

What's New in PM5000 Firmware Version 4.4.7

Firmware Version: 4.4.7

Since Version: 4.4.5

Summary of Changes

This firmware version introduces new features and bug fixes that improve the reliability, performance, and functionality of the PM5560, PM5580, PM5563 and PM5563RD meters. The firmware upgrade tool now supports simultaneous upgrades of up to 10 devices. We recommend upgrading your device to this version to benefit from the latest improvements.

New features

Mass firmware upgrade available

The PM5560, PM5580, PM5563 and PM5563RD meters can be upgraded simultaneously upto 10 devices using FW upgrade tool. This will significantly enhance the efficiency of upgrade. Refer upgrade tool help document on how to use the tool.

Device log export feature

Enabled the device log export feature for improved diagnostics and support. Refer to the user manual on how to enable and use the feature.

Fixed Defects

- IP Address Fallback Issue: Resolved an issue where the meter would incorrectly fall back to IP address 255.255.255.255.
- Upgrade Stability: Fixed a condition where the meter could get stuck in "Waiting for Host" state during a firmware upgrade.
- Webpage Data Log Issue: Addressed a bug affecting data log visibility on the embedded web interface.
- Display reliability improved. Improved performance of display for handling display blank, abnormal display conditions originating from external environments.

Upgrade Recommendations

Before upgrading to this firmware version:

- Backup all meter data.
- Use the webpage or upgrade tool v3.8.
- Refer to the User Manual for upgrade procedures and prerequisites.

More Information and Resources

Visit www.se.com to download:

- Firmware upgrade files
- Latest ION Setup and web page templates
- Technical notes and user manual
- Installation guides and datasheets

In case of further support, please contact local Schneider Electric customer care centre.

se.com

Avinya Campus- Argon North Tower
Bagmane Solarium City,
Kundalahalli Road,
Brookfield, Graphite India Road,
Bengaluru, Karnataka - 560067.
India.