EXHIBIT B

DATE: August 5, 2013
TO: Users of Schneider Electric EV Charging Stations
SUBJECT: EV Charging Stations Manufactured from August 13, 2012 to March 17, 2013

⚠️ PRODUCT SAFETY NOTICE
NOTICE OF POTENTIAL UNSAFE CONDITION

DELIVER IMMEDIATELY TO RESPONSIBLE PERSON IN YOUR ORGANIZATION

Dear Valued Customer,

This notice replaces any previous notices you may have received. This notice now expands the potentially impacted products sold to the date range of August 13, 2012 to March 17, 2013. The previous notice identified the impacted range from December 6, 2012 to March 17, 2013. Please inspect your charging station, taking into account the new/expanded range and the updated inspection procedures attached.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Schneider Electric has decided that a defect which relates to motor vehicle safety exists in certain Schneider Electric EVlink™ Electric Vehicle Charging Stations. According to our records, you have recently purchased one or more of these units. You may also have received electric vehicle charging station unit(s) from third party suppliers.

As part of our ongoing quality test and monitoring process, we have recently discovered a component manufacturing issue that occurred between August 13th 2012 and March 17th 2013. This quality issue may affect the charging capability/performance of the EV Charging Station, and under certain conditions the charger plug attached to the cord set assembly and/or the vehicle charging inlet receptacle may overheat.

The possible consequences are as follows:

- Personal injury due to direct contact with the plug
- Degradation of the car inlet/receptacle
- Degradation of the charger plug

Should one of the above issues occur, a potential for **PERSONAL INJURY AND/OR PROPERTY DAMAGE** exists. **Stop using the charging station immediately.** You may use the Level 1 charging unit supplied with your vehicle for charging.

The purpose of this letter is to inform you about:

- This issue
- Provide instructions to determine if you have an affected unit.
- How to get a replacement cord set.

**Here is what you need to do:**

- Review Exhibit A attached for identifying the products affected by this Notice.
- Write down the first 5 numbers of the serial number.
- Contact our services team at **877-283-7647**, 24 hours a day/7 days a week.
- When calling please refer to the **PRB-52183**.
Replacement parts and service will be performed by Schneider Electric at no cost. We apologize for any inconvenience. Schneider Electric considers product safety and reliability our first priority.

If after having attempted to take advantage of this recall you believe you have not been able to have your Charging Station remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Sincerely,

Mike Calise
Director, Electric Vehicle, Partner Business, Schneider Electric

Enclosed: (A) Identification Procedure of the affected EV Charging Stations
(B) Frequently Asked Questions
(C) Customer/Distributor Confirmation Form
ATTACHMENT A

Identification Procedure of the affected EV Charging Stations:

Please follow the steps below to identify the charging station details prior to your call.

**Step 1:** Locate your Schneider Electric EV Charging Station (See Figure 1)

**FIGURE 1**

<table>
<thead>
<tr>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EV230WS/EV2430WS</td>
<td>Indoor Wall Mount for Residential Application</td>
</tr>
<tr>
<td>EV230WSR</td>
<td>Single Wall Mount Outdoor</td>
</tr>
<tr>
<td>EV230WSRR</td>
<td>Single Wall Mount Outdoor with RFID access control</td>
</tr>
<tr>
<td>EV230PSR</td>
<td>Single Pedestal Outdoor</td>
</tr>
<tr>
<td>EV230PSRR</td>
<td>Single Pedestal Outdoor with RFID access control</td>
</tr>
<tr>
<td>EV230PSRACG</td>
<td>Single Pedestal Outdoor Networked Gateway</td>
</tr>
<tr>
<td>EV230PSRACNG</td>
<td>Single Pedestal Outdoor Networked Non-Gateway</td>
</tr>
<tr>
<td>EV230PDR</td>
<td>Dual Pedestal Outdoor</td>
</tr>
<tr>
<td>EV230PDRR</td>
<td>Dual Pedestal Outdoor with RFID access control</td>
</tr>
<tr>
<td>EV230PDRACG</td>
<td>Dual Pedestal Outdoor Networked Gateway</td>
</tr>
<tr>
<td>EV230PDRACNG</td>
<td>Dual Pedestal Outdoor Networked Non-Gateway</td>
</tr>
</tbody>
</table>
Step 2: Find the serial number on the side of your unit. (See Figure 2)

FIGURE 2
Locate the label on the side of the unit. Look for the serial numbers as shown in FIGURE 3

FIGURE 3
On this unit, the serial number reads; 1250167002AO.

