Installation

Basic Rack Power Distribution Units

AP9560
AP9561
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Preliminary Information

American Power Conversions (APC®) AP9560 and AP9561 are 30 A rack-mount Power Distribution Units (PDUs) that provide 120 V, 208 V power to rack-mount equipment.

**AP9560**

1. 20 A circuit breakers (2)
2. NEMA 5-20 outlets (10)
3. 12-ft NEMA L5-30 power cord

**AP9561**

1. 10 A circuit breakers (3)
2. IEC-320-C13 outlets (12)
3. 12-ft NEMA L6-30 power cord
Safety and Grounding

Please read the following information before installing or operating your PDU:

• This PDU is intended for indoor use only.

• Do not install this PDU where excessive moisture or heat is present.

• Never install any wiring, equipment, or PDUs during a lightning storm.

• Plug this PDU into a three-wire, grounded power outlet only. The power outlet must be connected to appropriate branch circuit/mains protection (fuse or circuit breaker). Connection to any other type of power outlet may result in a shock hazard.

• Use only the supplied brackets for mounting.

• Do not use extension cords or adapters with this PDU.

• Do not work alone under hazardous conditions.

• Check that the power cord, plug, and socket are in good condition.

• To reduce the risk of electric shock when grounding cannot be verified, disconnect the PDU from the power outlet before installing or connecting equipment. Reconnect to the power outlet only after making all connections.

• Equipment must have a protective earth connector which carries the leakage current from the load devices (computer equipment). Do not exceed a total leakage current of 3.5 mA.
Installation

PDUs can be mounted in any standard EIA-310 rack or enclosure.

Horizontal mounting

1. Attach the horizontal mounting brackets (provided) to the PDU.

Use only supplied screws.

2. Install the PDU using the screws and caged nuts included with your rack or enclosure. The PDU will occupy 1 U-space.
Installation

Vertical mounting

1. Attach the vertical-mounting brackets to the PDU.

2. Install the PDU on a vertical mounting rail in your rack or enclosure.
## Specifications

### Electrical

<table>
<thead>
<tr>
<th>Parameter</th>
<th>AP9560: 100–120 V</th>
<th>AP9561: 200–240 V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input voltage range</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max current draw</td>
<td>24 A</td>
<td>24 A</td>
</tr>
</tbody>
</table>

### Physical

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Dimensions (H × W × D)</th>
<th>Shipping dimensions (H × W × D)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1.75 × 17.60 × 2.25 in</td>
<td>6.00 × 19.12 × 6.95 in</td>
</tr>
<tr>
<td></td>
<td>(4.45 × 44.70 × 5.72 cm)</td>
<td>(15.20 × 48.60 × 17.65 cm)</td>
</tr>
<tr>
<td>Weight</td>
<td>5.5 lb (2.5 kg)</td>
<td></td>
</tr>
<tr>
<td>Shipping weight</td>
<td>8.0 lb (3.6 kg)</td>
<td></td>
</tr>
</tbody>
</table>

### Environmental

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Operating</th>
<th>Storage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elevation (above MSL)</td>
<td>10,000 ft (3000 m)</td>
<td>50,000 ft (15000 m)</td>
</tr>
<tr>
<td>Temperature</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating</td>
<td>23 to 113°F (–5 to 45°C)</td>
<td>–13 to 149°F (–25 to 65°C)</td>
</tr>
<tr>
<td>Storage</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Humidity</td>
<td>5–95%, non-condensing</td>
<td>5–95%, non-condensing</td>
</tr>
</tbody>
</table>

### Approvals

<table>
<thead>
<tr>
<th>Parameter</th>
<th>UL/UL-C Listed to UL1950</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety Certification</td>
<td></td>
</tr>
</tbody>
</table>
Warranty and Service

Limited warranty
APC warrants the Rack PDU to be free from defects in materials and workmanship for a period of two years from the date of purchase. Its obligation under this warranty is limited to repairing or replacing, at its own sole option, any such defective products. This warranty does not apply to equipment that has been damaged by accident, negligence, or misapplication or has been altered or modified in any way. This warranty applies only to the original purchaser.

