INNOVATION

บริษัท ภัทร โปรเกรส จำกัด

EcoStruxure™ IT Expert helps Bhatara Progress gain competitive advantage in the digital age

Bhatara Progress Company Limited, Bangkok, Thailand

EcoStruxure™ IT Expert , software and digital services that help gain operational excellence to manage resilient, secure, and sustainable edge computing, data center, or colocation infrastructures.

Background

Bhatara Progress Co.,Ltd.

Total Business Solutions Provider – ERP & Infrastructure

Established in 1995, Bhatara Progress keeps moving forward with a strong determination delivering excellence in automated computer business processes to customers. Bhatara Progress's 3 main businesses include ERP, infrastructure and outsourcing services.

Bhatara Progress always strives to acquire a deeper insight of new technology, new business requirements, and new changes to business models through Bhatara Progress, customers will be able to enhance their businesses, be a first mover in the market, and enjoy higher profits.

Provide better solution and service to customers

Bhatara Progress' customers are in various industries (i.e., cosmetic, clothes, automotive, packaging, and retail). The company's mission is to ensure that the customers have effective ERP and advanced infrastructure systems. Bhatara Progress effectively applies the most updated technology to meet the constantly changing businesses environment as well as help customers manage data protection, conduct data analysis for Business Intelligence, and generate fast and accurate management reports with various dimensions for effective decision making.

Bhatara Progress decade's of experience in working with our customers has generated many business success stories using the most effective and advanced internet tools to help our customers thrive in today's digital world. We can proactively help customers monitor and manage IT equipment from wherever-you-are in the world, provide you valuable alerts and transparency, predictive management, and data-driven recommendations to mitigate security and minimize risks to your entire IT structure.

Goal

To be the number one in the solution and service provider.

Story

EcoStruxure™ IT Expert to help monitor the status of the data center especially electric system. Analyze and address issues such as sensors from battery, controller, ATS or PDU.

Solution

EcoStruxure™ IT Expert enables organizations appropriately organized work to check the backup electricity power in the Data Center room when the electricity power outage occurred, monitor the equipment, device data and system more efficiently.

Results

Improving the overall performance of the team, save time, cost and speed up customer services.

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EcoStruxure™ IT Expert, beyond issue solving, issue preventing

In order to gain competitive advantage in the digital age, Bhatara Progress partnered with Schneider Electric to deploy EcoStruxure™ IT Expert , software and digital services that help gain operational excellence to manage resilient, secure, and sustainable edge computing, data center, or colocation infrastructures.

Key benefits:

- Advanced Monitoring - unlock visibility from anywhere, at anytime, into all your critical power, cooling and environmental equipment from one place regardless of the vendor.

- Remote Asset Management: avoid unnecessary trips to the office by gaining remote asset configurations and firmware update capabilities.

- Data-Driven Recommendations: quickly identify failing or vulnerable devices and take the recommended actions to resolve it before it becomes an issue.

> "We're impressed with the EcoStruxure™ IT Expert . As we have a lot of customers to take care, we need to make sure the systems to be reliable. It is a 24/7 working hours so the system must help save us in terms of time, cost and manpower."
>
> -Chantip Ongbhatara, Managing Director of Bhatara Progress Co.,Ltd.

EcoStruxure™ IT Expert helps improve the overall performance of the team, save time and speed up customer services. Enhance SLA performance with the same database which helping analyze and address issues such as sensors from battery, controller, ATS or PDU. We can get an overall picture of what happens. The platform has Smartphone app to keep us informed of the health of our critical infrastructure and provides us with alarm notification in the event of an issue.

EcoStruxure™ IT Expert helps to prevent downtime, providing 24/7 remote monitoring against system instability, power outage and unexpected failures. This makes IT infrastructure more reliable and efficient and helps company save in terms of time, cost and manpower.

"There is only an IT officer to remotely manage everything via EcoStruxure™ IT Expert. Our customers are satisfied with our services." said Ongbahtar.

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Learn more

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