

Schneider Electric Security Notification

Enerlin'X Com'X 510

8 June 2021

Overview

Schneider Electric is aware of a vulnerability in its Enerlin'X Com'X 510 product.

The [Enerlin'X Com'X 510](#) is a compact plug and play gateway and data logger and is an essential part of an entry level energy management system.

Failure to apply the mitigations provided below may risk an elevation of privileges, which could result in unintended disclosure of device configuration information to any authenticated user.

Affected Products and Versions

Enerlin'X Com'X versions prior to V6.8.4.

Vulnerability Details

CVE ID: **CVE-2021-22769**

CVSS v3.1 Base Score 8.5 | High | CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:H/I:L/A:N

A *CWE-269: Improper Privilege Management* vulnerability exists that could cause disclosure of device configuration information to any authenticated user when a specially crafted request is sent to the device.

Mitigations

Step 1. If the Guest account password on the device remains set to the default value, customers should immediately change the account password to a unique and strong value.

Step 2. Customers who have configured their Com'X 510 device to access remote SMTP, FTP or HTTP/S services should immediately change access passwords on the affected services and update the Com'X configuration.

To further reduce the risk of exploit, apply V6.8.4 of the Enerlin'X Com'X 510 firmware available for download below:

https://www.se.com/ww/en/download/document/ComX_510_v6.8.4/

Customers should use appropriate patching methodologies when applying these patches to their systems. We strongly recommend the use of back-ups and evaluating the impact of these patches in a Test and Development environment or on an offline infrastructure. Contact Schneider Electric's [Customer Care Center](#) if you need assistance removing a patch.

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General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the “Program” mode.
- Never connect programming software to any network other than the network for the devices that it is intended for.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems and ensure that they are not accessible from the Internet.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric [Recommended Cybersecurity Best Practices](#) document.

Acknowledgements

Schneider Electric recognizes the following researcher for identifying and helping to coordinate a response to this vulnerability:

CVE	Researcher
CVE-2021-22769	Maxim Rupp

For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity Services: <https://www.se.com/ww/en/work/solutions/cybersecurity/>. These organizations will be fully aware of this situation and can support you through the process.

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For further information related to cybersecurity in Schneider Electric’s products, visit the company’s cybersecurity support portal page:

<https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp>

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We provide **energy and automation digital** solutions for **efficiency and sustainability**. We combine world-leading energy technologies, real-time automation, software and services into integrated solutions for Homes, Buildings, Data Centers, Infrastructure and Industries.

We are committed to unleash the infinite possibilities of an **open, global, innovative community** that is passionate with our **Meaningful Purpose, Inclusive and Empowered** values.

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