SAFETY DATA SHEET

Product Name Rechargeable Li-ion battery pack
Issuing Date 18-Jul-2023 **Revision Date** 07-Aug-2025
(M)SDS Number UL-SCH-001 **Revision Number** 2

Legal Information

Legal remark (USA)	Safety Data Sheets are a sub-requirement of the Occupational Safety and Health Administration (OSHA) Hazard Communication Standard (GHS), 29 CFR Subpart 1910.1200. This Hazard Communication Standard does not apply to various subcategories including anything defined by OSHA as an “article”. According to OSHA, Article means a manufactured item other than a fluid or particle: (i) which is formed to a specific shape or design during manufacturer; (ii) which has end use function(s) dependent in whole or in part upon its shape or design during end use; and (iii) which under normal conditions of use does not release more than very small quantities, e.g, minute or trace amounts of a hazardous chemical (as determined under paragraph (d) of this section), and does not pose a physical hazard or health risk to employees. Because all our batteries are defined as “articles”, they are exempt from the requirements of the Hazard communication Standard in normal condition.
General remark	This information is provided as a service to our customers. The details presented are in accordance with our present knowledge and experiences. They are not contractual assurances of product attributes. Specifications are subject to change without notice.

1. Identification

Product identifier

Product Name Rechargeable Li-ion battery pack

Other means of identification

Product Code(s) SRYLBM

UN/ID no UN 3480

Synonyms Lithium Cobalt Oxide (CoLiO2)

Other information Article

Details of the supplier of the safety data sheet

Manufacturer
Fujian SCUD Power Technology Co., Ltd.
CN: No.135, Rujiang East Road, Mawei District
Fuzhou, Fujian, China

Emergency Responder CHEMTREC

Emergency telephone number 1-800-424-9300 (North America)
+1703-572-3887 (Canada)
Refer Page 14-16 for other countries

Recommended use of the chemical and restrictions on use

Recommended use Lithium ion batteries

Restrictions on use Do not short circuit or expose to temperatures higher than the maximum temperature rating specified by the manufacturer. Do not over charge or crush any cell or battery. Ensure cells and batteries are safely handled and stored. Review Section 7 completely

2. Hazard(s) identification

Emergency Overview

May cause allergic skin reaction
Contains a known or suspected carcinogen
Very toxic to aquatic organisms
VERY TOXIC TO AQUATIC ORGANISMS; MAY CAUSE LONG-TERM ADVERSE EFFECTS IN THE AQUATIC ENVIRONMENT

Appearance Battery **Physical state** Solid **Odor** If leaking: Smells of medical ether

Classification of the substance or mixture

This product is a battery. No exposure to hazardous chemicals is expected to occur during intended product use. Misuse of the product may result in exposure to hazardous chemicals. The hazard classification information below relates to the mixture of components contained within the battery.

Acute toxicity - Dermal	Category 5
Skin sensitization	Category 1

Carcinogenicity	Category 2
Specific target organ toxicity - Repeated exposure	Category 1
Hazardous to the Aquatic Environment - Acute Hazard	Category 1
Hazardous to the Aquatic Environment - Chronic Hazard	Category 1

Label elements

Signal word Danger

Hazard statements
May be harmful in contact with skin
May cause an allergic skin reaction
Suspected of causing cancer
Causes damage to organs through prolonged or repeated exposure
Very toxic to aquatic life with long lasting effects

Precautionary statements
Prevention
Obtain special instructions before use
Do not handle until all safety precautions have been read and understood
Wear protective gloves/clothing and eye/face protection
Contaminated work clothing should not be allowed out of the workplace
Do not breathe dust/fume/gas/mist/vapors/spray
Wash face, hands and any exposed skin thoroughly after handling
Do not eat, drink or smoke when using this product
Avoid release to the environment

Response
IF exposed or concerned: Get medical advice/attention
IF ON SKIN: Wash with plenty of water and soap
If skin irritation or rash occurs: Get medical advice/attention
Take off contaminated clothing and wash it before reuse
Collect spillage
Storage
Store locked up
Disposal
Dispose of contents/container to an approved waste disposal plant

Physical and chemical hazards
Not applicable.

