# Ensure business continuity and improve operational efficiency



# EcoStruxure<sup>™</sup> Facility Expert

EcoStruxure Facility Expert is an IoT-based software platform that helps you **remotely manage the** operations for your entire portfolio of stores, keeping everything running smoothly so you can deliver the best customer experience.

This solution allows the operations team to centralize critical equipment alerts from the stores and streamline the management of contractors and operator work orders. Store managers receive 24/7 notifications via mobile, enabling them to respond immediately to any emergencies without having to deal with maintenance and repair.

# **Benefits Tailored to Your Needs**

"As the team in charge of maintenance and operations, we need to be able to ensure business continuity and reduce operational costs while providing a solution that frees store managers from having to deal with equipment issues."



## **MULTI-STORE OPERATIONS TEAMS**

#### Business continuity and faster repair

- Receive real-time alerts and remotely diagnose issues based on actual equipment data and trends (cooler/freezer temperatures, load power supply, abnormal operations, etc.)
- Assign repair tasks immediately to the appropriate technician or contractor
- Track repair progress, get job completion notices and receive detailed intervention reports

#### **Operational efficiency**

- Monitor equipment and maintenance tasks for all your sites
- Improve information sharing and collaboration across teams
- · Identify repetitive equipment breakdowns

### Analyze corrective vs. preventive maintenance tasks

### Maintenance traceability and regulatory compliance

- · Schedule maintenance plans and receive reminders
- Store maintenance reports so that they can be easily retrieved in case of inspection
- Enable technicians with remote and field access to repair logs and technical documentation via a mobile app



## STORE MANAGERS

#### Peace of mind

- Receive 24/7 alerts in case of any issue
- Monitor assets conditions to avoid key equipment failures
- Shorten reaction time to resolve issues

#### More time available to serve customers

- Reduce time-consuming administrative tasks with efficient maintenance plans and schedules
- Delegate contractor research and coordination tasks seamlessly to the operations team

#### Efficiency and convenience

• Switch lighting, cooking, heating and other equipment on and off remotely

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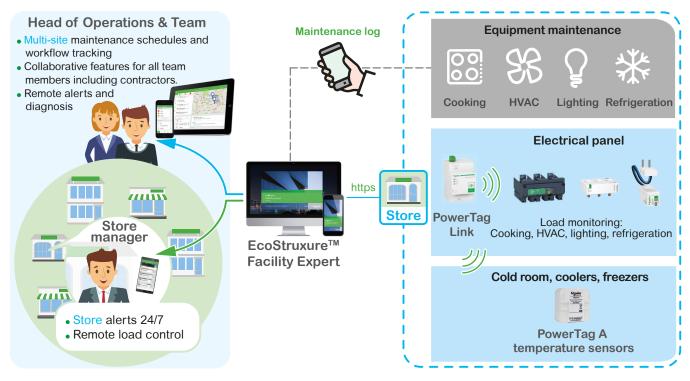


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# Solution for Retail Stores

Convenience stores, restaurants, specialty retail, banks, gas stations



# **Key Products**

## PowerTag Ambient for Temperature

These wireless temperature sensors are battery powered and are suited to installation in refrigerated environments (down to -30°C) such as cold rooms or self-contained coolers.



# **PowerTag Energy**

These wireless power sensors provide high-density energy metering for easy load management and asset protection. They can differentiate between lighting, refrigeration, and HVAC usage and inform on power trips and usage alarms.



# **Cloud-based Software**

# EcoStruxure<sup>™</sup> Facility Expert

A web application available on smartphone and tablet to improve operational efficiency from your desk and/or from the field.





The mobile app helps store managers control and manage their stores at all times wherever they happen to be.







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