Warranty limitations
Except as provided herein, APC makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose. Some jurisdictions do not permit limitation or exclusion of implied warranties; therefore, the aforesaid limitation(s) or exclusion(s) may not apply to the purchaser.

Except as provided above, in no event will APC be liable for direct, indirect, special, incidental, or consequential damages arising out of the use of this product, even if advised of the possibility of such damage.

Specifically, APC is not liable for any costs, such as lost profits or revenue, loss of equipment, loss of use of equipment, loss of software, loss of data, costs of substitutes, claims by third parties, or otherwise. This warranty gives you specific legal rights and you may also have other rights, which vary according to jurisdiction.

Obtaining service
To obtain support for problems with your Rack PDU:

1. Note the serial number and date of purchase. The serial number is located on the bottom of the Rack PDU.

2. Contact Customer Support at a phone number on the back cover of this document. A technician will try to help you solve the problem by phone.

3. If you must return the product, the technician will give you a return material authorization (RMA) number. If the warranty expired, you will be charged for repair or replacement.
4. Pack the unit carefully. The warranty does not cover damage sustained in transit. Enclose a letter with your name, address, RMA number and daytime phone number; a copy of the sales receipt; and a check as payment, if applicable.

5. Mark the RMA number clearly on the outside of the shipping carton.

6. Ship by insured, prepaid carrier to the address provided by the Customer Support technician.
Life-Support Policy

General policy

American Power Conversion (APC) does not recommend the use of any of its products in the following situations:

- In life-support applications where failure or malfunction of the APC product can be reasonably expected to cause failure of the life-support device or to affect significantly its safety or effectiveness.
- In direct patient care.

APC will not knowingly sell its products for use in such applications unless it receives in writing assurances satisfactory to APC that (a) the risks of injury or damage have been minimized, (b) the customer assumes all such risks, and (c) the liability of American Power Conversion is adequately protected under the circumstances.

Examples of life-support devices

The term life-support device includes but is not limited to neonatal oxygen analyzers, nerve stimulators (whether used for anesthesia, pain relief, or other purposes), autotransfusion devices, blood pumps, defibrillators, arrhythmia detectors and alarms, pacemakers, hemodialysis systems, peritoneal dialysis systems, neonatal ventilator incubators, ventilators (for adults and infants), anesthesia ventilators, infusion pumps, and any other devices designated as “critical” by the U.S. FDA.

Hospital-grade wiring devices and leakage current protection may be ordered as options on many APC UPS systems. APC does not claim that units with these modifications are certified or listed as hospital-grade by APC or any other organization. Therefore these units do not meet the requirements for use in direct patient care.
APC Worldwide Customer Support

Customer support for this or any other APC product is available at no charge in any of the following ways:

- Visit the APC Web site to access documents in the APC Knowledge Base and to submit customer support requests.
  - www.apc.com (Corporate Headquarters)
    Connect to localized APC Web sites for specific countries, each of which provides customer support information.
  - www.apc.com/support/
    Global support searching APC Knowledge Base and using e-support.

- Contact an APC Customer Support center by telephone or e-mail.
  - Regional centers:
    | Direct InfraStruXure Customer Support Line | (1)(877)537-0607 (toll free) |
    |-------------------------------------------|-----------------------------|
    | APC headquarters U.S., Canada             | (1)(800)800-4272 (toll free) |
    | Latin America                             | (1)(401)789-5735 (USA)      |
    | Europe, Middle East, Africa               | (353)(91)702000 (Ireland)   |
    | Japan                                     | (0) 35434-2021              |
    | Australia, New Zealand, South Pacific area| (61) (2) 9955 9366 (Australia)|

- Local, country-specific centers: go to www.apc.com/support/contact for contact information.

Contact the APC representative or other distributor from whom you purchased your APC product for information on how to obtain local customer support.

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