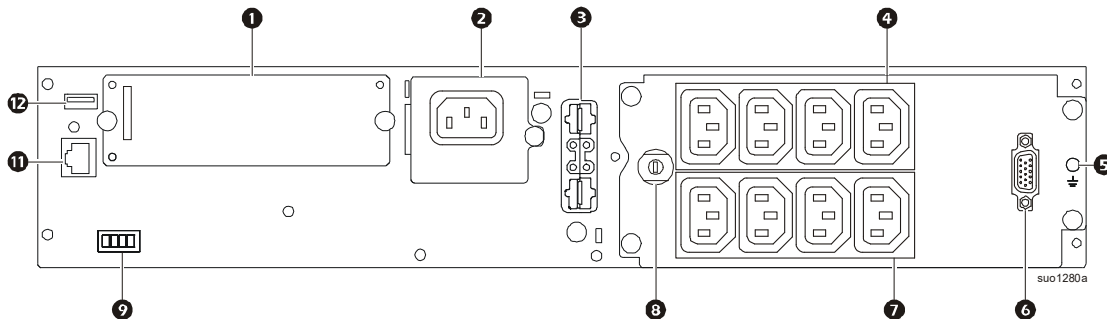
NOTES:

- Refer to the appropriate XLBP installation manual for connections between the UPS and XLBP.
- If multiple battery packs are to be connected in tower configuration, contact APC by Schneider Electric Customer Support for obtaining the additional accessories required.

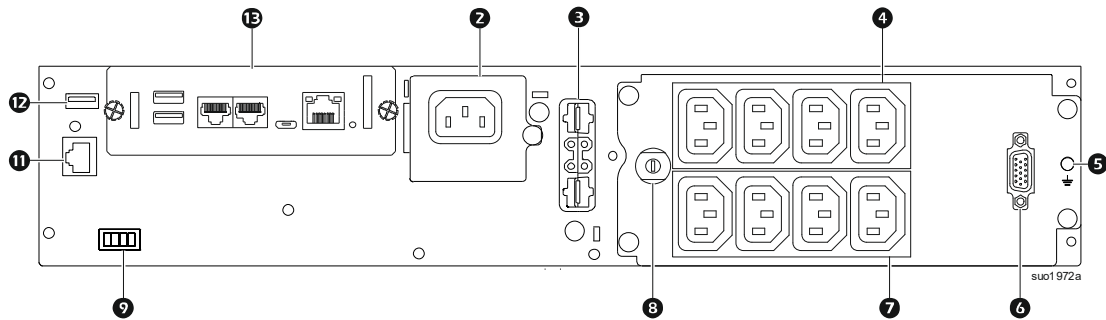
Rear Panel Features

NOTE: Refer to the table “Key to identify rear panel features” on page 9, that provides a key to the callout numbers for the rear panel graphics depicted in this manual.

SRT1000/1500 UXI-LI



SRT1000/SRT1500 UXI-NCLI



Key to identify rear panel features

①	SmartSlot	The SmartSlot can be used to connect optional management accessories.
②	AC inlet	Connect the UPS to utility power supply.
③	Battery power and signal connector	Connect battery pack cable to connect the UPS and battery pack. Battery packs provide extended runtime during power outages. The UPS will automatically recognize up to 5 battery packs.
④	Controllable outlet group 1	Connect electronic devices to these outlets.
⑤	Chassis ground screws	The UPS and XLBPs have ground screws for connecting the ground leads. Prior to connecting a ground lead, disconnect the UPS from mains power.
⑥	Battery communication port (DB15)	Connect the battery communication cable from the XLBP. This enables the communication between the XLBP and the UPS.
⑦	Controllable outlet group 2	Connect electronic devices to these outlets.
⑧	Input thermal circuit breaker	The circuit breaker protects the UPS from excessive load. It trips when excessive load is connected to the UPS.
⑨	EPO terminal	The Emergency Power Off (EPO) terminal allows the user to connect the UPS to a central EPO system.
⑩	Serial Com	Use this Serial Com port for monitoring the UPS. Refer to the Operation Manual for details. Use only interface kits supplied or approved by APC by Schneider Electric. Any other serial interface cable will be incompatible with the UPS connector.
⑫	USB port	Use this port to connect to a computer for monitoring or gracefully shutting down the UPS using PowerChute software. Refer to the Operation Manual for details.
⑬	Network Management Card (NMC3)	Refer to the User Manual of the pre-installed NMC3 card for details of the ports.