Health hazards
Immediate Health Effects: Allergic reactions (sensitizer). Symptoms of allergic reaction may include rash, itching, swelling, trouble breathing, tingling of the hands and feet, dizziness, lightheadedness, chest pain, muscle pain, or flushing.
Chronic effects: Contains a known or suspected carcinogen. Target organ(s). Causes damage to the following organs through prolonged or repeated exposure: Respiratory system.

Environmental hazards
Dangerous for the environment. This material is a water pollutant. Keep out of drains, sewers, ditches and waterways. Minimize use of water to prevent environmental contamination.

Other hazards which do not result in classification

Not applicable.

3. Composition/information on ingredients

Substance

Not applicable.

Mixture

Synonyms 180V, 2.47Ah, 444.6Wh

Chemical name	CAS No.	Weight-%
Lithium Cobalt Oxide (CoLiO2)	12190-79-3	32
Graphite	7782-42-5	18
Poly(oxy-1,2-ethanediyloxycarbonyl-1,4-phenylenecarbonyl)	25038-59-9	12
Copper	7440-50-8	11
Dimethyl carbonate	616-38-6	7
Phosphate(1-), hexafluoro-, lithium	21324-40-3	5.6
Aluminum	7429-90-5	5.3
Polyethylene	9002-88-4	3
Ethylene carbonate	96-49-1	2
Nickel	7440-02-0	1.2
Carbonate, methyl ethyl	623-53-0	1
Carbon	7440-44-0	1
Cellulose, carboxymethyl ether	9000-11-7	0.5
1,1-Difluoroethylene polymer	24937-79-9	0.4

4. First-aid measures

Description of necessary first aid measures

General advice

- Move victims from the dangerous area to an area with fresh air.
- Show this Safety Data Sheet to the medical professionals in attendance.
- Quickly transport the victim to emergency care during eye contact, skin irritation, ingestion, or inhalation.

Inhalation

- Immediately move the victim to fresh air and remove the source of contamination from the area. Seek medical attention.
- If the victim has difficulty breathing, give oxygen. Do not use mouth-to-mouth resuscitation if the victim ingested or inhaled hazardous substances. If the victim is not breathing, give artificial respiration and seek medical attention immediately

Eye contact

- Immediately flush the eyes with clean water for at least 15 minutes, without rubbing.
- If appropriate action is not taken, exposure may cause eye irritation.
- Seek medical attention if eye irritation persists.

Skin contact

- Immediately remove all contaminated clothing and wash before reuse.
- Rinse skin with water for at least 15 minutes.
- If appropriate procedures are not taken, this may cause skin irritation.
- Seek medical attention if skin irritation occurs.

Ingestion

- Have the victim rinse their mouth thoroughly with water and seek medical attention: Call Poison Control or emergency services immediately.

- Do not induce vomiting.
- Never give anything by mouth to an unconscious person.

Most important symptoms/effects, acute and delayed

Symptoms Itching. Rashes. Hives.

Effects of Exposure Causes damage to organs through prolonged or repeated exposure.

For emergency responders No information available.

Note to physicians May cause sensitization in susceptible persons. Treat symptomatically.

5. Fire-fighting measures

Extinguishing media

Suitable Extinguishing Media Carbon dioxide (CO2). Class D fire extinguisher.

Unsuitable extinguishing media Use of water spray when fighting a lithium fire may be inefficient. However, copious amounts of water may be used to cool a battery fire and extinguish any surrounding combustible fires.

Specific hazards arising from the chemical Product is or contains a sensitizer. May cause sensitization by skin contact.

Hazardous combustion products Hydrogen fluoride, Carbon monoxide.

Special protective actions for fire-fighters Firefighters should wear self-contained breathing apparatus and full firefighting turnout gear. Use personal protection equipment.

