Managed Security Services

Securing digital assets with industry-leading cybersecurity services

Schneider Electric’s Managed Security Services empower Industrial Control System (ICS) clients to confidently operate safely and securely in an increasingly digitally connected world.

Our world-class capabilities proactively detect and mitigate cyber threats, reduce risks, and maintain operational continuity 24/7. By leveraging best-in-class technologies and expertise, we deliver comprehensive security solutions tailored for operational technology (OT) environments by OT process and security experts.

With our Managed Security Services, you can immediately realize enhanced value from your security control investments, elevate your security posture, and securely maximize your production goals.

**Key benefits**
- Accelerate time to value
- Reduce mean time to detect and respond
- Immediately elevate your security posture
- Get on-demand OT engineering and security guidance
- Reduce total cost of ownership and increase return on investment (ROI)

**Managed Security Services deliverables**

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<th>24/7 security coverage</th>
<th>IT-OT security synergy</th>
<th>Global compliance</th>
<th>A trusted advisor in your back pocket</th>
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<td>Trust the security and process experts. Schneider Electric’s global team of analysts and threat hunters can monitor your network 24/7.</td>
<td>Synchronize information technology (IT) and OT security teams’ efforts and priorities for a cohesive and effective defense while maintaining business continuity.</td>
<td>Schneider Electric can monitor global compliance metrics and regulatory changes to identify compliance gaps and ensure alignment with security requirements.</td>
<td>Access to a dedicated team of OT security experts providing advice and recommendations tailored to your organization’s specific needs and enterprise goals.</td>
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Managed Security Services core capabilities

**Vulnerability and Risk Management**
Proactively identifies vulnerabilities in your infrastructure, assets, and systems (e.g., critical patches, unnecessary open ports, or risky configuration settings) to minimize the risk of exploitation by attackers. Provides actionable mitigation techniques that fit within your unique environment’s constraints.

**24/7 Threat and Incident Management**
Schneider Electric can monitor your environment 24/7/365 to identify anomalous activity and potential breaches. All alerts are quickly triaged, with incident response procedures provided if required.

**Performance Management**
Monthly, your Schneider Electric dedicated cybersecurity performance manager reviews key metrics, including the number of alerts detected and triaged, support tickets closed, and vulnerability recommendations. During this session, they provide recommendations for posture improvement.

**Contextualized Threat Advisories**
Receive timely contextualized network alerts, industry-relevant security vulnerabilities, attack techniques, and best practices. Quickly understand asset risks and receive actionable intelligence to mitigate them.

**Cybersecurity Control Management**
Continuously monitor cybersecurity devices for health and availability. Have the assurance of optimal performance of security controls to provide resilient protection.

**Compliance Management**
Schneider Electric conducts annual audits to detect compliance gaps and support the maintenance of security standards. Our security experts will recommend mitigation steps to meet standard requirements.

### Managed Security Services core capabilities

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<th>Managed Security Services core capabilities</th>
<th>Asset Management</th>
<th>Vulnerability and Risk Management</th>
<th>Threat and Incident Management</th>
<th>Cybersecurity Control Management</th>
<th>Compliance Management</th>
<th>Cybersecurity Performance Management</th>
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<td>Asset Management</td>
<td>Asset Inventory and Visibility</td>
<td>Vulnerability Assessment and Prioritization</td>
<td>Threat Detection and Triage</td>
<td>Cybersecurity Device Health Monitoring, Maintenance, and Support</td>
<td>Regulation and Compliance Reporting</td>
<td>KPIs and Reporting</td>
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Our approach and global reach

Our ICS-centric approach is designed to align with your business and KPI-driven requirements. We provide actionable insights that address real ICS cybersecurity issues, ensuring that your internal teams can successfully react to them. We emphasize the importance of contextualized intelligence that directly impacts your business objectives by offering global support and expertise. Here, Schneider Electric can maximize the value of your existing cyber investments and provide tactical and timely recommendations for future investments.

By leveraging cybersecurity control data, client-relevant industry trends, and threat intelligence we deliver process-driven security decisions. This approach enables us to rapidly identify vulnerabilities, detect threats, and remediate incidents with customized security recommendations tailored to your environment’s unique constraints and risks.

Team certifications

- ICS Cybersecurity Experts
- Security Operations Centers
- Planned SOCs

Our approach in practice

**Get ahead of your adversaries**

Global analysts provide alternative mitigation steps to protect critical assets and keep processes online.

This includes implementing configuration changes to disable a vulnerability or firewall reconfiguration to restrict access to the vulnerable asset to reduce risk until a patch is applied.

**Not all alerts are relevant**

Response to an incident differs greatly, depending on if it is a process or security issue.

Our expert analysts with leading OT security and process experience will quickly identify the root cause of the incident.

Our team will help you understand the assets affected and whether the incident is a result of a cyberattack or process issue.

**You cannot improve what you cannot measure**

Planning and continuous improvement is a critical piece of your digital transformation journey.

Monthly, your dedicated customer success manager can provide recommendations to improve your organization’s security posture.

Quarterly, our team can review security and digital transformation goals to ensure your infrastructure is prepared for the evolving threat landscape.
Our mission is to provide resilient cybersecurity solutions that address critical OT security issues and support digital transformation while keeping processes online.

We understand the constraints and complexities of OT environments and offer tailored advisory services, technology deployments, and Managed Security Services to manage risks effectively.

Our global team of OT security and engineering professionals is reinforced by strategic partnerships with world-leading security technology partners and specialized services experts.

Our ecosystem of partners ensures clients have access to the necessary tools and talent to build, implement, and maintain a resilient cybersecurity program.