C-Bus Toolkit

Overview

Schneider Electric is aware of a vulnerability in its C-Bus Toolkit product. The C-Bus Toolkit product is an application you run on your personal computer to configure and commission C-Bus Installations.

Failure to apply the remediations provided below may risk a remote code execution attack, which could result in an attacker having remote access to the computer.

Affected Product and Versions

C-Bus Toolkit v1.15.8 and prior

Vulnerability Details

CVE ID: CVE-2021-22784

CVSS v3.1 Base Score 6.5 | Medium | CVSS:3.1/ AV:N/AC:L/PR:N/UI:R/S:U/C:N/I:H/A:N

A CWE-306: Missing Authentication for Critical Function vulnerability exists that could allow an attacker to use a crafted webpage to obtain remote access to the system.

Remediation

Version 1.15.9 of the C-Bus Toolkit product includes a fix for this vulnerability and is available for download here:


Note: A reboot will be needed after the update.

Customers should use appropriate patching methodologies when applying these patches to their systems. We strongly recommend the use of back-ups and evaluating the impact of these patches in a Test and Development environment or on an offline infrastructure. Contact Schneider Electric’s Customer Care Center if you need assistance removing a patch.

If customers choose not to apply the remediation provided above, they should immediately apply the following mitigations to reduce the risk of exploit:

- Use an allow list for this application
- Turn on the computer’s firewall
• Use an antivirus program
• Secure the computer to prevent unauthorized personnel from accessing the computer

General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

• Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
• Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
• Place all controllers in locked cabinets and never leave them in the “Program” mode.
• Never connect programming software to any network other than the network for the devices that it is intended for.
• Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
• Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
• Minimize network exposure for all control system devices and systems and ensure that they are not accessible from the Internet.
• When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric Recommended Cybersecurity Best Practices document.

Acknowledgements

Schneider Electric recognizes the following researcher for identifying and helping to coordinate a response to this vulnerability:

<table>
<thead>
<tr>
<th>CVE</th>
<th>Researcher</th>
</tr>
</thead>
<tbody>
<tr>
<td>CVE-2021-22784</td>
<td>rgod working with Trend Micro’s Zero Day Initiative</td>
</tr>
</tbody>
</table>

For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity.
Services: [https://www.se.com/ww/en/work/solutions/cybersecurity/](https://www.se.com/ww/en/work/solutions/cybersecurity/). These organizations will be fully aware of this situation and can support you through the process.

For further information related to cybersecurity in Schneider Electric’s products, visit the company’s cybersecurity support portal page: [https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp](https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp)

LEGAL DISCLAIMER

THIS NOTIFICATION DOCUMENT, THE INFORMATION CONTAINED HEREIN, AND ANY MATERIALS LINKED FROM IT (COLLECTIVELY, THIS “NOTIFICATION”) ARE INTENDED TO HELP PROVIDE AN OVERVIEW OF THE IDENTIFIED SITUATION AND SUGGESTED MITIGATION ACTIONS, REMEDIATION, FIX, AND/OR GENERAL SECURITY RECOMMENDATIONS AND IS PROVIDED ON AN “AS-IS” BASIS WITHOUT WARRANTY OR GUARANTEE OF ANY KIND. SCHNEIDER ELECTRIC DISCLAIMS ALL WARRANTIES RELATING TO THIS NOTIFICATION, EITHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SCHNEIDER ELECTRIC MAKES NO WARRANTY THAT THE NOTIFICATION WILL RESOLVE THE IDENTIFIED SITUATION. IN NO EVENT SHALL SCHNEIDER ELECTRIC BE LIABLE FOR ANY DAMAGES OR LOSSES WHATSOEVER IN CONNECTION WITH THIS NOTIFICATION, INCLUDING DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, LOSS OF BUSINESS PROFITS OR SPECIAL DAMAGES, EVEN IF SCHNEIDER ELECTRIC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOUR USE OF THIS NOTIFICATION IS AT YOUR OWN RISK, AND YOU ARE SOLELY LIABLE FOR ANY DAMAGES TO YOUR SYSTEMS OR ASSETS OR OTHER LOSSES THAT MAY RESULT FROM YOUR USE OF THIS NOTIFICATION. SCHNEIDER ELECTRIC RESERVES THE RIGHT TO UPDATE OR CHANGE THIS NOTIFICATION AT ANY TIME AND IN ITS SOLE DISCRETION.

About Schneider Electric

At Schneider, we believe access to energy and digital is a basic human right. We empower all to do more with less, ensuring Life Is On everywhere, for everyone, at every moment.

We provide energy and automation digital solutions for efficiency and sustainability. We combine world-leading energy technologies, real-time automation, software and services into integrated solutions for Homes, Buildings, Data Centers, Infrastructure and Industries.

We are committed to unleash the infinite possibilities of an open, global, innovative community that is passionate with our Meaningful Purpose, Inclusive and Empowered values.

[www.se.com](http://www.se.com)

Revision Control:

<table>
<thead>
<tr>
<th>Version 1.0</th>
<th>Original Release</th>
</tr>
</thead>
<tbody>
<tr>
<td>13 July 2021</td>
<td></td>
</tr>
</tbody>
</table>

Product Security Office

Digitally signed by Product Security Office

Date: 2021.07.19 15:50:53 -04'00'