6. Accidental release measures

Personal precautions, protective equipment and emergency procedures

Personal precautions In case of rupture: Avoid contact with skin, eyes or clothing. Ensure adequate ventilation. Use personal protective equipment as required. Evacuate personnel to safe areas. Keep people away from and upwind of spill/leak. Do not breathe dust/fume/gas/mist/vapors/spray.

Other information Refer to protective measures listed in Sections 7 and 8.

For emergency responders Use personal protection recommended in Section 8.

Environmental precautions Prevent further leakage or spillage if safe to do so. Should not be released into the environment. Do not allow to enter into soil/subsoil. Prevent product from entering drains.

Methods and material for containment and cleaning up During a release, ensure the Personal Protection listed in Section 8 is worn. Neutralize any electrolyte contaminated surfaces with baking soda, soda lime or sodium bicarbonate. Transfer damaged battery and any clean up materials to a sealed container with a neutralizing material as stated above. Ensure the container is properly labeled. Dispose of in accordance with local regulations. If the battery material is released, remove personnel from area until fumes dissipate. Provide maximum ventilation to clear out hazardous gases. Wipe it up with a cloth, and dispose of it in a plastic bag and put into a steel can. The preferred response is to leave the area and allow the battery to cool and vapors to dissipate. Provide maximum ventilation. Avoid skin and eye contact or inhalation of vapors. Remove spilled liquid with absorbent and incinerate.

Precautions to prevent secondary Clean contaminated objects and areas thoroughly observing environmental regulations.

hazards

7. Handling and storage

Precautions for safe handling

In case of rupture: Handle in accordance with good industrial hygiene and safety practice. Avoid contact with skin, eyes or clothing. Ensure adequate ventilation. In case of insufficient ventilation, wear suitable respiratory equipment. Do not eat, drink or smoke when using this product. Take off contaminated clothing and wash before reuse. Remove contaminated clothing and shoes. Do not crush, pierce, short circuit (+) and (-) battery terminals with conductive (metal) goods. Do not directly heat or solder. Do not throw into fire. Do not mix batteries of different types and brands. Keep batteries in non-conductive (plastic) trays. Cells or batteries that have been dropped or experience mechanical shock should be isolated and monitored for approximately 5 days to identify a possible internal short circuit and resulting fire. Jewelry, and all metal, should be removed before handling batteries to avoid short circuit.

Conditions for safe storage, including any incompatibilities

Keep containers tightly closed in a dry, cool and well-ventilated place. Store locked up. Do not store near combustible materials. Keep out of the reach of children. Elevated temperature (>60°C) can shorten battery life. Do not store in high humidity environments. Never stack heavy objects on top of battery boxes. Keep batteries in original packaging until use and do not expose them to unnecessary or excessive handling.

Incompatible materials

Under normal use, batteries are not incompatible. The electrolyte is incompatible with: Strong acids, Strong bases, Strong oxidizing agents.

8. Exposure controls/personal protection

Occupational exposure limits

A battery is considered an article per GHS guidelines and should not be considered dangerous unless it is in a broken condition.

Chemical name	China	ACGIH TLV
Lithium Cobalt Oxide (CoLiO2)	TWA: 0.05 mg/m^3 STEL: 0.1 mg/m^3	TWA: 0.02 mg/m^3 Co inhalable particulate matter
Graphite	TWA: 4 mg/m^3 total dust TWA: 2 mg/m^3 respirable dust	TWA: 2 mg/m^3 respirable particulate matter all forms except graphite fibers
Copper	TWA: 1 mg/m^3 dust TWA: 0.2 mg/m^3 fume	TWA: 0.2 mg/m^3 fume
Phosphate(1-), hexafluoro-, lithium	TWA: 2 mg/m^3	TWA: 2.5 mg/m^3 F
Aluminum	TWA: 3 mg/m^3 total dust	TWA: 1 mg/m^3 respirable particulate matter
Polyethylene	TWA: 5 mg/m^3 total dust	-
Nickel	TWA: 1 mg/m^3 G2B(C**)	TWA: 1.5 mg/m^3 inhalable particulate matter