Write down the first 5 numbers.
In this example the unit is within the affected serial number range.
Step 3: Write down the **first five numbers** of the serial number listed (as shown in Figure 3) on the label and have it ready prior to calling Schneider Electric.

- Affected units have the first five numbers **from 12331 to 13117** and the TE handle as shown in Figure 4

* Logo may be the property of TE Connectivity, Ltd. or others

- If your unit is within this range, and you have the charging handle as shown in Figure 4, your unit is affected. Discontinue use immediately.
  - Call **877-283-7647**, 24 hours a day 7 days a week and refer to PRB-52183. **A replacement cord-set will be installed** at no cost.

- Complete EXHIBIT C and return the form to Schneider Electric.

Note: You may use the Level 1 charging unit supplied with your vehicle for charging.

If your unit is outside the range, complete EXHIBIT C checking the Does NOT Apply box and return the form to Schneider Electric. No further action is required on your part, and your unit can remain in service.
ATTACHMENT B
Frequently Asked Questions

1. Can affected units cause electrical shock?
   a. Schneider Electric has determined that a potential for personal injury or property damage exists. You should stop using affected units immediately.

2. How can I continue to charge my car?
   a. If your vehicle inlet appears to be damaged, do not charge and contact your dealer. Otherwise use the Level 1 charger that came with your vehicle. Make sure you adhere to the vehicle’s specifications on all proper Level 1 charging usage.

3. Can I inspect my unit to see if there is any damage?
   a. Follow the procedure outlined in this document.

4. How soon can this replacement be scheduled?
   a. Schneider Electric will schedule a date with you when you call.

5. How long does the replacement take?
   a. The replacement should not take more than 2 hours. In most cases the replacement time is expected to be around 1 hour.

6. How does the replacement cord set affect my home/business?
   a. Our technicians will need to disconnect the upstream power source during the replacement. In most cases this upstream device would be a branch circuit breaker. Our technician will need access to the circuit breaker panel where the upstream power source/disconnect point would be located.

7. How can I get more information on this subject?
   a. Please contact Schneider Electric at 877-283-7647. Our product specialist will be able to assist you further.

8. Do I need to fill out and return Exhibit C to Schneider Electric?
   a. Yes. You will continue to receive future mailings of this notification until the PSA Coordinator receives your acknowledgement that you have received it. Once we receive your response back, we will remove you from future mailings.
ATTACHMENT C
Customer/Distributor Confirmation Form

EV230 Potential Nonconformance of the EV Link Charger Plug
Products Manufactured from August 13th, 2012 to March 17, 2013

Please complete this form and:

Mail to: Schneider Electric USA
        PSA Coordinator - Shawn Rogers
        1660 Scenic Avenue,
        Costa Mesa, CA 92626 USA

OR

Fax to: (714) 444-0496 (USA)

OR

eMail to: EVLinkCSR@Schneider-Electric.com

Your name, company name and address:

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
___________ Acct. Number _________

Please check one box:

☐ We will notify our customers of this product safety notice
☐ Please notify our customers of this product safety notice
☐ I am the customer, I will contact Schneider Services
☐ Does NOT affect me, please remove me from your mailing list

If you choose to have us notify your customers, list them below. (Attach additional sheets as needed.)

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Company Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact/Phone #</td>
<td>Contact/Phone #</td>
</tr>
<tr>
<td>Street</td>
<td>Street</td>
</tr>
<tr>
<td>City</td>
<td>City</td>
</tr>
<tr>
<td>State &amp; Zip</td>
<td>State &amp; Zip</td>
</tr>
<tr>
<td>Q2C #</td>
<td>Cust PO#</td>
</tr>
<tr>
<td>Cust PO#</td>
<td>Q2C #</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Company Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact/Phone #</td>
<td>Contact/Phone #</td>
</tr>
<tr>
<td>Street</td>
<td>Street</td>
</tr>
<tr>
<td>City</td>
<td>City</td>
</tr>
<tr>
<td>State &amp; Zip</td>
<td>State &amp; Zip</td>
</tr>
</tbody>
</table>