



# Advantage Service Plan for Robotics

Keep the movement on

Keep your Lexium Robots, Cobots, MC12 Multi Carrier, SCARA, and associated controllers running smoothly and efficiently with a service contract. Maintain productivity by reducing unexpected downtime. Get peace of mind from knowing that you have access to experienced service technicians and spare parts when and where you need them.



## Key benefits

- **Reduce costs** by identifying and correcting potential issues before they cause unplanned downtime.
- **Access to experts** helps you maintain production, reduce downtime and get the most out of your robotic systems.
- **Minimize unplanned downtime** with ready access to wear and spare parts.
- **Extend asset life** with properly maintained robotics.

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Life Is On

**Schneider**  
Electric

# Key features

## Preventive maintenance visit

Periodic maintenance, based on the operations performed by the robot, is essential to prevent unplanned downtime and extend asset life. During the included preventive maintenance visit, our service representatives perform a routine check-up, and all the maintenance activities needed, based on the number of operations or operating time performed.

## Remote technical support

Your Advantage Service Plan provides you with access to our advanced technical support team, who can answer your robotics questions and troubleshoot a problem via phone or email during normal business hours.

## On site corrective maintenance service

In the event of an incident that results in unplanned downtime for your robot that cannot be resolved remotely, our service representatives can respond on site for diagnostic and corrective maintenance activities. Programming and commissioning are not included in this service.

## Preferred rate for parts

For simplified ordering, we offer parts needed for the upkeep of your robots. These parts are offered at preferential rates for our contract customers.

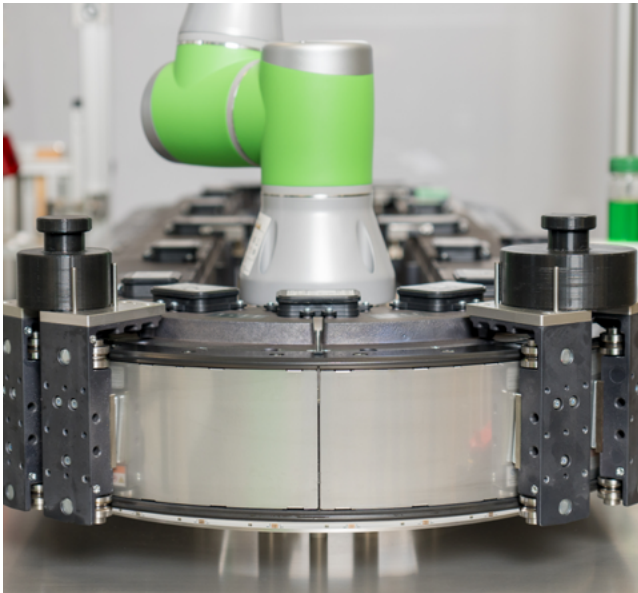
## Extended warranty (optional service)

When ordered with the contract, you can extend the warranty for one year beyond the standard warranty.

## Support coverage

Support is available for the following ranges of Schneider Electric™ robots:

- Lexium Delta P
- Lexium Delta T
- Lexium Cobots
- Lexium MC 12 Multi-carrier
- Lexium SCARA



## Service Plans

● Available with TWO tiers

Advantage Service Plan for Robotics	Duration	Essential	Advanced
Remote technical support (8X5) - Premium	1 year	Yes	Yes
Access to MySchneider portal - Premium	1 year	Yes	Yes
Preventive Maintenance visit	1 year		Yes
Preferred rate for parts	1 year		Yes
Onsite corrective Maintenance	1 year		Yes
Optional Service			
Extended warranty - 1 year	1 year		

For more information, please contact your Schneider Electric Representative.

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