Symmetra™ PX

48, 96, and 160 kW 400 V
100 kW 208 V

Operation

07/2017
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As standards, specifications, and designs change from time to time, please ask for confirmation of the information given in this publication.
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Important Safety Instructions — SAVE THESE INSTRUCTIONS

This manual contains important safety instructions for Symmetra PX 48 kW UPS, Symmetra PX 100 kW UPS, SYCFXR9, SYCFXR48 Battery Cabinet, and Symmetra PX PDPM100 that should be followed during installation and maintenance of the UPS and batteries.

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.

Symbols in This Manual

⚠️ The addition of this symbol to a “Danger” or “Warning” safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.

⚠️ This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

⚠️ DANGER

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

Failure to follow these instructions will result in death or serious injury.

⚠️ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

⚠️ CAUTION

CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

Failure to follow these instructions can result in injury or equipment damage.

注意事项

NOTICE

NOTICE is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.
Please Note

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

Electromagnetic Compatibility

**NOTICE**

RISK OF ELECTROMAGNETIC DISTURBANCE

This is a product category C2 UPS product. In a residential environment, this product may cause radio interference, in which case the user may be required to take additional measures.

Failure to follow these instructions can result in equipment damage.

FCC Statement

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Safety Precautions

**DANGER**

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

All safety instructions in this document must be read, understood and followed.

Failure to follow these instructions will result in death or serious injury.

**DANGER**

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

After the UPS system has been electrically wired, do not start up the system. Start-up must only be performed by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.
Overview

User Interface

A Load Powered LED
When this LED is green, power to the load is on. When this LED is yellow, the load is supplied through the batteries. When this LED is flashing yellow, the unit is in bypass.

B Check Log LED
When this LED is green, a new event has been added to the event log.

C Warning LED
When this LED is yellow, there are one or more warning alarms in the system.

D Critical LED
When this LED is red, there are one or more critical alarms in the system.

E LCD screen
Displays alarms, status data, instructional help, and configuration items.

F Arrow keys
Scrolls through and selects menu items.

G Enter key
Opens menu items and confirms changes to the system parameters.

H Help key
Opens context-sensitive help.

I ESC key
Returns to the previous screen displayed.

Display Interface

Overview Screens

The overview screen is the main entrance to the user functions of the display interface. The arrow keys take you from one screen to another. When the system is running, the display will scroll through screens showing information about the system and any active alarms.

NOTE: The data values shown are for example only.

No Active Alarms
System Date/Time:
28-Mar-2010 10:37:01

Volts In     Volts Out
L1: xxx     L1: xxx
L2: xxx     L2: xxx
L3: xxx     L3: xxx

Out kVAmps   kW
kxx xx.xxx.x
kxx xx.xxx.x
kxx xx.xxx.x

Symmetra PX 160 kW
Runtime: xxhr xxmin
Capacity xxx.x%
UPS Load: xxx%
NOTE: Press the enter key to go from any overview screen to the main menu screen.

Menu Tree

The menu tree provides a quick overview of the functions and views you may access.

<table>
<thead>
<tr>
<th>UPS</th>
<th>UPS Power Control</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>UPS Status</td>
</tr>
<tr>
<td></td>
<td>UPS Tests &amp; Diags</td>
</tr>
<tr>
<td></td>
<td>UPS Configuration</td>
</tr>
<tr>
<td>Power Dist</td>
<td>Total Loading</td>
</tr>
<tr>
<td></td>
<td>Modular Loading</td>
</tr>
<tr>
<td>Switchgear</td>
<td>Volt-Meter</td>
</tr>
<tr>
<td></td>
<td>Subfeeds</td>
</tr>
<tr>
<td>Environment</td>
<td>Status</td>
</tr>
<tr>
<td></td>
<td>Factory</td>
</tr>
<tr>
<td></td>
<td>Input Contacts</td>
</tr>
<tr>
<td></td>
<td>Output Relays</td>
</tr>
<tr>
<td>Alarms</td>
<td>Alarm Relay Map</td>
</tr>
<tr>
<td></td>
<td>Env Monitoring Card</td>
</tr>
<tr>
<td>Log</td>
<td>All Active Alarms</td>
</tr>
<tr>
<td></td>
<td>Active by Severity</td>
</tr>
<tr>
<td></td>
<td>Active by Type</td>
</tr>
<tr>
<td></td>
<td>View New Log Items</td>
</tr>
<tr>
<td>Admin</td>
<td>View Entire Log</td>
</tr>
<tr>
<td></td>
<td>Clear Entire Log</td>
</tr>
<tr>
<td></td>
<td>Network Setup</td>
</tr>
<tr>
<td></td>
<td>Local Interface</td>
</tr>
<tr>
<td></td>
<td>Date/Time</td>
</tr>
<tr>
<td></td>
<td>Device ID</td>
</tr>
<tr>
<td></td>
<td>Manufacturer Data</td>
</tr>
<tr>
<td></td>
<td>Factory Defaults</td>
</tr>
<tr>
<td></td>
<td>Firmware Upgrade</td>
</tr>
<tr>
<td></td>
<td>Life cycle Monitor</td>
</tr>
<tr>
<td>Help</td>
<td>On any screen and any line, press ? for context sensitive help. Try it now...</td>
</tr>
</tbody>
</table>

NOTE: The display provides access to more functions than described in this manual. Those functions should not be accessed without the assistance of Schneider Electric Customer Support in order to avoid unwanted load impacts. If you by accident go beyond the functions described, press the ESC key to return to previous screens.
Operation

Operation Modes

The UPS has three operation modes: normal operation, battery operation and static bypass operation. If the UPS system includes a PDU, a PDU with modular batteries, or an external maintenance bypass enclosure, the mode maintenance bypass operation also becomes available.

Normal Operation

During normal operation, the UPS converts the utility/mains supply to conditioned power for the connected load.

Battery Operation

During battery operation, the UPS provides conditioned power to the connected load from its batteries for a finite period. The UPS transfers to battery operation if the utility/mains power supply becomes unavailable or is outside the predefined limits.

Static Bypass Operation

Static bypass operation is a feature that keeps the load supplied directly from the utility/mains supply during different scenarios on the UPS or downstream from the UPS. In static bypass operation, the utility/mains is supplying power to the connected load directly, bypassing all internal UPS functions.

Maintenance Bypass Operation (Optional)

The UPS can be connected to a PDU, a PDU with modular batteries, or an external maintenance bypass enclosure that enables the user to bypass the UPS completely for maintenance purposes that might even include replacement of the entire UPS. In this situation, the connected load will then be fed directly from the utility/mains supply, and there will be no conditioning of the supply or battery backup of the load.

Operation Procedures

Breakers/Switches in the System

<table>
<thead>
<tr>
<th>Q1</th>
<th>UPS input</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q2</td>
<td>UPS output</td>
</tr>
<tr>
<td>Q3</td>
<td>Maintenance bypass</td>
</tr>
<tr>
<td>Q5</td>
<td>Static bypass input (only in dual utility/mains systems)</td>
</tr>
</tbody>
</table>

NOTE: If the system does not contain a PDU or PDU with modular batteries, the Q1, Q2, and Q3 switches and the Q5 breaker (if present) should be located in an optional external maintenance bypass enclosure. See the documentation included with the maintenance bypass enclosure for additional information.
Perform a Total Power Off

**NOTICE**

RISK OF LOAD DROP
This procedure will disconnect the load.

