



EcoStruxure Power Advisor Digital Service Plans

Improve energy performance with a power management service plan

Now you can increase facility reliability, extend equipment life and improve energy performance without spending any time doing it!

EcoStruxure™ Power Advisor Digital Service Plans are designed to provide maintenance, support and improvement services for your power management system. Now you can easily manage your electrical system and keep your operations running smoothly without needing extra time or man-power to do it.

With our advanced analytical tools, and dedicated experts, we can help you to not only detect hidden problems, but also solve them in the most efficient way possible. Easy-to-use reports identify pertinent issues and provide insights and actionable recommendations from our experts.

Benefit from the expertise of your own dedicated, expert engineer. Our engineers partner with you to conduct maintenance, address alarms, and optimize your system.

Access the benefits of Power Advisor, a key component of Digital Service Plans that is the analytical engine that turns your data into information. Using data from your power monitoring software, it combines advanced algorithms with expert analysis, and provides the insight that you need to make the right decisions.



se.com/us/ecostruxure-power-advisor

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EcoStruxure Power Advisor Digital Service Plan Features

- Your own dedicated engineer
- Diagnostic reports on your metering system health
- List of detected equipment issues and potential causes
- Daily power monitoring
- Opportunities to increase energy efficiency and savings
- Optimize system performance



Power Advisor Report

EcoStruxure Power Advisor Digital Service Plans

	Prime		Ultra	
Corresponding Part Numbers:	DSPPRIME	DSPPRIMEOS	DSPULTRA0	DSPULTRA1 DSPULTRA2 DSPULTRA3
Support				
Basic product support (phone and email; 8am-8pm EST)	✓	✓	✓	✓
Direct access to advanced support & priority case escalation	✓	✓	✓	✓
Remote access troubleshooting	✓	✓	✓	✓
24/7 support	✓	✓	✓	✓
Software Assurance*	✓	✓	✓	✓
Maintenance				
Diagnostic Xpert - Server Monitoring	✓	✓	✓	✓
Diagnostic Xpert - Device Monitoring			✓	✓
Dedicated Senior Engineer			✓	✓
On-site preventative, condition based maintenance**	Option	2 days/year	Option	# of days/quarter
eService Maintenance	Option	Option	Option	Option
Reliability/Improvement				
Power Advisor system & network analysis	Semi-annual	Semi-annual	Quarterly	Quarterly
Expert design and customization eServices (remote)	Discounted	Discounted	Discounted	Discounted
Education Services Subscription	Option	Option	Option	Option

*Upgrade labor not included

**Exceptional travel may result in additional charges

Note: Three Year Digital Service Plans are available at a discounted rate

Our plans are offered at different service levels to meet your business needs, and can be customized with optional services.

Choose the EcoStruxure Power Advisor Digital Service Plan that is right for you!

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