Biological occupational exposure limits

Chemical name	Biological standards	Monitoring and observation processes	ACGIH
Lithium Cobalt Oxide (CoLiO2)	-	-	15 µg/L - urine (Cobalt) - end of shift at end of workweek
Phosphate(1-), hexafluoro-, lithium	-	-	2 mg/L - urine (Fluoride) - prior to shift 3 mg/L - urine (Fluoride) - end of shift
Nickel	-	-	5 µg/L - urine (Nickel) - post-shift at end of workweek

Monitoring and observation processes

1. EN 14042 Workplace atmospheres. Guide for the application and use of procedures for the assessment of exposure to

chemical and biological agents
2. GBZ/T 300 series standard Determination of toxic substances in workplace air.

Engineering controls	Showers Eyewash stations Ventilation systems.

Individual protection measures, such as personal protective equipment

Eye/face protection	Take steps to prevent exposure to the eyes and face, including chemical splash goggles and a face shield.
Skin and body protection	Wear closed-toe shoes, chemical-resistant overalls, and protective over boots.
Hand protection	15 mils nitrile rubber gloves. Immersion protection is provided when nitrile gloves are worn over laminated film barrier gloves (Ansell Barrier 2-100 or equivalent).
Respiratory protection	Wear a full-face respirator with an organic vapor/acid gas/particulate filter (3M Model No. 60923 or equivalent).
General hygiene considerations	The following personal protective equipment should be worn if the battery is mechanically, thermally, or electrically mishandled to the point where the protective case is damaged, which results in a risk of electrolyte exposure.

9. Physical and chemical properties

Information on basic physical and chemical properties

Appearance	Battery
Physical state	Solid
Color	Varies
Odor	If leaking: Smells of medical ether
Odor threshold	No information available

Property	**Values**	**Remarks • Method**
pH		Not applicable
Melting point / freezing point		No data available
Initial boiling point and boiling range		No data available
Flash point		No data available
Evaporation rate		No data available
Flammability		No data available
Flammability Limit in Air		
Upper flammability or explosive limits		No data available
Lower flammability or explosive limits		No data available
Vapor pressure		No data available
Relative vapor density		No data available
Relative density		No data available
Water solubility	Insoluble in water	No data available
Solubility(ies)		No data available
Partition coefficient		No data available
Autoignition temperature		No data available
Decomposition temperature		No data available
Kinematic viscosity		No data available
Dynamic viscosity		No data available

Additional information

Explosive properties No information available.
Oxidizing properties No information available.

10. Stability and reactivity

Stability Stable under normal conditions.

Possibility of hazardous reactions None under normal processing. In the event of a leak or rupture: electrolyte and lithium will react with water.

Conditions to avoid Heat, flames and sparks. Do not heat, crush, disassemble or short circuit. Do not exceed manufacturer's recommendation for charging or use battery for an application for which it was not specifically designed. Incompatible materials. Humidity. UV-radiation/sunlight.

Incompatible materials Under normal use, batteries are not incompatible. The electrolyte is incompatible with: Strong acids, Strong bases, Strong oxidizing agents.

Hazardous decomposition products Thermal decomposition can lead to release of irritating and toxic gases and vapors, Hydrogen fluoride, Carbon monoxide.

11. Toxicological information

Information on likely routes of exposure

Product Information A battery is considered an article per GHS guidelines and should not be considered dangerous unless it is in a broken condition. Exposure is not expected for product under normal conditions of use. In the event of an exposure to electrolyte the following toxicological information is provided.

Inhalation Specific test data for the substance or mixture is not available.

Skin contact May cause sensitization by skin contact. Specific test data for the substance or mixture is not available. Repeated or prolonged skin contact may cause allergic reactions with susceptible persons. (based on components). May be harmful in contact with skin.

Eye contact Specific test data for the substance or mixture is not available. Contact with eyes may cause irritation.