Failure to follow these instructions can result in equipment damage.

**NOTE:** If shutdown via the display is disabled, then you cannot perform this procedure and the message: **Command not allowed, UPS configured to never shutdown** appears. If you want to enable shutdown via the display, this is done by a Schneider Electric field service engineer.

1. Select **UPS > UPS Power Control > Turn UPS Off** and press the enter key.

   - Turn UPS Off
   - Reboot UPS
   - UPS into Bypass
   - UPS to Sleep

2. Select **No, Don’t Notify** to shut down without delay and press the enter key.

   **NOTE:** This action will cut all power to the load without shutting it down first. If you want to shut down the servers first, then choose **Yes, Notify Servers**. Note that this function is only available for servers with PowerChute.

   - Notify PowerChute ?
   - Cancel
   - Yes, Notify Servers
   - → No, Don’t Notify

3. Confirm **YES, Turn UPS Off** and press the enter key.

   - Turn UPS off
   - Without Server Notification?
   - > NO, ABORT
   - -> YES, Turn UPS Off

4. Wait for the UPS to turn off.

   - Turning UPS off, please wait...

5. Set the UPS **SYSTEM ENABLE** switch to the OFF position.

**Front View of the UPS**
6. Set the Q2 switch to the OFF position.

7. Set the Q1 switch to the OFF position.

8. Set the Q5 breaker to the OFF position (if applicable).

9. Verify that the maintenance bypass switch (Q3) is in the OFF position.

10. Set the **DC DISCONNECT** switch to the OFF position on all battery cabinets and the PDU with modular batteries (if applicable) and on the UPS (only for Symmetra PX 48 kW).

**Modular Battery Cabinets/PDU with Modular Batteries**

11. Disconnect all battery units by removing them (all battery types) or pulling them out to the red disconnect line (modular batteries only).

---

**NOTICE**

**RISK OF TILTING AND MODULAR BATTERY DAMAGE**

To ensure that the UPS cabinet and the modular battery cabinet does not tip, do not pull out the modular battery units beyond the red disconnect line. If you intend to completely remove the modular battery units, remove them from the UPS cabinet and modular battery cabinets one at a time. If you don’t pull the modular battery units out to the red disconnect line, this could cause deep discharge/damage to the modular batteries.

*Failure to follow these instructions can result in equipment damage.*
12. Set the upstream utility/mains power to the OFF or LOCKED OUT position. If the UPS has a dual utility/mains supply, set both supplies to the OFF or LOCKED OUT position.

13. Measure bypass/output DC and utility/mains to ensure that the system is completely powered off.

**Start the System after Total Power Off**

*NOTE:* If batteries/battery units have been removed or disconnected for the total power off, reinsert and reconnect them before starting up the system.

1. Set the upstream utility/mains power to the ON or LOCKED IN position. If the UPS has a dual utility/mains supply, set both supplies to the ON or LOCKED IN position.
2. Set the **DC DISCONNECT** switch to the ON position on all modular battery cabinets and the PDU with modular batteries (if applicable) and on the UPS (only for Symmetra PX 48 kW).

### Modular Battery Cabinets/PDU with Modular Batteries

![ON TRIP OFF](image)

3. Set the Q1 switch to the ON position.

4. Set the **SYSTEM ENABLE** switch on the UPS to the ON position.

### Front View of UPS

![48/96/160 kW](image)  
![100 kW](image)

**NOTE:** Wait approximately two minutes for the system to start.
5. Set the Q5 breaker to the ON position (if applicable).

   NOTE: The H2 LED next to the Q2 switch will turn on, indicating that the Q2 switch can be operated.

6. Set the Q2 switch on the PDU, PDU with modular batteries, or the external maintenance bypass to the ON position.

7. Select **UPS > UPS Power Control > Turn UPS On** and press the enter key.

   - Turn UPS On
   - UPS On Into Bypass

8. Confirm by selecting **Yes, Turn UPS On** and press the enter key.

   Confirm:
   - Turn UPS On ?
   - >NO, ABORT
   - >Yes, Turn UPS On

9. Wait for the UPS to turn on.

   Turning UPS on, please wait...

---

### Turn the UPS Load Off

**NOTE:** If shutdown via the display is disabled, then you cannot perform this procedure and the message: **Command not allowed, UPS configured to never shutdown** appears. If you want to enable shutdown via the display, this is done by a Schneider Electric field service engineer.

1. Select **UPS > UPS Power Control > Turn UPS Off** and press the enter key.

   - Turn UPS Off
   - Reboot UPS
   - UPS Into Bypass
   - UPS To Sleep

2. Select **No, Don't Notify** and press the enter key.

   **NOTE:** This action will cut all power to the load without shutting it off first. If you want to shut down the servers first, then choose **Yes, Notify Servers.** Note that this function is only available for servers with PowerChute.

   Notify PowerChute?
   - Cancel
   - Yes, Notify Servers
   - >No, Don't Notify

3. Confirm **YES, Turn UPS Off** and press the enter key.

   - Turn UPS Off Without Server Notification?
   - >NO, ABORT
   - >YES, Turn UPS Off

4. Wait for the UPS to turn off.

   Turning UPS off, please wait...
### Turn the UPS Load On

1. Select **UPS > UPS Power Control > Turn UPS On** and press the enter key.

   - Turn UPS On
     UPS On Into Bypass

2. Confirm by selecting **Yes, Turn UPS On** and press the enter key.

   Confirm:
   
   - Turn UPS On?
     NO, ABORT
     YES, Turn UPS On

3. Wait for the UPS to turn the load on.

   Turning UPS on,
   please wait...

### Transfer the UPS into Maintenance Bypass Operation

**NOTE:** If shutdown via the display is disabled, then you cannot perform this procedure and the message: *Command not allowed, UPS configured to never shutdown* appears. If you want to enable shutdown via the display, this is done by a Schneider Electric field service engineer.

1. Select **UPS > UPS Power Control > UPS into Bypass** and press the enter key.

   Turn UPS Off
   Reboot UPS
   - UPS into Bypass
     UPS to Sleep

2. Select **Yes, Into Bypass** and press the enter key.

   Confirm:
   
   - UPS into Bypass?
     NO, ABORT
     YES, Into Bypass

3. Wait for the transfer to complete.

   Putting UPS into Bypass, please wait....

4. Confirm that the transfer to bypass is complete.

   **NOTE:** The H3 LED next to the Q3 switch will turn on, indicating that the Q3 switch can be operated.

   UPS is now in Bypass.
   Press any key....

