Schneider Electric Security Notification

SNMP Service on Modicon M340 and associated Communication Modules (V2.0)

8 December 2020 (9 February 2021)

Overview

Schneider Electric is aware of a vulnerability in the Modicon M340 offer and associated communication modules.

Modicon M340 Programable Automation Controllers are used in industrial processes and infrastructure control.

Failure to apply the remediations provided below may risk unexpected modification of network parameters, which could result in making targeted devices unreachable.

February 2021 update: BMXNOC0401 added as an affected product and the remediation section now includes a fix for BMXNOR0200H

Affected Products and Versions

Product	Version
Modicon M340 CPUs	BMXP34* versions prior to V3.30
Modicon M340 Communication Ethernet modules	BMXNOE0100 (H) versions prior to V3.4 BMXNOE0110 (H) versions prior to V6.6 BMXNOR0200H versions prior to V1.7 IR22 BMXNOC0401 all versions

Vulnerability Details

CVE ID: **CVE-2020-7536**

CVSS v3.0 Base Score 7.5 | High | CVSS:3.0/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:N/A:H

A CWE-754:Improper Check for Unusual or Exceptional Conditions vulnerability exists that could cause the device to be unreachable when doing an unattended modification of network parameters over SNMP.

Remediations

Firmware versions below include a fix for this vulnerability and are available for download:

Affected Product & Versions	Remediation, minimum version for fix
BMXNOE0100 (H) versions prior to V3.4	Firmware V3.4 is available for download below https://www.se.com/ww/en/download/document/BMXNOE0100 Exec and Release Notes/
BMXNOE0110 (H) versions prior to V6.6	Firmware V6.6 is available for download below https://www.se.com/ww/en/download/document/BMXNOE0110 Exec and Release Notes/
Modicon M340 CPU BMXP34* versions prior to V3.30	Firmware V3.30 is available for all the product references. Follow this link and find the right firmware file based on model used. https://www.se.com/ww/en/product-range/1468-modicon-m340/?parent-subcategory-id=3950
BMXNOR0200H Prior to V1.7 IR22	Firmware V1.7 IR22 is available for download below: https://www.se.com/ww/en/download/document/BMXNOR0200H_FW/
BMXNOC0401 All versions	Schneider Electric is establishing a remediation plan for BMXNOC0401. This document will be updated once the remediation is available. Until the availability of the remediation the following mitigations should immediately be applied to reduce the risk of exploit: • Setup network segmentation and implement a firewall to block all unauthorized access to port 161/UDP and 162/UDP

Customers should use appropriate patching methodologies when applying these patches to their systems. We strongly recommend the use of back-ups and evaluating the impact of these patches in a Test and Development environment or on an offline infrastructure. Contact Schneider Electric's Customer Care Center if you need assistance removing a patch.

If customers choose not to apply the remediation provided above, they should immediately apply the following mitigations to reduce the risk of exploit:

- Setup network segmentation and implement a firewall to block all unauthorized access to port 161/UDP 162/UDP.

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To ensure you are informed of all updates, including details on affected products and remediation plans, subscribe to Schneider Electric's security notification service here:

https://www.se.com/en/work/support/cybersecurity/security-notifications.jsp

General Security Recommendations

We strongly recommend the following industry cybersecurity best practices.

- Locate control and safety system networks and remote devices behind firewalls and isolate them from the business network.
- Install physical controls so no unauthorized personnel can access your industrial control and safety systems, components, peripheral equipment, and networks.
- Place all controllers in locked cabinets and never leave them in the "Program" mode.
- Never connect programming software to any network other than the network for the devices that it is intended for.
- Scan all methods of mobile data exchange with the isolated network such as CDs, USB drives, etc. before use in the terminals or any node connected to these networks.
- Never allow mobile devices that have connected to any other network besides the intended network to connect to the safety or control networks without proper sanitation.
- Minimize network exposure for all control system devices and systems, and ensure that they are not accessible from the Internet.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs). Recognize that VPNs may have vulnerabilities and should be updated to the most current version available. Also, understand that VPNs are only as secure as the connected devices.

For more information refer to the Schneider Electric Recommended Cybersecurity Best Practices document.

Acknowledgements

Schneider Electric recognizes the following researcher for identifying and helping to coordinate a response to this vulnerability:

CVE	Researcher Name
CVE-2020-7536	VAPT Team (C3i IITK, UP, India)

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For More Information

This document provides an overview of the identified vulnerability or vulnerabilities and actions required to mitigate. For more details and assistance on how to protect your installation, please contact your local Schneider Electric representative or Schneider Electric Industrial Cybersecurity Services. These organizations will be fully aware of this situation and can support you through the process.

https://www.se.com/ww/en/work/support/cybersecurity/overview.jsp

https://www.se.com/ww/en/work/services/field-services/industrial-automation/industrial-cybersecurity/industrial-cybersecurity.jsp

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At Schneider, we believe **access to energy and digital** is a basic human right. We empower all to **do more with less**, ensuring **Life Is On** everywhere, for everyone, at every moment.

We provide **energy and automation digital** solutions for **efficiency and sustainability.** We combine world-leading energy technologies, real-time automation, software and services into integrated solutions for Homes, Buildings, Data Centers, Infrastructure and Industries.

We are committed to unleash the infinite possibilities of an **open, global, innovative community** that is passionate with our **Meaningful Purpose, Inclusive and Empowered** values.

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Revision Control:

Version 1.0 *8 December 2020*	Original Release
Version 2.0 *9 February 2021*	• BMXNOC0401 added as an affected product (page 1) • Remediation section now includes BMXNOR0200H (page 2)

Product Security Office

Digitally signed by Product Security Office
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