Ingestion Specific test data for the substance or mixture is not available.

Symptoms related to the physical, chemical and toxicological characteristics

Symptoms Itching. Rashes. Hives.

Acute toxicity May be harmful in contact with skin.

Numerical measures of toxicity

The following values are calculated based on chapter 3.1 of the GHS document:

ATEmix (dermal) 2,621.40 mg/kg
ATEmix (inhalation-dust/mist) 9.88 mg/l

Unknown acute toxicity

58.1 % of the mixture consists of ingredient(s) of unknown acute dermal toxicity

Component Information

Chemical name	Oral LD50	Dermal LD50	Inhalation LC50
Lithium Cobalt Oxide (CoLiO2)	> 5000 mg/kg (Rat)	> 2000 mg/kg (Rat)	> 5.05 mg/L (Rat) 4 h

Graphite	-	-	> 2000 mg/m^3 (Rat) 4 h
Copper	-	-	> 5.11 mg/L (Rat) 4 h
Dimethyl carbonate	= 13 g/kg (Rat)	> 5 g/kg (Rabbit)	> 5.36 mg/L (Rat) 4 h
Aluminum	-	-	> 0.888 mg/L (Rat) 4 h
Polyethylene	> 8 g/kg (Rat)	-	-
Ethylene carbonate	= 10 g/kg (Rat)	> 26420 mg/kg (Rabbit)	> 730 mg/m^3 (Rat) 8 h
Nickel	> 9000 mg/kg (Rat)	-	> 10.2 mg/L (Rat) 1 h
Carbonate, methyl ethyl	> 15000 mg/kg (Rat)	-	> 17.6 mg/L (Rat) 4 h
Carbon	> 10000 mg/kg (Rat)	-	-

Skin corrosion/irritation Based on available data, the classification criteria are not met.

Serious eye damage/eye irritation Based on available data, the classification criteria are not met.

Respiratory or skin sensitization May cause an allergic skin reaction.

Germ cell mutagenicity Based on available data, the classification criteria are not met.

Carcinogenicity Contains a known or suspected carcinogen. Classification based on data available for ingredients. Suspected of causing cancer.

The table below indicates whether each agency has listed any ingredient as a carcinogen.

Chemical name	China	IARC
Lithium Cobalt Oxide (CoLiO2)		Group 2B
Polyethylene		Group 3
Nickel	Possibly carcinogenic to humans	Group 2B

Legend

IARC (International Agency for Research on Cancer)
Group 2B - Possibly Carcinogenic to Humans

Reproductive toxicity Contains a known or suspected reproductive toxin. Classification based on data available for ingredients.

Specific target organ toxicity (single exposure) Based on available data, the classification criteria are not met.

Specific target organ toxicity (repeated exposure) Causes damage to organs through prolonged or repeated exposure.

Aspiration hazard Based on available data, the classification criteria are not met.

12. Ecological information

Ecotoxicity A battery is considered an article per GHS guidelines and should not be considered dangerous unless it is in a broken condition.
Very toxic to aquatic life with long lasting effects.

Chemical name	Algae/aquatic plants	Fish	Crustacea
Graphite	-	LC50: >100mg/L (96h, Danio rerio)	-
Copper	EC50: 0.0426 - 0.0535mg/L (72h, Pseudokirchneriella subcapitata) EC50: 0.031 - 0.054mg/L (96h, Pseudokirchneriella subcapitata)	LC50: 0.0068 - 0.0156mg/L (96h, Pimephales promelas) LC50: <0.3mg/L (96h, Pimephales promelas) LC50: =0.2mg/L (96h, Pimephales promelas) LC50: =0.052mg/L (96h, Oncorhynchus mykiss) LC50: =1.25mg/L (96h, Lepomis macrochirus) LC50: =0.3mg/L (96h, Cyprinus carpio) LC50: =0.8mg/L (96h, Cyprinus carpio) LC50: =0.112mg/L (96h, Poecilia reticulata)	EC50: =0.03mg/L (48h, Daphnia magna)
Dimethyl carbonate	-	LC50: >=100mg/L (96h, Danio rerio)	-
Ethylene carbonate	-	LC50: >100mg/L (96h, Oncorhynchus mykiss)	-
Nickel	EC50: =0.18mg/L (72h, Pseudokirchneriella subcapitata) EC50: 0.174 - 0.311mg/L (96h, Pseudokirchneriella subcapitata)	LC50: >100mg/L (96h, Brachydanio rerio) LC50: =1.3mg/L (96h, Cyprinus carpio) LC50: =10.4mg/L (96h, Cyprinus carpio)	EC50: >100mg/L (48h, Daphnia magna) EC50: =1mg/L (48h, Daphnia magna)
Carbonate, methyl ethyl	-	LC50: >100mg/L (96h, Oncorhynchus mykiss)	-