5. Set the Q3 switch to the ON position.

   **NOTE:** The H2 LED beside the Q2 switch will turn on, indicating that the Q2 switch can be operated.

6. Set the Q2 switch to the OFF position.
7. Select **UPS > UPS Power Control > Turn UPS Off** and press the enter key.

   - Turn UPS Off
   - Reboot UPS
   - UPS into Bypass
   - UPS to Sleep

8. Select **No, Don’t Notify** and press the enter key.

   Notify PowerChute ?
   - Cancel
   - Yes, Notify Servers
   - No, Don’t Notify

9. Confirm by selecting **YES, Turn UPS Off** and press the enter key.

   Turn UPS Off Without Server Notification?
   - NO, ABORT
   - YES, Turn UPS Off

10. Wait for the UPS to turn off.

    Turning UPS off, please wait....

11. Set the UPS **SYSTEM ENABLE** switch to the OFF position.

    **Front View of UPS**

12. Set the Q1 switch to the OFF position.

13. Set the Q5 breaker to the OFF position (if applicable).
14. Set the **DC DISCONNECT** switch to the OFF position on all modular battery cabinets and the PDU with modular batteries (if applicable) and on the UPS (only for Symmetra PX 48 kW).

**Modular Battery Cabinets/PDU with Modular Batteries**

**Return to Normal Operation from Maintenance Bypass Operation**

1. Set the **DC DISCONNECT** switch to the ON position on all modular battery cabinets and the PDU with modular batteries (if applicable) and on the UPS (only for Symmetra PX 48 kW).
2. Set the Q1 switch to the ON position.

Modular Battery Cabinet/PDU with Modular Batteries

3. Set the SYSTEM ENABLE switch on the UPS to the ON position.

NOTE: Wait approximately two minutes for the system to start.

Front View of UPS

4. Set the Q5 breaker to the ON position (if applicable).
5. Select **UPS > UPS Power Control > UPS On into Bypass** and press the enter key.

   - Turn UPS On
   - UPS On into Bypass

6. Select **Continue Turn On** and press the enter key.

   - Battery back-up not available in bypass!
   - >Cancel
   - >Continue Turn On

7. Confirm by selecting **Yes, On Into Bypass** and press the enter key.

   - Confirm:
     - UPS on Into Bypass
     - >NO, ABORT
     - >Yes, On Into Bypass

8. Wait for the UPS to turn the load on.

   - Turning UPS on Into Bypass.
   - Please wait...

9. The UPS is now ON.

   **NOTE:** The H2 LED next to the Q2 switch will turn on, indicating that the Q2 switch can be operated.

   - UPS’s output is now in bypass
   - Press any key...

10. Set the Q2 switch on the PDU, PDU with modular batteries or the external maintenance bypass enclosure to the ON position.

    **NOTE:** The H3 LED next to the Q3 switch will turn on, indicating that the Q3 switch can be operated.

11. Set the Q3 switch to the OFF position.

12. Use the display interface to transfer the UPS out of bypass:

13. Select **UPS > UPS Power Control > UPS out of Bypass** and press the enter key.

   - Turn UPS Off
   - Reboot UPS
   - UPS out of Bypass
   - UPS to Sleep

14. Confirm by selecting **Yes, Out of Bypass** and press the enter key.

   - Confirm:
     - UPS out of Bypass?
     - >NO, ABORT
     - >YES, Out of Bypass

15. Wait for the UPS to transfer out of bypass.

   - Putting UPS out of Bypass, please wait....
16. The UPS is now out of bypass and is in normal operation.

View the Status Screens

1. Select **UPS > UPS Status** and press the enter key.

   ![](image)

2. Use the arrow keys to navigate through the status screens.

   ![](image)

View the Log Screen

1. Select **Log** and press the enter key.

2. Select **View New Log Items** to see new log items when the **Check Log** LED is green and press the enter key. To see historical events select the **View Entire Log** and press the enter key.

   ![](image)

3. Use the arrow keys to navigate through the log screens.

   ![](image)
Configuration

System Settings

Set Up the Network

1. Select Admin > Network Setup > Mode and press the enter key.

   - Stat:
     → Mode:
     IP:
     SM:

2. Select Fixed IP Addr to give a specific IP address to the UPS system or select one of the other two methods to obtain an IP address. In this example Fixed IP Addr mode is selected.

   - Fixed IP Addr
     DHCP Only
     BOOTP Only

3. Select IP (Internet Protocol), SM (Subnet Mask), and GW (GateWay) and change the settings using the arrow keys. Press the enter key to confirm the changes.

   - IP:
     - SM:
     - GW:

Change the Display Interface Settings

1. Select Admin > Local Interface > Display Behaviour and press the enter key.

   - Local Password
     → Display Behaviour
     Alarm Beeper

2. Select Contrast, Key Click, Beeper Volume, or Check Log Light and change the settings using the arrow keys. Press the enter key to save the changes.

   - Contrast ≥ 4
     Key Click ≥ On
     Beeper Volume > High
     Check Log Light

Change the Date and Time

1. Select Admin > Date/Time and press the enter key.

   Network Setup
   Local Interface
   → Date/Time
   Device ID

2. Select Date or Time and change the settings by using the arrow keys. Press the enter key to save the changes.

   Mode: Manual
   Format: mm/dd/yyyy
   Date: xx/xx/xxxx
   Time: xx:xx:xx
Set Up Capacity Parameters for Classic Battery

NOTE: It is necessary to set up the capacity parameters for UPSs with classic batteries. This is not necessary for UPSs with modular batteries.

1. Select UPS > UPS Configuration > Other and press the enter key.

<table>
<thead>
<tr>
<th>UPS Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shutdown</td>
</tr>
<tr>
<td>Alarms</td>
</tr>
<tr>
<td>Default</td>
</tr>
</tbody>
</table>

2. Select BatFrmAmpHour and input the battery capacity $C_{10}$Ah and press the enter key to confirm.

<table>
<thead>
<tr>
<th>Self Test: xx days</th>
</tr>
</thead>
<tbody>
<tr>
<td>UPS ID: XXXXX</td>
</tr>
<tr>
<td>-- BatFrmAmpHour: $C_{10}$Ah</td>
</tr>
<tr>
<td>Charger Rate: xxx</td>
</tr>
</tbody>
</table>

Configure Input Contacts

1. Select Environment > Input Contacts and press the enter key.

<table>
<thead>
<tr>
<th>Input Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Output Relays</td>
</tr>
<tr>
<td>Alarm Relay Map</td>
</tr>
</tbody>
</table>

2. Select desired input contact, 1 through 4, select Configuration, and press the enter key.

<table>
<thead>
<tr>
<th>Input Contact:xof4</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;contact name&gt;</td>
</tr>
<tr>
<td>Status: Normal</td>
</tr>
<tr>
<td>-- Configuration</td>
</tr>
</tbody>
</table>

3. Change the settings for Name/Location, Alarms, Severity, and Normal state.

<table>
<thead>
<tr>
<th>Name/Location x</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarms: Enabled</td>
</tr>
<tr>
<td>Severity: Critical</td>
</tr>
<tr>
<td>Normal: Open</td>
</tr>
</tbody>
</table>

Configure Output Relays

1. Select Environment > Output Relays and press the enter key.

<table>
<thead>
<tr>
<th>Input Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Output Relays</td>
</tr>
<tr>
<td>Alarm Relay Map</td>
</tr>
</tbody>
</table>

2. Select desired output relay, 1 through 4, select Configuration, and press the enter key.

<table>
<thead>
<tr>
<th>Output Relay:xof4</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;relay name&gt;</td>
</tr>
<tr>
<td>Status: Closed</td>
</tr>
<tr>
<td>-- Configuration</td>
</tr>
</tbody>
</table>

3. Change the settings for Name and Normal position for the selected output relay.

<table>
<thead>
<tr>
<th>Relay x Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;output relay&gt;</td>
</tr>
<tr>
<td>Normal: Closed</td>
</tr>
</tbody>
</table>
Maintenance

Life Cycle Monitoring (LCM)

The Life Cycle Monitoring (LCM) function provides UPS preventive maintenance advice. It is currently only supported on Symmetra PX 100 kW UPSs.

