

Schneider Electric Security Notification

Easergy Studio

9 April 2024

Overview

Schneider Electric is aware of a vulnerability in its Easergy Studio product.

The [Easergy Studio](#) product is a software solution for configuring, monitoring, and managing control devices.

Failure to apply the provided remediation below may risk unquoted search paths, which could result in escalation of privilege.

Affected Products and Versions

Product	Version
Easergy Studio	v9.3.3 and prior

Vulnerability Details

CVE ID: **CVE-2024-2747**

CVSS v3.1 Base Score 7.8 | High | CVSS:3.1/AV:L/AC:L/PR:L/UI:N/S:U/C:H/I:H/A:H

CWE-428: Unquoted search path or element vulnerability exists in Easergy Studio, which could cause privilege escalation when a valid user replaces a trusted file name on the system and reboots the machine.

Note regarding vulnerability details: The severity of vulnerabilities was calculated using the CVSS Base metrics in version 3.1 ([CVSS v3.1](#)) without incorporating the Temporal and Environmental metrics. Schneider Electric recommends that customers score the CVSS Environmental metrics, which are specific to end-user organizations, and consider factors such as the presence of mitigations in that environment. Environmental metrics may refine the relative severity posed by the vulnerabilities described in this document within a customer's environment.

Schneider Electric Security Notification

Remediation

Affected Product & Version	Remediation
Easergy Studio v9.3.3 and prior	Version 9.3.4 and later of Easergy Studio includes a fix for this vulnerability and is available for download below: The fix was released in December 2022, and it is recommended that customers use the latest version available: <ul style="list-style-type: none"> • https://www.se.com/ww/en/download/document/Easergy_Studio_Installer/

Customers should use appropriate patching methodologies when applying these patches to their systems. We strongly recommend the use of back-ups and evaluating the impact of these patches in a Test and Development environment or on an offline infrastructure. Contact Schneider Electric’s [Customer Care Center](#) if you need assistance removing a patch.

To ensure you are informed of all updates, including details on affected products and remediation plans, subscribe to Schneider Electric’s security notification service here:

<https://www.se.com/en/work/support/cybersecurity/security-notifications.jsp>

General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the “Program” mode.
- Never connect programming software to any network other than the network intended for that device.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems and ensure that they are not accessible from the Internet.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the

Schneider Electric Security Notification

most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric [Recommended Cybersecurity Best Practices](#) document.

For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity Services: <https://www.se.com/ww/en/work/solutions/cybersecurity/>. These organizations will be fully aware of this situation and can support you through the process.

For further information related to cybersecurity in Schneider Electric's products, visit the company's cybersecurity support portal page:
<https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp>

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About Schneider Electric

Schneider's purpose is to empower all to make the most of our energy and resources, bridging progress and sustainability for all. We call this Life Is On.

Our mission is to be your digital partner for Sustainability and Efficiency.

Schneider Electric Security Notification

We drive digital transformation by integrating world-leading process and energy technologies, end-point to cloud connecting products, controls, software and services, across the entire lifecycle, enabling integrated company management, for homes, buildings, data centers, infrastructure and industries.

We are the most local of global companies. We are advocates of open standards and partnership ecosystems that are passionate about our shared Meaningful Purpose, Inclusive and Empowered values.

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Revision Control:

Version 1.0.0 09 April 2024	Original Release
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