Persistence and degradability No information available.

Bioaccumulative potential No information available.

Component Information

Chemical name	Partition coefficient
Dimethyl carbonate	0.354
Ethylene carbonate	0.11
Carbonate, methyl ethyl	0.972

Mobility in soil No information available.

13. Disposal considerations

Waste chemicals Dispose of in accordance with local regulations. Dispose of waste in accordance with environmental legislation.

Contaminated packaging Do not reuse empty containers.

14. Transport information

Note: The battery pack meets the requirements of the test in the United Nations (UN) Manual of Tests and Criteria, Part III, subsection 38.3. UN38.3 Test Report Summary is available upon request.
State of Charge (SoC) of the battery must not exceed 30%

Transport by road and rail (ADG) P903, P908, P909, P910, P911, LP903, LP904, LP905, LP906
- **UN number or ID number** UN 3480
- **UN proper shipping name** LITHIUM ION BATTERIES
- **Transport hazard class(es)** 9
- **Packaging Group** II
- **Description** UN 3480, LITHIUM ION BATTERIES, 9

IMDG PI 903
- **UN number or ID number** UN 3480
- **UN proper shipping name** LITHIUM ION BATTERIES
- **Transport hazard class(es)** 9
- **Marine pollutant** P
- **Packaging Group** II
- **Description** UN 3480, LITHIUM ION BATTERIES, 9
- **EmS-No.** F-A, S-I

IATA Forbidden for transport by Passenger Air.
PI 965 Section IA
444.6Wh
- **UN number or ID number** UN 3480
- **UN proper shipping name** Lithium ion batteries
- **Transport hazard class(es)** 9
- **Packaging Group** II
- **Description** UN 3480, Lithium ion batteries, 9
- **ERG Code** 12FZ

	IMDG	IATA
UN number	UN 3480	UN 3480
Hazard Class	Class 9	Class 9
Packaging Instruction & Label	PI 903 	PI 965 Section IA  

Special precautions for user
Please refer to the applicable dangerous goods regulations for additional information

15. Regulatory information

Safety, health and environmental regulations/legislation specific for the substance or mixture

International Chemical Inventory

Component	EC Inventory	TSCA	DSL	IECSC	NZIoC	PICCS	KECI	AICS	ENCS
Lithium Cobalt Oxide	×	✓	✓	✓	×	×	✓	×	✓
Graphite	✓	✓	✓	✓	✓	✓	✓	✓	×
Electrolyte	×	×	×	×	×	×	×	×	×
Copper	✓	✓	×	✓	✓	✓	✓	✓	✓
Aluminum	✓	✓	✓	✓	✓	✓	✓	✓	✓

EC Inventory	European Inventory of Existing Commercial Chemical Substances
TSCA	United States Toxic Substances Control Act Inventory.
DSL	Canadian Domestic Substances List.
IECSC	China Inventory of Existing Chemical Substances.
NZIOC	New Zealand Inventory of Chemicals
PICCS	Philippines Inventory of Chemicals and Chemical Substances.
KECI	Existing and Evaluated Chemical Substances
AICS	Australia Inventory of Chemical Substances.
ENCS	Existing And New Chemical Substances

Law of the People's Republic of China on Prevention and Control of Occupational Diseases

Catalog of occupational hazard factors: Listed. Inhalation of dust/particles. Chemical hazards.