The display shows the following three messages:

<table>
<thead>
<tr>
<th>Display Message</th>
<th>Description – corrective action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Schneider Electric for Secure Start-Up</td>
<td>Startup check is recommended. Please call the Schneider Electric support center.</td>
</tr>
<tr>
<td>Warranty Expiring Soon</td>
<td>The end of the contractual legal warranty. Please call the Schneider Electric support center.</td>
</tr>
<tr>
<td>Technical Check Recommended</td>
<td>Regular maintenance requirements and the end of service life consumable components. Please call the Schneider Electric support center.</td>
</tr>
</tbody>
</table>

In addition to these messages, the Warning LED lights up and the buzzer sounds. These messages can be disabled by choosing Admin > Life Cycle Monitor > Settings > Yes. This will cause the Warning LED to go out, the buzzer to stop and remove any Life Cycle Monitoring messages.

Parts Replacement

⚠️ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices for all part replacement procedures.

Failure to follow these instructions will result in death or serious injury.

Determine if you need a Replacement Part

To determine if you need a replacement part, contact Schneider Electric and follow the procedure below so that the representative can assist you promptly:

1. In the event of an alarm condition, scroll through the alarm lists, record the information, and provide it to the representative.
2. Write down the serial number of the unit so that you will have it easily accessible when you contact Schneider Electric.
3. If possible, call Schneider Electric from a telephone that is within reach of the display so that you can gather and report additional information to the representative.
4. Be prepared to provide a detailed description of the problem. A representative will help you solve the problem over the telephone, if possible, or will assign a return material authorization (RMA) number to you. If a module is returned to Schneider Electric, this RMA number must be clearly printed on the outside of the package.
5. If the unit is within the warranty period and has been started up by Schneider Electric, repairs or replacements will be performed free of charge. If it is not within the warranty period, there will be a charge.
6. If the unit is covered by a Schneider Electric service contract, have the contract available to provide information to the representative.
Return Parts to Schneider Electric

Call Schneider Electric to obtain an RMA number.

To return an inoperable part to Schneider Electric, pack the module in the original shipping materials, and return it by insured, prepaid carrier. The customer support representative will provide the destination address. If you no longer have the original shipping materials, ask the representative about obtaining a new set. Pack the module properly to avoid damage in transit. Never use styrofoam beads or other loose packaging materials when shipping a module. The module may settle in transit and become damaged. Enclose a letter in the package with your name, RMA number, address, a copy of the sales receipt, description of the problem, a phone number, and a confirmation for payment (if necessary).

NOTE: Damages sustained in transit are not covered under warranty.

Replacement Parts

<table>
<thead>
<tr>
<th>Part</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>16 kW power module for 48, 96 and 160 kW 400 V</td>
<td>SYPM10K16H</td>
</tr>
<tr>
<td>10 kW power module for 100 kW 208V, high efficiency</td>
<td>SYPM10KF2</td>
</tr>
<tr>
<td>Modular battery string (four battery units)</td>
<td>SYBT9-B4</td>
</tr>
<tr>
<td>Modular battery unit</td>
<td>SYBTU2-PLP</td>
</tr>
<tr>
<td>SmartSlot relay I/O module (option)</td>
<td>AP9613</td>
</tr>
<tr>
<td>Modbus/Jbus interface card (option)</td>
<td>AP9622</td>
</tr>
<tr>
<td>Network management card (option)</td>
<td>Go to <a href="http://www.apc.com">www.apc.com</a> for a list of network management cards</td>
</tr>
<tr>
<td>Power distribution module</td>
<td>Go to <a href="http://www.apc.com">www.apc.com</a> for a complete list of breakers</td>
</tr>
</tbody>
</table>

NOTE: damages sustained in transit are not covered under warranty.
Replace a Smart Slot Card

A. Only the cards in these two locations can be replaced.

1. Loosen the two screws on the sides of the card and carefully pull it out of the cabinet.
2. Install the new card and fasten it with the two screws.

**NOTE:** The UPS has an embedded network management card.

Replace a Power Module

There are two options for replacing a power module:

2. Replace a Power Module with System in Battery Operation, page 27.

Replace a Power Module with System in Maintenance Bypass Operation

**DANGER**

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Electrical equipment must be installed, operated, serviced, and maintained only by qualified personnel.

Failure to follow these instructions will result in death or serious injury.

**DANGER**

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

If power modules are removed, blanking panels must be installed to restrict access to live parts. Blanking panels can be obtained from Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

**CAUTION**

HAZARD OF PERSONAL INJURY

Two persons are required for lifting a power module.

Failure to follow these instructions can result in injury or equipment damage.
1. Turn the UPS into maintenance bypass operation following the procedure *Transfer the UPS into Maintenance Bypass Operation, page 15.*

2. Turn the enable switch to the unlocked position on the power module.

3. Unscrew the spring-activated knobs on both sides of the power module.

4. Pull the power module up and out of the cabinet as far as the lock mechanism allows.

5. Release the lock by pressing the black plastic tab on both sides of the module.

6. Pull the module out of the cabinet.

7. Carefully guide the new power module completely into the cabinet.

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>HAZARD OF EQUIPMENT DAMAGE</td>
</tr>
<tr>
<td>Do not attempt to insert the power module using excessive force, but make sure that it is in place before continuing.</td>
</tr>
<tr>
<td><strong>Failure to follow these instructions can result in injury or equipment damage.</strong></td>
</tr>
</tbody>
</table>

8. Tighten the spring-activated knobs on both sides of the power module to ensure proper contact.

9. Turn the enable switch to the locked position on the power module.

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>HAZARD OF EQUIPMENT DAMAGE</td>
</tr>
<tr>
<td>Tighten the spring-activated knobs before turning the enable switch to ensure that the module makes proper contact within the unit. The power module will not operate unless the enable switch is engaged. If it has not engaged, take out the power module and insert it again</td>
</tr>
<tr>
<td><strong>Failure to follow these instructions can result in injury or equipment damage.</strong></td>
</tr>
</tbody>
</table>
10. Return to normal operation by following the procedure Return to Normal Operation from Maintenance Bypass Operation, page 17.

Replace a Power Module with System in Battery Operation

⚠️ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Electrical equipment must be installed, operated, serviced, and maintained only by qualified personnel.

