



Basic / Intermediate / Expert

# How to change DNS settings

## In Wiser for KNX

### Application note

LSS100100

12/2020



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# Important Safety Information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service, or maintain it. The following special messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of either symbol to a “Danger” or “Warning” safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

## **DANGER**

**DANGER** indicates a hazardous situation which, if not avoided, **will result in** death or serious injury.

## **WARNING**

**WARNING** indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

## **CAUTION**

**CAUTION** indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

## **NOTICE**

NOTICE is used to address practices not related to physical injury.

## Further information



The information provided must be complied with, otherwise program or data errors may occur.



You will find additional information here to make your work easier

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## For your safety

### **DANGER**

#### **HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH**

**Safe electrical installation must be carried out only by skilled professionals. Skilled professionals must prove profound knowledge in the following areas:**

- **Connecting to installation networks**
- **Connecting to several electrical devices**
- **Laying electrical cables**
- **Safety standards, local wiring rules and regulations**

**Failure to follow these instructions will result in death or serious injury.**

# 1 Introduction

This document provides guideline how to change DNS settings for remote connectivity in Wiser for KNX.

We have deployed an improved, more stable, faster and secured cloud platform. By changing DNS settings you will be connected to this new platform.

On 31st of January 2021 the actual cloud connectivity will not be available anymore. Please, follow steps in this Application note to avoid unavailability of Remote connection to your installation.

The change is required for all devices with firmware versions  $\leq 2.1.1$  and recommended for all other devices with firmware versions  $< 2.6.0$ .

## 2 Remote connectivity

- Remote connectivity can be enabled during the change of the DNS settings.

## 3 Installing of the application

Follow steps:

- Start page -> Marketplace



- Find 'ovpn config' application in the list of available applications



ovpn config

Verified

Version: 20201211

This application updates the configuration needed for remote connectivity.



- Click



- A controller confirm successful change of DNS in the logs

Log time	Script name	Message
11.12.2020 11:10:32	ovpn-config (app daemon)	* string: Remote connectivity configuration realoded
11.12.2020 11:10:32	ovpn-config (app daemon)	* string: Remote connectivity configuration updated



The VPN connection is now redirected.

In case of any troubles contact your local technical support.

## Schneider Electric

35 rue Joseph Monier

92500 Rueil Malmaison – France

Phone: +33 (0) 1 41 29 70 00

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