Catalog of occupational diseases: Listed. pneumoconiosis. Occupational poisoning.

Chemical name	Category
Graphite	Inhalation of dust/particles
Copper	Chemical hazards
Aluminum	Inhalation of dust/particles
Polyethylene	Inhalation of dust/particles
Nickel	Chemical hazards

Regulations on the Control over Safety of Hazardous Chemicals

Inventory of hazardous chemicals

The table below indicates ingredients above the cut-off threshold considered as relevant which are listed.

Chemical name	Serial number	Inventory of hazardous chemicals
Dimethyl carbonate	2110	Listed
Aluminum	1377	Listed

GB 18218-2018 Identification of major hazard installations for dangerous chemicals Not applicable

List of hazardous chemicals under priority management Not applicable

Regulations on Labor Protection in Workplaces Where Toxic Substances Are Used

Inventory of highly toxic goods

Chemical name	TWA (time-weighted average)	STEL (Short Term Exposure Limit)	Maximum limit value
Nickel	1 mg/m^3	2.5 mg/m^3	

Regulations for Environmental Management on the First Import of Chemicals and the Import and Export of Toxic

Chemicals
List of toxic chemicals severely restricted for import and export in China Not applicable

Measures for the Environmental Management of New Chemical Substances
IECSC - China Inventory of Existing Chemical Substances Contact supplier for inventory compliance status.

International Regulations

The Montreal Protocol on Substances that Deplete the Ozone Layer Not applicable

The Stockholm Convention on Persistent Organic Pollutants Not applicable

The Rotterdam Convention Not applicable

18-Jul-2023
07-Aug-2025
2nd Revision based on the latest updates.

Country	Greeting Language	Number Type	Local Number	Toll-Free Number	Zone
Argentina	Latin American Spanish	Local (City)	+54 11 5983-9431		South America
Australia	English	Local (City)	+61 2 9037 2994		Oceania
Australia	English	Toll Free		1800 862 115	Oceania
Austria	Austro-Bavarian and German	Local (City)	+43 1 3649237		Europe
Austria	Austro-Bavarian and German	Toll Free - Mobile Enabled		0800 293702	Europe
Belgium	French, Flemish, and German	Local (City)	+32 2 808 32 37		Europe
Bolivia	Latin American Spanish	Toll Free		800 10 1913	South America
Brazil	Portuguese	Local (City)	+55 21 3958-1449		South America
Brazil	Portuguese	Local (City)	+55 11 4349-1359		South America
Brazil	Portuguese	Toll Free - Mobile Enabled		0800 892 0479	South America
Bulgaria	Bulgarian	Local (City)	+359 32 570 104		Europe
Canada	English	Local (City)	+1 703-572-3887		North America
Cayman Islands	English	Local (National)	1 (345) 749-8392		Central America
Chile	Latin American Spanish	Local (City)	+56 2 2581 4934		South America
China	Mandarin	Local (National)	400 120 4937		Asia
Colombia	Latin American Spanish	Local (City)	+57 601 7942539		South America
Costa Rica	Latin American Spanish	Local (National)	+506 4000 3869		Central America
Croatia	Croatian	Local (City)	+385 1 7776 920		Europe
Czech Republic	Czech	Local (City)	+420 228 880 039		Europe
Denmark	Danish	Local (National)	+45 69 91 85 73		Europe
Dominican Republic	Latin American Spanish	Local (City)	1 (829) 956-7588		Central America
El Salvador	Latin American Spanish	Local (City)	+503 2136 7633		Central America
Estonia	Estonian	Local (National)	+372 668 1294		Europe
Finland	Finnish	Local (City)	+358 9 42725036		Europe
France	French	Local (National)	+33 9 75 18 14 07		Europe
Germany	German	Toll Free - Mobile Enabled		0800 1817059	Europe