Failure to follow these instructions will result in death or serious injury.

⚠️ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

If power modules are removed, blanking panels must be installed to restrict access to live parts. Blanking panels can be obtained from Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

⚠️ CAUTION

HAZARD OF PERSONAL INJURY

Two persons are required for lifting a power module.

Failure to follow these instructions can result in injury or equipment damage.

⚠️ CAUTION

RISK OF LOAD DROP

Before replacing a power module with this procedure, verify that:

- The remaining power modules can support the load. If not, then contact Schneider Electric.
- The batteries are fully charged and that the UPS runtime displayed on the UPS status screen is sufficient to support the load during the replacement of the power module. If sufficient UPS runtime is not available, use the procedure Replace a Power Module with System in Maintenance Bypass Operation, page 25 for replacing the power module.

Failure to follow these instructions can result in injury or equipment damage.

1. Unpack the new power module.

2. Open the UPS input breaker (Q1).

Verify that the system is in battery operation. The Load Powered LED on the display should be lit in yellow. Verify that there are no alarms on the display, except for the inoperable power module alarm and the input AC out of tolerance alarm.

⚠️ CAUTION

RISK OF LOAD DROP

The remaining steps of this procedure must be completed within the remaining runtime available.

Failure to follow these instructions can result in injury or equipment damage.
3. If the UPS has dual mains supply, open the bypass input breaker Q5 (if available). If the UPS does not have a Q5 breaker, turn the enable switch of the static switch module to the left to the unlocked position to disable the static switch module.

4. Identify the power module that needs to be removed or replaced. An inoperable power module can be identified via the display or red LED indication in the bottom right corner of the power module.

5. Turn the enable switch to the unlocked position on the power module.

6. Unscrew the spring-activated knobs on both sides of the power module.

7. Pull the power module up and out of the cabinet as far as the lock mechanism allows.

8. Release the lock by pressing the black plastic tab on both sides of the power module.
9. Pull the power module out of the cabinet.

**CAUTION**

**RISK OF LOAD DROP**

Ensure that the UPS runtime on the UPS status screen is sufficient to support the load for completion of the remaining steps of this procedure. If that is not the case, turn the system back to normal operation and wait for the batteries to recharge.

Failure to follow these instructions can result in injury or equipment damage.

10. Carefully guide the new power module completely into the system.

11. Tighten the spring-activated knobs on both sides of the power module to ensure proper contact.

12. Turn the enable switch to the locked position on the power module.

**CAUTION**

**HAZARD OF EQUIPMENT DAMAGE**

Tighten the spring-activated knobs before turning the enable switch to ensure that the module makes proper contact within the unit. The power module will not operate unless the enable switch is engaged. If it has not engaged, take out the power module and insert it again.

Failure to follow these instructions can result in injury or equipment damage.

13. If the UPS has dual mains supply, close the bypass input breaker Q5 (if available). If the system does not have a Q5 breaker, turn the enable switch of the static switch module to the right to enable the static switch module.

14. Close the UPS input breaker Q1.

15. Verify that the UPS Mode is Normal Operation. The Load Powered LED on the display should be lit green.

**Replace a Modular Battery in a Modular Battery Cabinet**

**DANGER**

**HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH**

- Battery circuit breakers must be installed according to the specifications and requirements as defined by Schneider Electric.
- Servicing of batteries must only be performed or supervised by qualified personnel knowledgeable of batteries and the required precautions. Keep unqualified personnel away from batteries.
- Do not dispose of batteries in a fire as they can explode.
- Do not open, alter, or mutilate batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

Failure to follow these instructions will result in death or serious injury.
**DANGER**

**HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**

Batteries can present a risk of electric shock and high short-circuit current. The following precautions must be observed when working on batteries:

- Remove watches, rings, or other metal objects.
- Use tools with insulated handles.
- Wear protective glasses, gloves and boots.
- Do not lay tools or metal parts on top of batteries.

Failure to follow these instructions will result in death or serious injury.

**WARNING**

**RISK OF EQUIPMENT DAMAGE**

- When replacing batteries, always replace with the same type and number of batteries or battery packs.
- Wait until the system is ready to be powered up before installing batteries in the system. The time duration from battery installation until the UPS system is powered up must not exceed 72 hours or 3 days.
- Batteries must not be stored more than six months due to the requirement of recharging. If the UPS system remains de-energized for a long period, we recommend that you energize the UPS system for a period of 24 hours at least once every month. This charges the batteries, thus avoiding irreversible damage.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

---

**Storage of The Modular Battery Modules**

<table>
<thead>
<tr>
<th>Condition</th>
<th>Precautions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambient temperature: -15 to 40 °C (5 to 104 °F)</td>
<td>The modular batteries must be stored with their protective packaging still in place. The modular batteries must be stored indoors in a place free from: vibration, dust, direct sunlight, moisture</td>
</tr>
<tr>
<td>Relative humidity: 25-85% Non-condensing</td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** Stored modular batteries must be recharged at regular intervals depending on the storage temperature:

<table>
<thead>
<tr>
<th>Storage temperature</th>
<th>Recharge interval</th>
</tr>
</thead>
<tbody>
<tr>
<td>-15 to 20 °C (5 to 68 °F)</td>
<td>9 months</td>
</tr>
<tr>
<td>20 to 30 °C (68 to 86 °F)</td>
<td>6 months</td>
</tr>
<tr>
<td>30 to 40 °C (86 to 104 °F)</td>
<td>3 months</td>
</tr>
</tbody>
</table>

**NOTE:** Do not store batteries for more than 12 months.

---

**CAUTION**

**HAZARD OF PERSONAL INJURY**

Two persons are required for lifting a battery module.

Failure to follow these instructions can result in injury or equipment damage.
1. Holding the handle, gently lift the modular battery unit and pull it halfway out. A locking mechanism prevents the modular battery unit from being pulled all the way out.

2. Release the locking mechanism by lifting the modular battery unit. Pull the modular battery unit completely out while supporting it.

3. Take the replacement modular battery unit and push it into the system.

**NOTE:** When replacing modular batteries, always replace both modular batteries A+B or C+D (see illustration below) as they are connected in pairs.

For four modular batteries in a row it is recommended to replace all four at the same time to ensure optimal runtime (Example 1). The modular batteries can also be replaced in twos, but always A+B (Example 2) or C+D (Example 3).

<table>
<thead>
<tr>
<th>Four modular batteries in a row</th>
<th>Column A</th>
<th>Column B</th>
<th>Column C</th>
<th>Column D</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example 1 – Recommended</td>
<td>New</td>
<td>New</td>
<td>New</td>
<td>New</td>
</tr>
<tr>
<td>Example 2 – Minimum requirement</td>
<td>New</td>
<td>New</td>
<td>Old</td>
<td>Old</td>
</tr>
<tr>
<td>Example 3 – Minimum requirement</td>
<td>Old</td>
<td>Old</td>
<td>New</td>
<td>New</td>
</tr>
</tbody>
</table>

**NOTE:** Allow modular batteries a 24-hour recharging period after system startup/modular battery replacement for modular battery monitoring data to become fully reliable.

