Overview

Schneider Electric is aware of multiple vulnerabilities in its EVlink City, Parking, and Smart Wallbox products.

The EVlink products are electric vehicle (EV) charging stations for private properties, semi-public car parks and on-street charging.

These vulnerabilities can be exploited by obtaining physical access either to the charging station’s internal communication port, which requires disassembling the charging station enclosure, or, in the case of a connected station, to the network of the charging station’s supervision system. The risk is further elevated when the connected stations are accessible over the internet and have insufficient network security measures.

Customers should immediately apply the available remediations. Failure to do so may risk potential unauthorized access to the charging station’s web server, which could lead to tampering and compromise of the charging station’s settings and accounts. Such tampering could lead to things like denial of service attacks, which could result in unauthorized use of the charging station, service interruptions, failure to send charging data records to the supervision system and the modification and disclosure of the charging station’s configuration.

In addition to applying the available remediations to limit the risk of a connected charging station being compromised, Schneider Electric recommends that customers follow and apply network security best practices and ensure that the charging stations are not accessible from the internet, as outlined in the General Security Recommendations section.

For additional information and support, please contact your Schneider Electric sales or service representative or Schneider Electric’s Customer Care Center.

Affected Products and Versions

<table>
<thead>
<tr>
<th>Product</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVlink City EVC1S22P4 / EVC1S7P4</td>
<td>All versions prior to R8 V3.4.0.2</td>
</tr>
<tr>
<td>EVlink Parking EVW2 / EVF2 / EVP2PE</td>
<td>All versions prior to R8 V3.4.0.2</td>
</tr>
<tr>
<td>EVlink Smart Wallbox EVB1A</td>
<td>All versions prior to R8 V3.4.0.2</td>
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</tbody>
</table>
Vulnerability Details

CVE ID: CVE-2021-22724
CVSS v3.1 Base Score 8.8 | High | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:H/A:L
A CVE-352 Cross-Site Request Forgery (CSRF) vulnerability exists that could allow an attacker to impersonate the user or carry out actions on their behalf when crafted malicious parameters are submitted in POST requests sent to the charging station web server.

CVE ID: CVE-2021-22725
CVSS v3.1 Base Score 8.8 | High | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:L/I:H/A:L
A CWE-352 Cross-Site Request Forgery (CSRF) vulnerability exists that could cause allow an attacker to perform unintended actions when crafted malicious parameters are submitted in GET requests sent to the charging station web server.

CVE ID: CVE-2021-22818
CVSS v3.1 Base Score 7.5 | High | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:U/C:H/I:N/A:N
A CWE-307 Improper Restriction of Excessive Authentication Attempts vulnerability exists that could allow an attacker to gain unauthorized access to the charging station web interface by performing brute force attacks.

CVE ID: CVE-2021-22819
CVSS v3.1 Base Score 6.5 | Medium | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:U/C:N/I:H/A:N
A CWE-1021 Improper Restriction of Rendered UI Layers or Frames vulnerability exists that could cause unintended modifications of the product settings or user accounts when deceiving the user to use the web interface rendered within iframes.

CVE ID: CVE-2021-22820
CVSS v3.1 Base Score 7.1 | High | CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:H/I:L/A:N
A CWE-614 Insufficient Session Expiration vulnerability exists that could allow an attacker to maintain an unauthorized access over a hijacked session to the charger station web server even after the legitimate user account holder has changed his password.

CVE ID: CVE-2021-22821
CVSS v3.1 Base Score 9.3 | Critical | CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:C/C:N/I:L/A:H
A CWE-918 Server-Side Request Forgery (SSRF) vulnerability exists that could cause the station web server to forward requests to unintended network targets when crafted malicious parameters are submitted to the charging station web server.
CVE ID: CVE-2021-22822
CVSS v3.1 Base Score 8.8 | High | CVSS:3.1/AV:N/AC:L/PR:N/UI:R/S:C/C:H/I:L/A:L

A **CWE-79 Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting')** vulnerability exists that could allow an attacker to impersonate the user who manages the charging station or carry out actions on their behalf when crafted malicious parameters are submitted to the charging station web server.

**Remediation**

Version R8 V3.4.0.2 of the EVlink City, Parking and Smart Wallbox products include a fix for these vulnerabilities and is available for download below:

<table>
<thead>
<tr>
<th>Affected Products &amp; Versions</th>
<th>Remediation</th>
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To ensure the fix is applied, the new firmware version can be verified by connecting to the station web server and consulting the firmware update tab in the maintenance section. The version for both the electronic board and the commissioning tool is 3400-2 or newer.

Contact Schneider Electric’s [Customer Care Center](https://www.se.com) if you need assistance applying the patch.

If customers choose not to apply the remediation provided above, they should follow the recommendations provided in the General Security Recommendations section below in order to harden the security of the network where the charging station is connected (in case of a supervised station) and ensure that the station is not reachable from outside the network.

**Recommendations for End of Life Offers**

EVlink Parking products with references EVF1 / EVW1 and EVlink City products with references EVC1S22P3 / EVC1S7P3 or older have reached their end of life and are no longer supported.

Customers should consider replacing the charging station by the latest EVlink Parking and EVlink City product offering to resolve these issues. Always follow the recommendations provided in the General Security Recommendations section below in order to harden the security of the network where the charging station is connected (in case of a supervised station) and ensure that the station is not reachable from outside this network.
General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the “Program” mode.
- Never connect programming software to any network other than the network intended for that device.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems and ensure that they are not accessible from the Internet.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric Recommended Cybersecurity Best Practices document.

Acknowledgement

Schneider Electric recognizes the following researcher for identifying and helping to coordinate a response to these vulnerabilities:

<table>
<thead>
<tr>
<th>CVE</th>
<th>Researcher</th>
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<tbody>
<tr>
<td>CVE-2021-22724</td>
<td>Tony Marcel Nasr</td>
</tr>
<tr>
<td>CVE-2021-22725</td>
<td></td>
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<tr>
<td>CVE-2021-22818</td>
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<td>CVE-2021-22819</td>
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<tr>
<td>CVE-2021-22822</td>
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For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity
Services: https://www.se.com/ww/en/work/solutions/cybersecurity/. These organizations will be fully aware of this situation and can support you through the process.

For further information related to cybersecurity in Schneider Electric’s products, visit the company’s cybersecurity support portal page: https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp

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We provide energy and automation digital solutions for efficiency and sustainability. We combine world-leading energy technologies, real-time automation, software and services into integrated solutions for Homes, Buildings, Data Centers, Infrastructure and Industries.

We are committed to unleash the infinite possibilities of an open, global, innovative community that is passionate with our Meaningful Purpose, Inclusive and Empowered values.

www.se.com

Revision Control:

<table>
<thead>
<tr>
<th>Version 1.0</th>
<th>Original Release</th>
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<tr>
<td>14 December 2021</td>
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Product Security Office

Digitally signed by Product Security Office
Date: 2021.12.10 18:56:28 -05'00'