Greece	Greek	Local (City)	+30 21 1176 8478		Europe
Grenada	English	Local (City)	1 (473) 230-0165		Central America
Guinea	French	Local (Mobile Restricted)	+224 660 71 03 00		Africa
Hong Kong	Cantonese	Toll Free			Asia
Hungary	Hungarian	Local (City)	+36 1 808 8425		Europe
Iceland	Icelandic	Local (City)	+354 539 0655		Europe
India	Hindi, Bengali, and English	Local (City)			South Asia
India	Hindi, Bengali, and English	International Toll Free (NON-RETAIL)		000 800 1007 141	South Asia
Ireland	English	Local (City)	+353 1 901 4670		Europe
Israel	Hebrew	Local (City)	+972 3-763-0639		Middle East
Italy	Italian	Local (City)	+39 02 4555 7031		Europe
Italy	Italian	Toll Free - Mobile Enabled		800 789 767	Europe
Japan	Japanese	Toll Free		0800-300-5842	Asia
Latvia					Europe
Lithuania	Lithuanian	Local (City)	+370 5 214 0238		Europe
Luxembourg	Luxembourgish, French, and German	Local (National)	+352 20 20 24 16		Europe
Macedonia	Macedonian	Local (City)	+389 2 551 7456		Europe
Malaysia	Malay	Toll Free		1800 81 5308	Asia
Mexico	Latin American Spanish	Toll Free		800 681 9531	Central America
Mexico	Multilingual	Local (City)	+52 55 8526 4930		Central America
Netherlands	Dutch	Local (National)	+31 85 888 0596		Europe
New Zealand	English	Toll Free - Mobile Enabled		0800 425 459	Oceania
New Zealand	English	Local (City)	+64 9-801 0034		Oceania
Nigeria	Hausa	Local (City)	+234-2012278883		Africa
Panama	Latin American Spanish	Local (National)	+507 832-2475		Central America
Peru	Latin American Spanish	Local (City)	+51 1 7071295		South America
Philippines	Tagalog	Local (City)	+63 2 8 395 3308		Asia
Philippines	Tagalog	Toll Free - Mobile Enabled		1800 1 322 0553	Asia

Poland	Polish	Local (City)	+48 22 398 80 29		Europe
Portugal	Portuguese	Local (National)	+351 308 801 773		Europe
Romania	Romanian	Local (National)	+40 376 300 026		Europe
Russia	Russian	Toll Free - Mobile Enabled		8 (800) 100-63-46	Europe
Singapore	English and Mandarin	Local (National)	+65 3158 1349		Asia
Singapore	English and Mandarin	Toll Free		800 101 2201	Asia
Slovakia	Slovak	Local (City)	+421 2/330 579 72		Europe
Slovenia	Slovene/Slovenian	Local (City)	+386 1 888 80 16		Europe
South Africa	English	Toll Free		080 001 4676	Africa
South Korea	Korean	Toll Free		080-880-0454	Asia
Spain	European Spanish	Local (City)	+34-931768545		Europe
Spain	European Spanish	Toll Free - Mobile Enabled (NON-RETAIL)		900 868 538	Europe
Sweden	Swedish	Local (City)	+46 8 525 034 03		Europe
Switzerland	French, German, Italian	Toll Free - Mobile Enabled		0800 564 402	Europe
Switzerland	French, German, Italian	Local (City)	+41-435082011		Europe
Taiwan	Mandarin	Local (City)	+886 2 7741 4207		Asia
Taiwan	Mandarin	Toll Free		00801-49-1821	Asia
Thailand	Thai	Toll Free		1800014808	Asia
Trinidad and Tobago	English	Local (National)	1 (868) 224-5716		Central America
Turkey	Turkish	Toll Free		0800 621 2401	Middle East; Europe
Ukraine					Europe
United Kingdom	English	Local (City)	+44 20 3807 3798		Europe
United States	English	Local (City)	+1 703-527-3887		North America
United States	English	Toll Free		1-800-424-9300	North America