**Replace a Power Distribution Module**

- Replace the power distribution module with the system shut down:
  - Replace a Power Distribution Module with the System Shut Down, page 32.
- Replace the power distribution without shutting down the system:
  - Single mains systems: Replace a Power Distribution Module in Battery Operation, page 34.
  - Dual mains systems: Replace a Power Distribution Module with the Static Switch Disabled, page 37. This procedure is only applicable to dual utility/mains systems.
Replace a Power Distribution Module with the System Shut Down

⚠️ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Electrical equipment must be installed, operated, serviced, and maintained only by qualified personnel.

Failure to follow these instructions will result in death or serious injury.

⚠️ CAUTION

RISK OF INJURY OR EQUIPMENT DAMAGE

• Install only Schneider Electric power distribution modules with matching output voltage.
• Install power distribution modules starting from the bottom of the panel to avoid cable congestion.
• Save filler plates for future reuse. If a power distribution module is removed, a filler plate must be installed to cover the open busbar.
• Slot locks (attached together in pairs) must always be installed on all power distribution module positions in the panel whether filled by a power distribution module or a filler plate.
• Make sure all breakers on the power distribution modules being installed are in the OFF (open) position.

Failure to follow these instructions can result in injury or equipment damage.

1. Shut down the system by following the procedure Perform a Total Power Off, page 10.
2. Set all breakers on the power distribution module in OFF position.
3. Disconnect the power cable from the power distribution module’s extension cable or rack-mount PDU.
4. Insert the slot key in the slot lock.
5. Squeeze the sides of the key inwards to grasp the slot lock firmly.
6. Pull the slot key out while squeezing to extract the slot lock from the slot.

![Image of slot lock extraction](image)

7. Open the enable switch on the module and gently pull the module out of the cabinet.

8. Take the replacement power distribution module and open the enable switch. Route the power cable through the top of the cabinet and slide the power distribution module into place.

9. Fasten the latch to lock the module.

![Image of latch installation](image)

10. Install the slot lock by pressing it into the slots.

![Image of slot lock installation](image)

11. Connect the power distribution module cable to the appropriate equipment.

12. Switch the breakers to the ON position.

13. Start up the system by following the procedure *Start the System after Total Power Off, page 12.*
Replace a Power Distribution Module in Battery Operation

**DANGER**

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Electrical equipment must be installed, operated, serviced, and maintained only by qualified personnel.

Failure to follow these instructions will result in death or serious injury.

**CAUTION**

RISK OF LOAD DROP

Before replacing a power distribution module with this procedure, verify that:

- The batteries are fully charged and that the **UPS runtime** displayed on the **UPS status** screen is sufficient to support the load during the replacement of the power distribution module. If sufficient UPS runtime is not available, turn off all power supplying the equipment and perform appropriate lockout/tagout procedures before installing or removing the power distribution modules.

Failure to follow these instructions can result in injury or equipment damage.

**CAUTION**

RISK OF INJURY OR EQUIPMENT DAMAGE

- Install only Schneider Electric power distribution modules with matching output voltage.
- Install power distribution modules starting from the bottom of the panel to avoid cable congestion.
- Save filler plates for future reuse. If a power distribution module is removed, a filler plate must be installed to cover the open busbar.
- Slot locks (attached together in pairs) must always be installed on all power distribution module positions in the panel whether filled by a power distribution module or a filler plate.
- Make sure all breakers on the power distribution modules being installed are in the OFF (open) position.

Failure to follow these instructions can result in injury or equipment damage.

1. Unpack the new power distribution module.
2. Open the UPS input breaker (Q1).

Verify that the system is in battery operation. The **Load Powered** LED on the display should be lit in yellow. Verify that there are no alarms on the display.

**CAUTION**

RISK OF LOAD DROP

The remaining steps of this procedure must be completed within the remaining runtime available.

Failure to follow these instructions can result in injury or equipment damage.
3. If the UPS has dual mains supply, open the bypass input breaker Q5 (if available). If the UPS does not have a Q5 breaker, turn the enable switch of the static switch module to the left to the unlocked position to disable the static switch module.

4. Set all breakers on the power distribution module in OFF position.

5. Disconnect the power cable from the power distribution module’s extension cable or rack-mount PDU.

6. Insert the slot key in the slot lock.

7. Squeeze the sides of the key inwards to grasp the slot lock firmly.
8. Pull the slot key out while squeezing to extract the slot lock from the slot.

9. Open the enable switch on the module and gently pull the module out of the cabinet.

10. Take the replacement power distribution module and open the enable switch. Route the power cable through the top of the cabinet and slide the power distribution module into place.

11. Fasten the latch to lock the module.

12. Install the slot lock by pressing it into the slots.

13. Connect the power distribution module cable to the appropriate equipment.

14. Switch the breakers to the ON position.

15. If the UPS has dual mains supply, close the bypass input breaker Q5 (if available). If the system does not have a Q5 breaker, turn the enable switch of the static switch module to the right to enable the static switch module.

16. Close the UPS input breaker Q1.

17. Verify that the **UPS Mode** is **Normal Operation**. The **Load Powered** LED on the display should be lit green.
Replace a Power Distribution Module with the Static Switch Disabled

⚠️ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Electrical equipment must be installed, operated, serviced, and maintained only by qualified personnel.

Failure to follow these instructions will result in death or serious injury.

⚠️ CAUTION

RISK OF INJURY OR EQUIPMENT DAMAGE

• Install only Schneider Electric power distribution modules with matching output voltage.
• Install power distribution modules starting from the bottom of the panel to avoid cable congestion.
• Save filler plates for future reuse. If a power distribution module is removed, a filler plate must be installed to cover the open busbar.
• Slot locks (attached together in pairs) must always be installed on all power distribution module positions in the panel whether filled by a power distribution module or a filler plate.
• Make sure all breakers on the power distribution modules being installed are in the OFF (open) position.

Failure to follow these instructions can result in injury or equipment damage.

NOTE: This procedure is only applicable to dual utility/mains systems.

1. Open the bypass input breaker Q5 (if available). If the UPS does not have a Q5 breaker, turn the enable switch of the static switch module to the left to the unlocked position to disable the static switch module.

2. Set all breakers on the power distribution module in OFF position.

3. Disconnect the power cable from the power distribution module’s extension cable or rack-mount PDU.
4. Insert the slot key in the slot lock.

5. Squeeze the sides of the key inwards to grasp the slot lock firmly.

6. Pull the slot key out while squeezing to extract the slot lock from the slot.

7. Open the enable switch on the module and gently pull the module out of the cabinet.

8. Take the replacement power distribution module and open the enable switch. Route the power cable through the top of the cabinet and slide the power distribution module into place.

9. Fasten the latch to lock the module.
10. Install the slot lock by pressing it into the slots.

11. Connect the power distribution module cable to the appropriate equipment.

12. Switch the breakers to the ON position.

13. Close the bypass input breaker Q5 (if available). If the system does not have a Q5 breaker, turn the enable switch of the static switch module to the right to enable the static switch module.
Troubleshooting

DANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

Only trained personal familiar with the construction and operation of the equipment, as well as the electrical and mechanical hazards involved, may install and remove system components.

