Getting started with Altistart 48

1. Download the ATS48 User manual
   - You must have detailed information to be able to carry out the installation and commissioning.
   - Information below is designed to use for simple applications with 2-wire control mode, freewheel stop and no by-pass.
   - If you need more information, or for other applications, see the ATS48 User manual (1494409) on www.schneider-electric.com.

2. Verify the delivery of the soft starter
   - Remove Altistart 48 from the packaging and verify that it has not been damaged.
   - Damaged products or accessories may cause electric shock or unanticipated equipment operation.

   **DANGER**
   - HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH
     - Only appropriately trained persons who are familiar with and understand the contents of this manual and all other pertinent product documentation and who have received safety training to recognize and avoid hazards involved are authorized to work on and with this soft starter. Installation, adjustment, repair, and maintenance must be performed by qualified personnel.
     - The system integrator is responsible for compliance with all local and national electrical code requirements as well as all other applicable regulations with respect to grounding of all equipment.
     - Many components of the product, including the printed circuit boards, operate with mains voltage. Do not touch. Use only electrically insulated tools.
     - Do not touch unshielded components or terminals with voltage present.
     - Motors can generate voltage when the shaft is rotated. Prior to performing any type of work on the soft starter, block the motor shaft to prevent rotation.
     - AC voltage can couple voltage to unused conductors in the motor cable. Insulate both ends of unused conductors of the motor cable.
     - Before performing work on the soft starter:
       - Disconnect all power, including external control power that may be present.
       - Place a "Do Not Turn On" label on all power switches.
       - Lock all power switches in the open position.
     - Install and close all covers before applying voltage.
     - Failure to follow these instructions will result in death or serious injury.

   Electrical equipment should be installed, operated, serviced and maintained only by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences out of the use of this material.

3. Verify the supply mains
   - Verify that the supply mains is compatible with the power part supply range of the soft starter.
   - Supply mains voltage _______ Volts
   - Soft starter power part supply range _______ Volts
   - Auxiliary supply _______ Volts
   - Soft starter control part supply range _______ Volts

4. Mount the soft starter vertically
   - For a surrounding air temperature up to 40 °C (104°F).

   **DANGER**
   - HAZARD OF ELECTRIC SHOCK, EXPLOSION AND ARC FLASH
     - ATS48 soft starters are open devices and must be mounted in a suitable enclosure.
     - Failure to follow these instructions will result in death or serious injury.

   For other thermal conditions, see ATS48 user manual (1494409) on www.schneider-electric.com.
5 Wire the soft starter

- Wire the soft starter to the ground.
- Wire the motor (2/T1 - 4/T2 - 6/T3), ensuring that its coupling corresponds to the supply mains voltage.
- Wire the supply mains (1/L1 - 3/L2 - 5/L3).
- Wire the control (CL1 - CL2).

![Diagram of soft starter connections]

1. Installation of fast-acting fuses for type 2 coordination (conforming to IEC 60 947-4-2).
2. Assignment of relay R1: isolating relay (r1I).
3. Beware of the operating limits of the contact, for example when connecting to high rating contactors.
4. Insert a transformer if the supply voltage is different to that permitted by the ATS 48 control.

Note: For other wiring diagrams, see ATS48 User manual (1494409) on www.schneider-electric.com.
- For additional information in order to size the protective and control devices, refer to the catalog on www.schneider-electric.com.

6 Power up the control part

Power up without the power part and without giving the run command.
- Check that S2 is open.
- Switch on: Q1, then Q3, then Q4.
- The starter displays: \( nLP \) (to indicate that the power is switched off).

7 Adjust settings

- Adjust nominal motor current
  (See Nominal Motor Current on Motor Nameplate)
- Set R1 to \( r1 \).

8 Power up the power part and start the motor

- Switch on Q5.
- The soft starter displays: \( rdy \) (to indicate that the soft starter is powered-up and ready).
- Close S2.
Factory settings

The Altistart 48 is factory-set for the most common operating conditions. If the factory configuration is not suitable for your application, refer to User manual (1494409) on www.schneider-electric.com. Here is the list of writable parameters in an “easy start up” mode.

<table>
<thead>
<tr>
<th>Menu</th>
<th>Code</th>
<th>Description</th>
<th>Factory setting</th>
<th>Customer setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>SET</td>
<td>Nominal motor current</td>
<td>According to the soft starter rating</td>
<td></td>
<td></td>
</tr>
<tr>
<td>rLT</td>
<td>Limiting current</td>
<td>400 % of rN</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RCC</td>
<td>Acceleration ramp time</td>
<td>5 s</td>
<td></td>
<td></td>
</tr>
<tr>
<td>L90</td>
<td>Initial starting torque</td>
<td>20 % of nominal torque</td>
<td></td>
<td></td>
</tr>
<tr>
<td>STY</td>
<td>Selection of the type of stop</td>
<td>- F - (Frewheel)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>vIn</td>
<td>Line voltage</td>
<td>ATS48□□□□□ range: 400 Vac</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HP</td>
<td>Motor thermal protection</td>
<td>t (IEC class 10)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Accessing menus

The displayed value "XXX" follows the following rules:

- When current limiting is applied to the soft starter, the displayed value "XXX" flashes. It is still possible to modify the parameters even if an error occurs on the soft starter.

Accessing parameters

The display flashes when a value is stored.

Example:

1. Select menu SET

2. Select parameter L90

3. Enter value 0.26

4. Save (ESC)

Display of soft starter status

The displayed value "XXX" follows the following rules:

<table>
<thead>
<tr>
<th>Error code</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>nLP</td>
<td>Soft starter in operating state «fault»</td>
</tr>
<tr>
<td>rDY</td>
<td>Soft starter without run command and:</td>
</tr>
<tr>
<td></td>
<td>• Power not supplied</td>
</tr>
<tr>
<td></td>
<td>• Power supplied</td>
</tr>
<tr>
<td>tBS</td>
<td>Starting time delay not elapsed</td>
</tr>
<tr>
<td>HEA</td>
<td>Motor heating in progress</td>
</tr>
</tbody>
</table>

Monitoring parameter selected by the user (SUP menu). Factory setting: motor current

| bRL | Soft starter braking |
| Srb | Waiting for a command (RUN or STOP) in cascade mode |
## Troubleshooting

<table>
<thead>
<tr>
<th>Error displayed</th>
<th>Probable cause</th>
<th>Procedure, remedy</th>
</tr>
</thead>
</table>
| **FrF** (1)     | Supply mains frequency, out of tolerance | • Check the Supply mains.  
This error can be configured in the Advanced settings menu \( d r C \), parameter \( FrC \). |
| **PHF** (2)     | Loss of a Supply mains phase | • Check the Supply mains, the frequency stability, the connection to the starter and any devices located between the Supply mains and the starter (contactor, fuses, circuit-breaker, etc.).  
• If bypass contactor is used, check the mechanism (wear, mechanical play, lubrication, blockages...). |
|                 | Loss of a motor phase | • Check the motor connection (T1, T2, T3 terminal) and any isolating devices located between the starter and the motor (contactors, circuit-breakers, etc.).  
• Check the motor state.  
• Check that the configuration of the \( PHL \) parameter is compatible with the motor used. |
| **USF**         | Power supply error on a run command | • Check the power supply circuit and voltage. |

(1) The \( FrF \) detection is done only at the first power ON of the power part supply.
(2) For next Power ON of the power part supply, bad frequency will also generate a desynchronization error \( PHF \).

Refer to the user manual (1494409) for comprehensive troubleshooting information.