

# Business continuity through cloud-enabled remote monitoring service

EcoStruxure Asset Advisor: we monitor and troubleshoot, you relax!

EcoStruxure Asset Advisor provides a remote monitoring service for your critical equipment, increasing resiliency and transparency through service personnel equipped with real-time device data to quickly troubleshoot and dispatch.

And with just one tap, EcoStruxure IT app gives you access to your assets, incident tracking and online chat collaboration, keeping you in touch with Schneider Electric and your team.

## Optimizing operations through insights



Simplified Setup & Approach



Remote Visibility & Monitoring



Automated Critical Notifications



Data Insights & Performance Optimization



Expert Services Capabilities

## Asset Advisor Key Features

### Monitoring

- Alarm management & remote troubleshooting
- Online chat with your app
- Service engineer dispatch
- Incident tracking

### Mobility

- Alarm notification, dashboard and history views
- Auto ticket creation and status tracking
- Chat and team collaboration
- Device and sensor data

### Insights

- Efficiency score, indicating how well your data center is running
- Improvement recommendations
- Alarm and incident statistics
- Asset KPIs including: UPS age and efficiency, battery age & cooling performance

[schneider-electric.com/asset-advisor](https://schneider-electric.com/asset-advisor)

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# Cloud-enabled remote monitoring service

## EcoStruxure Asset Advisor at a glance

EcoStruxure Asset Advisor is a cloud-enabled remote monitoring service that proactively minimizes downtime and reduces mean time to repair through smart alarming, remote troubleshooting and visibility into your equipment lifecycle.

A mobile app allows instant access to live sensor data, and chat with your own team and the experts at the Schneider Electric Service Bureau 24x7, providing peace of mind and fast problem resolution.

Machine data forms the basis of long-term operational insights and analytics, aimed at reducing equipment maintenance costs, and delivered through a secure connection.

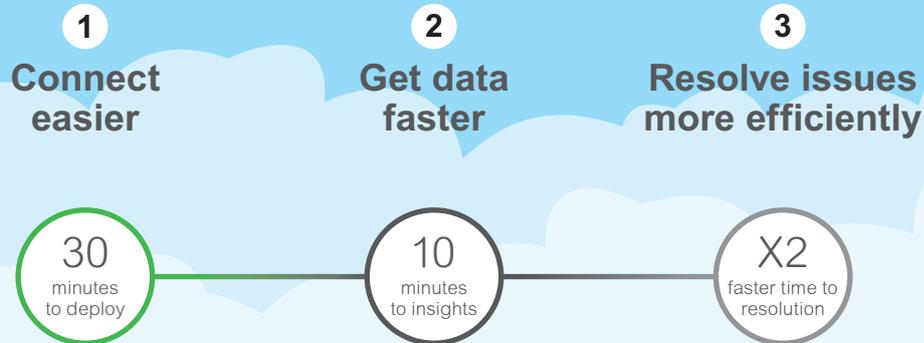
## Incident tracking

Incidents are automatically created and tracked, providing easy access to real-time incident status, incident history and collaboration through chat with your own team and Schneider Electric experts.

## 24x7 expert monitoring

Alleviates the strain on internal staff by engaging experts to provide 24hr Service Bureau monitoring of the physical infrastructure, enabling remote troubleshooting for quick resolution of critical incidents.

### Ecostruxure Asset Advisor experience



Start monitoring your assets today!

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