UPS Configuration

Connect Emergency Power Off feature

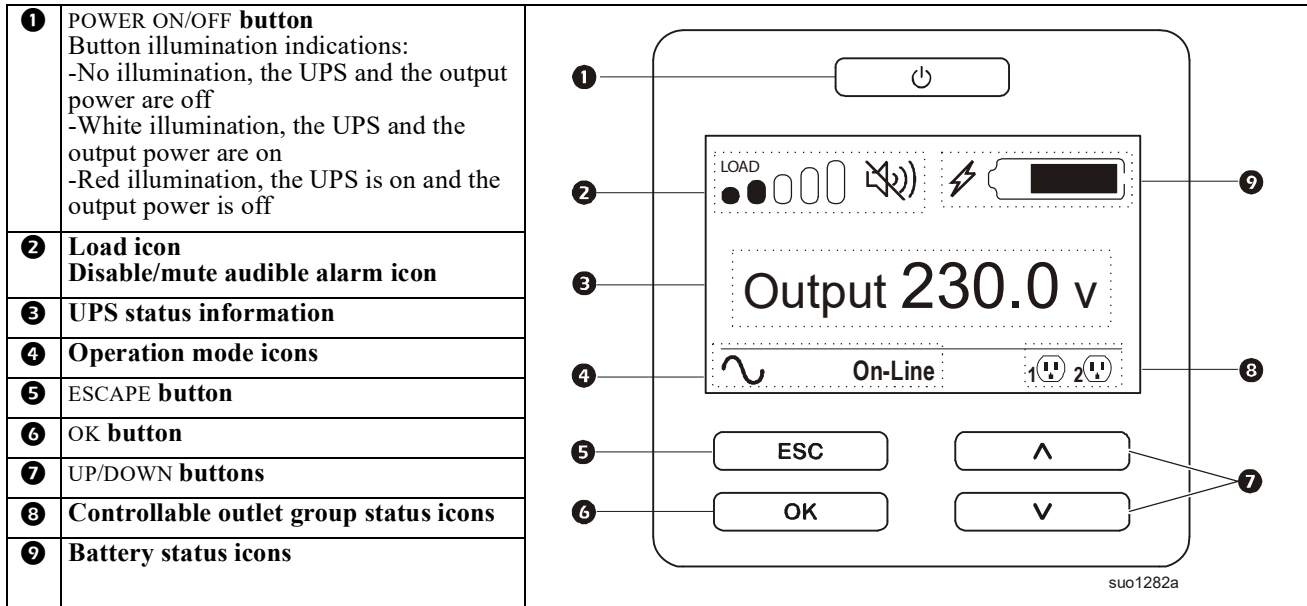
For instructions on how to connect the Emergency Power Off (EPO) switch, refer to the Operation manual. To download the Operation manual scan the QR Code behind the front bezel, refer “Location of QR Code for User Document” on page 12 for details, or

1. go to <https://www.apc.com/us/en/country-selector>,
2. select your location,
3. type “Operation manual <Model Name>” in the search bar.

Configure controllable outlet groups

The outlets on the UPS are grouped. To configure the controlled outlet features, use the **Advanced** menus on the display interface and navigate to: **Main Menu > Configuration > Outlets > Outlet Group.**

UPS Display Interface




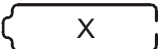









Display interface operation

Use the UP/DOWN buttons to scroll through the options. Press the OK button to accept the selected option. Press the ESC button to return to the previous menu.

<p>The icons on the LCD display interface screen may vary depending on the installed firmware version.</p>	
	<p>Load icon: The approximate load capacity percentage is indicated by the number of load bar sections illuminated. Each bar represents 16% of the load capacity.</p>
	<p>Mute icon: Indicates the audible alarm is disabled/mute.</p>
<p>UPS Status Information</p> <p>The status information field provides key information on the status of the UPS. The Standard menu will allow the user to select one of the five screens listed below. Use the UP/DOWN buttons to scroll through the screens. The Advanced menu will scroll through the five screens automatically.</p> <ul style="list-style-type: none"> • Input Voltage • Output Voltage • Output Frequency • Load • Runtime <p>In the case of a UPS event, status updates will be displayed defining the event or condition that has occurred. The display screen illuminates amber to indicate a Message and red to indicate an Alert depending on the severity of the event or condition.</p>	