Failure to follow these instructions will result in death or serious injury.

Status and Alarm Messages

This section lists the status and alarm messages that the UPS might display. The messages are listed in alphabetical order, and a suggested corrective action is listed with each alarm message to help you troubleshoot problems.

NOTE: Contact Schneider Electric Customer Support if you see alarm or status messages that are not listed here.

NOTE: If a problem is reported, ensure that the system component in question is correctly installed.

Display Messages

<table>
<thead>
<tr>
<th>Display Message</th>
<th>Meaning</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery Alarm</td>
<td>A battery module has become inoperable and requires replacement.</td>
<td>Replace battery. See Replace a Modular Battery in a Modular Battery Cabinet, page 29 or contact Schneider Electric Customer Support for replacement of a classic battery.</td>
</tr>
<tr>
<td>Battery Charger Alarm</td>
<td>The battery charger is not functioning properly.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Battery High Temperature Alarm</td>
<td>The temperature of one or more battery units has exceeded system specifications.</td>
<td>Ensure that the ambient temperature meets the specifications of the system. If the ambient temperature is below 40 °C (104 °F), then initiate a self-test to detect any damaged battery units. Replace any damaged battery units.</td>
</tr>
<tr>
<td>Battery High Voltage Alarm</td>
<td>The battery voltage is too high and the charger has been deactivated.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Battery Monitor Card Alarm</td>
<td>The battery monitor card has become inoperable.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Battery Monitor Card Removed</td>
<td>The battery monitor card has been removed.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Contact Schneider Electric For Secure Start-Up</td>
<td>The UPS has been running 5 days. Start-up check by a Schneider Electric Field Service Engineer (FSE) is recommended.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Discharged Battery</td>
<td>The UPS is online and the battery charge is low.</td>
<td>No corrective action necessary. Note: If the input voltage becomes unavailable, runtime will be limited.</td>
</tr>
<tr>
<td>Extended Run Frame Alarm</td>
<td>One of the battery cabinets has become inoperable.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>External DC Disconnect Switch Open</td>
<td>The external DC DISCONNECT switch tripped. Battery power is not available or the runtime is lower than expected.</td>
<td>Close the external DC DISCONNECT switch. If the problem continues, call Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>External Switch Gear Communication Card Alarm</td>
<td>The external switch gear communication card has become inoperable.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>External Switch Gear Communication Card Removed</td>
<td>The system no longer detects an external switch gear communication card.</td>
<td>Option 1: Ensure the external switch gear communication card is installed properly.</td>
</tr>
<tr>
<td>Display Message</td>
<td>Meaning</td>
<td>Corrective Action</td>
</tr>
<tr>
<td>-----------------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Graceful Shutdown Initiated</td>
<td>A graceful shutdown or reboot has been initiated from the display interface or other accessory.</td>
<td>Option 2: Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>In Bypass: Hardware Not Fully Functional</td>
<td>The system has transferred into bypass because an event has occurred.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>In Bypass: Overload</td>
<td>The system has transferred into bypass because the load has exceeded the power capacity of the system.</td>
<td>Option 1: Decrease the load. Option 2: Add a power module to the system.</td>
</tr>
<tr>
<td>In Bypass: User-Initiated</td>
<td>The system has been transferred into bypass due to user action.</td>
<td>Check for any abnormalities with the system. Transfer the system to normal operation.</td>
</tr>
<tr>
<td>Internal Communication Bus Alarm</td>
<td>One of the buses used for communication between the UPS modules has become inoperable.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Input Voltage or Frequency Cannot Support Bypass</td>
<td>The frequency or voltage is out of acceptable range for bypass. This message occurs when the UPS is online, and indicates that bypass mode may not be available if required.</td>
<td>Correct the input voltage to provide acceptable voltage or frequency.</td>
</tr>
<tr>
<td>Inverter Not Synchronized To AC Input</td>
<td>System cannot synchronize to AC line and bypass mode may not be available.</td>
<td>Option 1: Decrease the sensitivity to input frequency. Option 2: Correct the input voltage to provide acceptable voltage/frequency.</td>
</tr>
<tr>
<td>Load (kVA) Alarm</td>
<td>The load has exceeded the user specified load alarm threshold.</td>
<td>Option 1: Use the display interface to raise the alarm threshold. Option 2: Reduce the load.</td>
</tr>
<tr>
<td>Local Management-To-UPS Communication Lost</td>
<td>Internal communications in the system is no longer available.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Loss Of Battery Capacity (Lower Than 50%)</td>
<td>The battery capacity is estimated to be below 50% of the expected.</td>
<td>Replace battery. See Replace a Modular Battery in a Modular Battery Cabinet, page 29 or contact Schneider Electric Customer Support for replacement of a classic battery.</td>
</tr>
<tr>
<td>Loss Of Battery Capacity (Lower Than 75%)</td>
<td>The battery capacity is estimated to be below 75% of the expected.</td>
<td>Replace battery. See Replace a Modular Battery in a Modular Battery Cabinet, page 29 or contact Schneider Electric Customer Support for replacement of a classic battery.</td>
</tr>
<tr>
<td>Low Battery</td>
<td>The UPS is in battery operation and the battery charge is low.</td>
<td>Runtime is limited. Shut down the system and the load equipment or restore the input voltage.</td>
</tr>
<tr>
<td>Main Intelligence Module Alarm</td>
<td>The main intelligence module has become inoperable and requires replacement.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>No Batteries Detected</td>
<td>No battery power is available.</td>
<td>Option 1: Ensure the batteries are installed properly. Option 2: Check to see whether the DC Breaker has been tripped. Option 3: Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>No Power Modules Detected</td>
<td>No power modules are available.</td>
<td>Option 1: Ensure that the power modules are properly installed, the two fastening screws are tight, and the enable switch is engaged. Option 2: Check for other communication alarm messages in the log.</td>
</tr>
<tr>
<td>Overload On UPS</td>
<td>The load has exceeded the system power capacity.</td>
<td>Option 1: Decrease the load. Option 2: Add a power module to the system.</td>
</tr>
<tr>
<td>Power Module Alarm</td>
<td>A power module has become inoperable and requires replacement.</td>
<td>Replace power module. See Replace a Power Module with System in Maintenance Bypass Operation, page 25.</td>
</tr>
<tr>
<td>Display Message</td>
<td>Meaning</td>
<td>Corrective Action</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Power Outage</td>
<td>The input voltage is not acceptable for normal operation.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
</tbody>
</table>
| Redundancy Alarm               | Actual power module redundancy has fallen below user-specified redundancy alarm threshold. At least one power module has become inoperable, or the load has increased. | Option 1: If possible, install additional power modules. See Replace a Power Module with System in Maintenance Bypass Operation, page 25.  
Option 2: Replace inoperable modules. See Replace a Power Module with System in Maintenance Bypass Operation, page 25.  
Option 3: Reduce the load.  
Option 4: Change alarm limit. |
| Redundancy Lost                | The UPS no longer detects redundant power modules. One or more power modules have become inoperable, or the load has increased. | Option 1: If possible, install additional power modules. See Replace a Power Module with System in Maintenance Bypass Operation, page 25.  
Option 2: Replace inoperable modules. See Replace a Power Module with System in Maintenance Bypass Operation, page 25.  
Option 3: Reduce the load.  
Option 4: Change alarm limit. |
| Redundant Intelligence Module Alarm | The redundant intelligence module has become inoperable and requires replacement. | Contact Schneider Electric Customer Support.                                     |
| Redundant Intelligence Module in Control | The main intelligence module has become inoperable, and the redundant intelligence module is functioning as the primary intelligence module. | Contact Schneider Electric Customer Support.                                     |
| Replacement Battery Needed     | One or more battery packs have been detected to be inoperable (caused by symmetry event, fuse blown, over-temperature event, or wrong battery type). The UPS display will point out the position of the batteries you have to replace. | Replace battery unit(s). See Replace a Modular Battery in a Modular Battery Cabinet, page 29 or contact Schneider Electric Customer Support for replacement of a classic battery. |
| Runtime Alarm                  | The predicted runtime is lower than the user-specified minimum runtime alarm threshold. At least one battery module has become inoperable or the load has increased. | Option 1: Install additional battery modules.  
Option 2: Replace the inoperable battery modules.  

