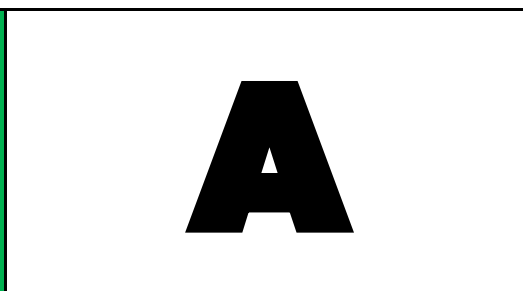


# SCHNEIDER ELECTRIC REPAIR INDEX



Schneider Electric Repair index

<b>CALCULATION OF THE REPAIR INDEX</b> Presentation of the criteria on which the assessment is based	<b>Altivar</b>
<b>Date of the calculation</b>	<b>Jan.26</b>
<b>Name or brand of the manufacturer or importer</b>	<b>Schneider Electric</b>
<b>Reference product</b>	<b>ATV660C16Q4X1</b>
<b>Range Name &amp; ID</b>	<b>Altivar Process ATV600 - 62317</b>
<b>Link of Web Range Page</b>	<a href="https://www.se.com/at/de/product/ATV660C16Q4X1/frequenzumrichter-atv660-im-schaltsschrank-160kw-400v-ip21/">https://www.se.com/at/de/product/ATV660C16Q4X1/frequenzumrichter-atv660-im-schaltsschrank-160kw-400v-ip21/</a>

Criterion	Sub-criteria	Grade of the sub criteria /10	Weighting of the subcriteria	Grade of the criteria /20	Total /100
<b>CRITERION 1 : DOCUMENTATION</b>	1.1 Type and availability of information	8,5	2	17,0	83,0
<b>CRITERION 2 : PRICE</b>	2.1 Price of spare parts - Weakest parts	10,0	1	19,2	
	2.2 Working environment - Functional and Weakest Parts	10,0	0,5		
	2.3 Skill level necessary for repair - Weakest parts	8,3	0,5		
<b>CRITERION 3 : DISASSEMBLY</b>	3.1 Disassembly depth - Weakest parts	10,0	1,5	20,0	
	3.2 Tools necessary for repair - Weakest parts	10,0	0,25		
	3.3 Type of fasteners and connectors - Weakest & Functional parts	10,0	0,25		
<b>CRITERION 4 : SPARE PARTS</b>	4.1 Availability and duration of availability of spare parts - Weakest & Functional parts	7,5	1	14,4	
	4.2 Delivery time of spare parts - Weakest & Functional parts	6,9	1		
<b>CRITERION 5 : SUPPORT</b>	5.1 Return option - Product	10,0	0,5	12,5	
	5.2 Diagnostic support and interfaces - Product	2,5	0,75		
	5.3 Free Remote Assistance	7,5	0,75		

This product repair index is calculated on a functional product. For some highly modular ranges, several commercial references are assembled into a functional product. In this case the repair index reflects the repair of a combination of commercial references. Modular ranges (e.g. Harmony, Modicon, ...) repair index is calculated on a typical configuration of a product. Modularity is an efficient way to achieve repair.