



Improve Business Continuity with Advanced Drives Maintenance

EcoStruxure™ Service Plan for Variable Speed Drives

A modular digital plan

From essential support to advanced digital services, Schneider Electric's EcoStruxure Service Plan provides condition-based maintenance that enables dynamic scheduling of onsite activities for your variable speed drives.

This means we perform the right maintenance at the right time to improve business continuity, reduce the risk of electrical failure, and optimize your operational budget.

Benefits

- **Up to 65%* reduction** of electrical failure risk, minimizing unplanned downtime
- **Up to 20%* reduction in maintenance** activities and downtime
- **Simplified operations** with online asset condition monitoring and alarming
- **Increased asset** uptime with predictive analytics, remote and onsite manufacturer expertise
- **Faster issue resolution** with 24/7 remote technical assistance
- **Optimized operational budget** with a condition-based maintenance strategy
- **Improved asset lifetime** with asset management consultancy

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Get more from your digital services.

The asset health feature automatically alerts your critical asset management service expert about the state of your asset at predetermined intervals and can be fine-tuned when more frequent analysis is needed.

How it works



Data collection

Data is collected from your variable speed drives and uploaded through a cybersecure link to the Schneider Electric Cloud.



Analysis

Your variable speed drives are continuously, remotely monitored by [Schneider Electric's Connected Services Hub](#).



Notification and consultation

A services expert will notify you in a timely manner when issues are identified and propose corrective actions implemented online or onsite by our Field Service technicians.



Proactive mitigation

Corrective actions are reviewed to verify issues are properly resolved and ensure optimal operations.

Features	Predict	Prime
Support		
24/7 Technical remote support	✓	✓
Next Business Day Onsite emergency dispatch*	✓	✓
Dedicated support technician	✓	✓
Maintain		
Preventive scheduled maintenance	-	✓
Corrective and unscheduled maintenance- Labor and Travel Costs**	-	Discount rates
Corrective and unscheduled maintenance- Spare parts included***	-	Discount rates
Monitor		
MySchneider customer portal	✓	✓
24/7 Asset monitoring and alarming	-	✓
24/7 Asset health status monitoring	✓	✓
Optimize		
Basic On Demand Automated Asset management report	✓	✓
Advanced Asset management consultancy (Quarterly report) 3 standard reports + 1 detailed report	✓	✓
Dynamic scheduling asset maintenance plan recommendation	✓	✓

* Depending on the Service Level Agreement on each country. Upgrade option: Onsite response time available for 4h, 8h and 48 hours

** Upgrade option: At preferent rates OR Labor & travel included

*** Upgrade option: At preferent rates OR Spare parts included

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