<p>Operation Mode Icons</p>	
	<p>On-Line mode: The UPS is supplying conditioned mains power to connected equipment.</p>
	<p>Bypass mode: The UPS is in Bypass mode and the connected equipment will receive mains power as long as the input voltage and frequency are within the configured limits.</p>

	<p>Green mode: When in Green mode mains power is sent directly to the load.</p> <p>In the event of a mains power outage, there will be an interruption in power to the load of up to 10 ms while the UPS switches to On-Line or Battery mode.</p> <p>When enabling Green mode consideration should be given to devices that may be sensitive to power fluctuations.</p>	
UPS Status Icon		
	Battery mode: The UPS is supplying battery power to connected equipment.	
	The UPS has detected an internal fault with the battery. Follow the instructions on the screen.	
	The UPS has detected a critical fault with the battery. The battery is at the end of its life and has to be replaced.	
	Indicates a UPS alert that requires attention.	
Controllable Outlet Group Icons		
		<p>Controllable Outlet Group Power Available: The number next to the icon identifies the specific outlet groups that have available power.</p> <p>Flashing icon indicates the outlet group is turning from OFF to ON with delay.</p>
		<p>Controllable Outlet Group Power Not Available: The number next to the icon identifies specific outlet groups that do not have available power.</p> <p>Flashing icon indicates the outlet group is turning from ON to OFF with delay.</p>
Battery Status Icons		
	Battery Charge Status: Indicates the battery charge status.	
	Battery Charge In Progress: Indicates the battery is charging.	

Menu overview

The display interface has **Standard** and **Advanced** menu screens. The preference for **Standard** or **Advanced** menu selections is made during initial installation and can be changed at any time through the **Configuration** menu.

The **Standard** menus include the most commonly used options.

The **Advanced** menus provide additional options.

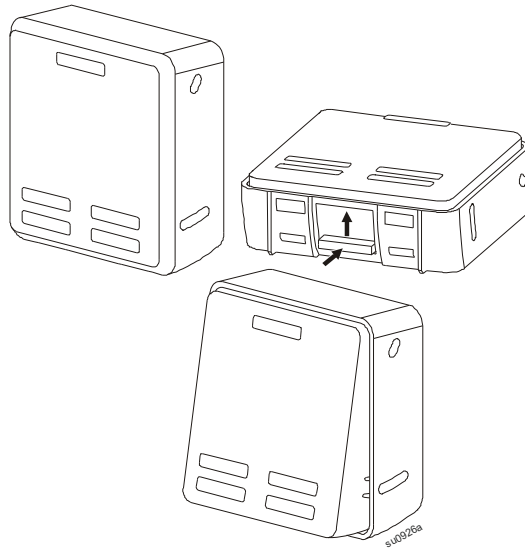
NOTE: Actual menu screens may differ by model and firmware version.

Refer to the UPS Operation Manual for menu configuration details.

LCD display interface angle adjustment

The angle of the LCD display interface can be adjusted for ease in viewing the displayed messages.

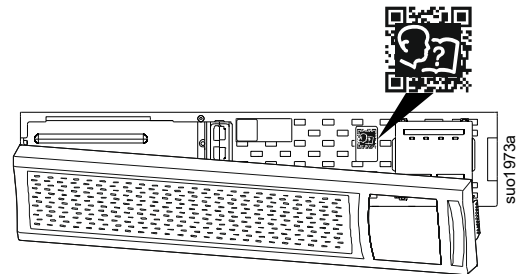
1. Remove the front bezel.
2. Locate the button on the bottom of the display interface panel.
3. Press the button and slide the bottom of the LCD display interface screen out. An audible click will be heard when the screen reaches the maximum angle.



Location of QR Code for User Document

The QR Code for downloading the user documents is located behind the front bezel.

1. Open the front bezel.
2. Scan the QR Code.
3. Click on “Documentation”.
4. Click on “Asset Lifecycle Documents”.
5. Click on the desired document.



Customer support and warranty information are available on the APC web site, www.apc.com.

© 2023 APC by Schneider Electric. APC, the APC logo, PowerChute and Smart-UPS are owned by Schneider Electric Industries S.A.S. or their affiliated companies. All other trademarks are property of their respective owners.

EN 990-5877C
05/2023