

Schneider Electric Security Notification

Multiple Vulnerabilities on PowerChute™ Serial Shutdown

14 April 2026 (27 April 2026)

Overview

Schneider Electric is aware of vulnerabilities in its PowerChute™ Serial Shutdown product.

The [PowerChute Serial Shutdown](#) product is a UPS management software enabling graceful system shutdown and energy management capabilities for desktop, servers and workstations.

Failure to apply the remediation provided below may risk improper input validation which could result in disruption of operations and access to system data.

April 2026 Update: Corrected CVSS v4.0 Base Score for CVE-2026-2399.

Affected Products and Versions

Product	Version
PowerChute™ Serial Shutdown	Versions 1.4 and prior

Vulnerability Details

CVE ID: CVE-2026-2399

CVSS v3.1 Base Score 6.1 | Medium | CVSS:3.1/AV:A/AC:L/PR:H/UI:N/S:U/C:N/I:H/A:H

CVSS v4.0 Base Score 6.9 | Medium | CVSS:4.0/AV:A/AC:L/AT:N/PR:H/UI:N/VC:N/VI:H/VA:H/SC:N/SI:N/SA:N
CWE-22 Improper Limitation of a Pathname to a Restricted Directory ('Path Traversal') vulnerability exists that could cause critical files overwritten with text data when a Web Admin user alters the POST /REST/upssleep request payload.

CVE ID: CVE-2026-2404

CVSS v3.1 Base Score 5.3 | Medium | CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:L/A:N

CVSS v4.0 Base Score 6.9 | Medium | CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:N/VI:L/VA:N/SC:N/SI:N/SA:N
CWE-116 Improper Encoding or Escaping of Output vulnerability exists that could cause log injection and forged log when an attacker alters the POST /j_security check request payload.

CVE ID: CVE-2026-2402

CVSS v3.1 Base Score 5.3 | Medium | CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:N/A:L

CVSS v4.0 Base Score 6.9 | Medium | CVSS:4.0/AV:N/AC:L/AT:N/PR:N/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA:N
CWE-307 Improper Restriction of Excessive Authentication Attempts vulnerability exists that would allow an attacker to gain access to the user account by performing an arbitrary number of authentication attempts with different credentials on a sequence of requests to multiple endpoints.

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CVE ID: **CVE-2026-2405**

CVSS v3.1 Base Score 4.3 | Medium | CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:N/A:L

CVSS v4.0 Base Score 5.3 | Medium | CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA:N

CWE-400 Uncontrolled Resource Consumption vulnerability exists that could cause excessive troubleshooting zip file creation and denial of service when a Web Admin user floods the system with POST /helpabout requests.

CVE ID: **CVE-2026-2403**

CVSS v3.1 Base Score 4.3 | Medium | CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:L/A:N

CVSS v4.0 Base Score 5.3 Medium | CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:L/VA:N/SC:N/SI:N/SA:N

CWE-1284 Improper Validation of Specified Quantity in Input vulnerability exists that could cause Event and Data Log truncation impacting log integrity when a Web Admin user alters the POST /logsettings request payload.

CVE ID: **CVE-2026-2400**

CVSS v3.1 Base Score 4.3 | Medium | CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:N/I:N/A:L

CVSS v4.0 Base Score 5.3 | Medium | CVSS:4.0/AV:N/AC:L/AT:N/PR:L/UI:N/VC:N/VI:N/VA:L/SC:N/SI:N/SA:N

CWE-93 Improper Neutralization of CRLF Sequences ('CRLF Injection') vulnerability exists that could cause application user credentials to reset when a Web Admin user alters the POST /setPCBEDesc request payload.

CVE ID: **CVE-2026-2401**

CVSS v3.1 Base Score 2.8 | Low | CVSS:3.1/AV:L/AC:L/PR:L/UI:R/S:U/C:L/I:N/A:N

CVSS v4.0 Base Score 2.4 | Low | CVSS:4.0/AV:L/AC:L/AT:N/PR:L/UI:P/VC:L/VI:N/VA:N/SC:N/SI:N/SA:N

CWE-532 Insertion of Sensitive Information into Log File vulnerability exists that could cause confidential information to be exposed when a Web Admin user executes a malicious file provided by an attacker.

The severity of vulnerabilities was calculated using the CVSS Base metrics for 4.0 ([CVSS v4.0](#)). CVSS v3.1 will be still evaluated until the adoption of CVSS v4.0 by the industry. The severity was calculated without incorporating the Temporal and Environmental metrics. Schneider Electric recommends that customers score the CVSS Environmental metrics, which are specific to end-user organizations, and consider factors such as the presence of mitigations in that environment. Environmental metrics may refine the relative severity posed by the vulnerabilities described in this document within a customer's environment.

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Remediation

Affected Product & Version	Remediation
PowerChute™ Serial Shutdown <i>Versions 1.4 and prior</i>	<p>Version v1.5 of PowerChute™ Serial Shutdown includes a fix for these vulnerabilities and is available for download here:</p> <ul style="list-style-type: none">Windows: https://www.se.com/ww/en/download/document/SPD-PCSS WIN EN/Linux: https://www.se.com/ww/en/download/document/SPD-PCSS LNX EN/ <p>Specific instructions and hardening guidelines for these remediations can be found in the Security Handbook.</p>

Customers should use appropriate patching methodologies when applying these patches to their systems. We strongly recommend the use of back-ups and evaluating the impact of these patches in a Test and Development environment or on an offline infrastructure. Contact Schneider Electric's [Customer Care Center](#) if you need assistance removing a patch.

To ensure you are informed of all updates, including details on affected products and remediation plans, subscribe to Schneider Electric's security notification service here:

<https://www.se.com/en/work/support/cybersecurity/notification-contact.jsp>

General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the "Program" mode.
- Never connect programming software to any network other than the network intended for that device.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems and ensure that they are not accessible from the Internet.

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- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric [Recommended Cybersecurity Best Practices](#) document.

Acknowledgements

Schneider Electric recognizes the following researcher for identifying and helping to coordinate a response to this vulnerability:

CVE	Researcher
CVE-2026-2399 CVE-2026-2400 CVE-2026-2401 CVE-2026-2402 CVE-2026-2403 CVE-2026-2404 CVE-2026-2405	Aleksandar Djurdjevic

For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity Services:

<https://www.se.com/ww/en/work/solutions/cybersecurity/>. These organizations will be fully aware of this situation and can support you through the process.

For further information related to cybersecurity in Schneider Electric's products, visit the company's cybersecurity support portal page: <https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp>

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About Schneider Electric

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Our mission is to be the trusted partner in **Sustainability and Efficiency**.

We are a **global industrial technology leader** bringing world-leading expertise in electrification, automation and digitization to smart **industries**, resilient **infrastructure**, future-proof **data centers**, intelligent **buildings**, and intuitive **homes**. Anchored by our deep domain expertise, we provide integrated end-to-end lifecycle AI enabled Industrial IoT solutions with connected products, automation, software and services, delivering digital twins to enable profitable growth **for our customers**.

We are a **people company** with an ecosystem of 150,000 colleagues and more than a million partners operating in over 100 countries to ensure proximity to our customers and stakeholders. We embrace **diversity and inclusion** in everything we do, guided by our meaningful purpose of a **sustainable future for all**.

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Revision Control:

Version 1.0.0 14 April 2026	Original Release
Version 1.0.0 27 April 2026	Corrected CVSS v4.0 Base Score for CVE-2026-2399.