See Replace a Modular Battery in a Modular Battery Cabinet, page 29 or contact Schneider Electric Customer Support for replacement of a classic battery.  
Option 3: Reduce the load.  
Option 4: Change alarm limit. |
| Site Wiring Incorrect          | There is a problem with the phase rotation or a phase is missing in the input voltage to the UPS, or the neutral is missing. | Contact the certified electrician that installed the system.                     |
| Static Bypass Switch Module Not Fully Functional | The static bypass switch module has become inoperable and requires replacement. | Contact Schneider Electric Customer Support.                                     |
| Static Bypass Switch Module Removed | The system no longer detects a static bypass switch module. | Option 1: Ensure that the static bypass switch module is installed properly.  
Option 2: Call Schneider Electric Customer Support for replacement of the static bypass switch module. |
| System in Maintenance Bypass   | The system is in maintenance bypass: the Q2 breaker is open and the Q3 breaker is closed. | No corrective action necessary.                                                  |
| System Power Supply Card Alarm | The system power supply card has become inoperable and requires replacement. | Ensure that the power supply card is installed properly. See Replace a Smart Slot Card, page 25. |
| System Start-Up Configuration Incorrect | The system configuration download did not succeed. Unable to determine the system voltage or frame size. | Check for other alarms and contact Schneider Electric Customer Support. |

Troubleshooting
### Modular Distribution Alarm List

The display interface will identify the number of the power distribution modules that has caused an alarm or warning.

<table>
<thead>
<tr>
<th>Display Message</th>
<th>Meaning</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technical Check Recommended</td>
<td>Regular maintenance requirements and the end of service life consumable components.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Warranty Expiring Soon</td>
<td>The end of the contractual legal warranty.</td>
<td>Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>High Module Current Alarm</td>
<td>The threshold of the high module current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>High Subfeed Current Alarm</td>
<td>The threshold of the high subfeed current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Low Module Current Alarm</td>
<td>The threshold of the low module current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Low Subfeed Current Alarm</td>
<td>The threshold of the low subfeed current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Max Module Current Alarm</td>
<td>The threshold of the maximum module current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Max Subfeed Current Alarm</td>
<td>The threshold of the maximum subfeed current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Min Module Current Alarm</td>
<td>The threshold of the minimum module current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Min Subfeed Current Alarm</td>
<td>The threshold of the minimum subfeed current has been exceeded.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Communication Lost With Metering Board Alarm</td>
<td>Communication has been lost with the power distribution module.</td>
<td>Check the communication cables to ensure that they are properly connected. Contact Schneider Electric Customer Support (see the back cover).</td>
</tr>
<tr>
<td>Module Breaker Open Alarm</td>
<td>A modular circuit breaker is open.</td>
<td>Check the modular circuit breakers to see if one has been over-loaded. Replace if necessary.</td>
</tr>
<tr>
<td>Subfeed Breaker Open Alarm</td>
<td>A subfeed circuit breaker is open.</td>
<td>Check the subfeed circuit breakers to see if one has been over-loaded.</td>
</tr>
</tbody>
</table>
## PDU Alarm List

<table>
<thead>
<tr>
<th>Display Message</th>
<th>Meaning</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>System In Maintenance Bypass</td>
<td>The system is in maintenance bypass: the Q2 switch is open and the Q3 switch is closed.</td>
<td>No corrective action necessary.</td>
</tr>
<tr>
<td>Min Output Voltage Alarm</td>
<td>Phase-to-neutral output voltage for phase &lt;L-N&gt; has dropped below the configured limit.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Max Output Voltage Alarm</td>
<td>Phase-to-neutral output voltage for phase &lt;L-N&gt; exceeded the configured limit.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Max Total Output Current Alarm</td>
<td>Current of output phase &lt;n&gt; exceeded the configured limit.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Min Total Output Current Alarm</td>
<td>Current of output phase &lt;n&gt; dropped below the configured limit.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Output Frequency Alarm</td>
<td>Frequency of the output current is above or below the range that is configured as acceptable.</td>
<td>Evaluate the threshold setting. If necessary, adjust it for your situation.</td>
</tr>
<tr>
<td>Critical Input Contact Fault</td>
<td>A user-configured contact connected to the system is reporting an alarm condition.</td>
<td>Determine why the alarm has occurred. This is a user-specific alarm setting.</td>
</tr>
<tr>
<td>System Mode Alarm(^1)</td>
<td>The Q1 switch is open, and the UPS is disconnected from the input voltage.</td>
<td>Close the Q1 switch to reconnect the UPS to utility/mains power.</td>
</tr>
<tr>
<td>System Mode Alarm(^1)</td>
<td>The Q2 &amp; Q3 switches are open, and the system is not supporting the connected equipment.</td>
<td>For safety reasons, ensure that the switches were not closed for maintenance purposes. If the switches are open, close Q2 for UPS operation, and Q3 for maintenance bypass.</td>
</tr>
<tr>
<td>System Mode Alarm(^1)</td>
<td>The alarm will be active in the event Q3 is on at the same time as Q1 and Q5.</td>
<td>Option 1: Resume normal UPS operation. Option 2: Go to maintenance bypass. Option 3: Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Transformer Overheating</td>
<td>The temperature of the transformer has exceeded 180 °C.</td>
<td>Option 1: Resume normal UPS operation. Option 2: Go to maintenance bypass. Option 3: Contact Schneider Electric Customer Support.</td>
</tr>
<tr>
<td>Cooling Fan Outage Alarm</td>
<td>One fan is not working or not spinning fast enough, or one pole of the 3-pole circuit breaker has tripped.</td>
<td>Option 1: Make sure all four fans are running. Option 2: Check breaker positions. Option 3: Contact Schneider Electric Customer Support.</td>
</tr>
</tbody>
</table>

---

1. See the event log for further clarification.