# Galaxy RPP Installation and Operation

GRPPNQ84, GRPPIP2X84, GRPPNF84, GRPPNQ89, GRPPIP2X89, GRPPNF89

Latest updates are available on the Schneider Electric website 7/2024





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# **Table of Contents**

FCC Statement	
Safety Precautions	
Electrical Safety ceiving Storage ecifications Input Specifications Output Specifications Recommended Cables Sizes	10 11 11 12 12
ceiving Storage ecifications Input Specifications Output Specifications Recommended Cables Sizes	11 11 12 12
Storage ecifications Input Specifications Output Specifications Recommended Cables Sizes	11 11 12 12
ecifications Input Specifications Output Specifications Recommended Cables Sizes	
Provide tions and the second s	12 12
Dutput Specifications	12
Recommended Cables Sizes	10
	∠ا۱۷ 12
	13 14
	14
Veights and Dimensions	14
Environment	13
	10
	10
Installation Procedure	
Anchor the Cabinet to the Floor and Wall	
Prepare for Top Cable Entry	
Prepare for Bottom Cable Entry	23
Connect the Load to the Branch Breakers	
Connect the Modbus/Ethernet Cables	
-inal installation	28
eration	29
User Interface	29
Display Symbols	31
Menu Tree	31
Operation Procedures	32
Start Up the RPP	32
Shut Down the RPP	33
Access a Configured Network Management Interface	34
View the Status Information	35
Configuration	37
Configure the Input Parameters	37
Configure a Branch Breaker	
Modify or Delete a Branch Breaker	40
Configure the Display Preferences	42
Configure the Display Settings	43
Add a New User or Edit an Existing User	44
Delete a User	44
Configure the Network	45
Configure Modbus	47
	48
Restore Default Configuration	
Modify or Delete a Branch Breaker         Configure the Display Preferences         Configure the Display Settings         Add a New User or Edit an Existing User         Delete a User         Configure the Network         Configure Modbus	

Alarm Messages	50
View the Log	52
View the Active Alarms	53
Alarm Levels	53
Calibrate the Display	54
Maintenance	55
Determine if you need a Replacement Part	55
Install a Branch Breaker	
Remove a Branch Breaker	

# Important Safety Instructions — SAVE THESE INSTRUCTIONS

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol to a "Danger" or "Warning" safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

# 

**DANGER** indicates a hazardous situation which, if not avoided, will result in death or serious injury.

Failure to follow these instructions will result in death or serious injury.

# 

**WARNING** indicates a hazardous situation which, if not avoided, **could result** in death or serious injury.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

# 

**CAUTION** indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

Failure to follow these instructions can result in injury or equipment damage.

# NOTICE

**NOTICE** is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.

# **Please Note**

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

### **FCC Statement**

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# **Safety Precautions**

### 

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

All safety instructions in this document must be read, understood and followed.

Failure to follow these instructions will result in death or serious injury.

# **A A DANGER**

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Read all instructions in this manual before installing or working on this product.

Failure to follow these instructions will result in death or serious injury.

# **A A DANGER**

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Do not install the product until all construction work has been completed and the installation room has been cleaned.

Failure to follow these instructions will result in death or serious injury.

### A A DANGER

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

- The product must be installed according to the specifications and requirements as defined by Schneider Electric. It concerns in particular the external and internal protections (upstream breakers, battery breakers, cabling, etc.) and environmental requirements. No responsibility is assumed by Schneider Electric if these requirements are not respected.
- Only authorized qualified personnel must perform start-up after the product has been electrically wired.

Failure to follow these instructions will result in death or serious injury.

# **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

The product must be installed according to local and national regulations. Install the product according to:

- NEC NFPA 70, or
- Canadian Electrical Code (C22.1, Part 1)

depending on which one of the standards apply in your local area.

Failure to follow these instructions will result in death or serious injury.

### **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

 This equipment may receive power from two independent power sources. Confirm that all power sources are de-energized/turned off before working on or inside this equipment.

Failure to follow these instructions will result in death or serious injury.

### **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

- Install the product in a temperature controlled indoor environment free of conductive contaminants and humidity.
- Install the product on a non-flammable, level and solid surface (e.g. concrete) that can support the weight of the system.

Failure to follow these instructions will result in death or serious injury.

### **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

The product is not designed for and must therefore not be installed in the following unusual operating environments:

- Damaging fumes
- Explosive mixtures of dust or gases, corrosive gases, or conductive or radiant heat from other sources
- Moisture, abrasive dust, steam or in an excessively damp environment
- Fungus, insects, vermin
- Salt-laden air or contaminated cooling refrigerant
- Pollution degree higher than 2 according to IEC 60664-1
- Exposure to abnormal vibrations, shocks, and tilting
- · Exposure to direct sunlight, heat sources, or strong electromagnetic fields

Failure to follow these instructions will result in death or serious injury.

# **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Do not drill or cut holes for cables or conduits with the gland plates installed and do not drill or cut holes in close proximity to the product.

Failure to follow these instructions will result in death or serious injury.

# **A**WARNING

#### HAZARD OF ARC FLASH

Do not make mechanical changes to the product (including removal of cabinet parts or drilling/cutting of holes) that are not described in the Installation Manual.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

### 

#### **TIPPING HAZARD**

This equipment is top-heavy. Do not open the doors or covers before the equipment has been installed in the final location.

# Failure to follow these instructions can result in death, serious injury, or equipment damage.

### NOTICE

#### **RISK OF OVERHEATING**

Respect the space requirements around the product and do not cover the ventilation openings when the product is in operation.

Failure to follow these instructions can result in equipment damage.

### **Electrical Safety**

### 

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

- Electrical equipment must be installed, operated, serviced, and maintained only by qualified personnel.
- Apply appropriate personal protective equipment (PPE) and follow safe electrical work practices.
- Turn off all power supplying the PDU system before working on or inside the equipment.
- Before working on the PDU system, check for hazardous voltage between all terminals including the protective earth.
- A disconnection device (e.g. disconnection circuit breaker or switch) must be installed to enable isolation of the system from upstream power sources in accordance with local regulations. This disconnection device must be easily accessible and visible.
- The PDU must be properly earthed/grounded and due to a high leakage current, the earthing/grounding conductor must be connected first.

Failure to follow these instructions will result in death or serious injury.

# Receiving

# **External Inspection**

When the shipment arrives, inspect the shipping materials for any signs of damage or mishandling. Check tilt and/or impact indicators. Do not attempt to install the system if any damage is apparent. If any damage is noted, contact Schneider Electric customer support and file a damage claim with the shipping agency within 24 hours of receipt.

Compare the components of the shipment with the bill of lading. Report any missing items to the carrier and to Schneider Electric customer support immediately.

Verify that labelled units match the order confirmation.

### Storage

If the equipment is to be stored prior to installation, it should be stored in a cool, dry, well-ventilated location that is protected against rain, splashing water, chemical agents, etc. The equipment should be covered with a tarpaulin or plastic wrapper to protect it against dust, dirt, paint, or other foreign materials.

# **Specifications**

# **Input Specifications**

Commercial reference	GRPPNQ84	GRPPIP2X84	GRPPNF84	GRPPNQ89	GRPPIP2X89	GRPPNF89
Voltage (V)	240	240	480	240	240	480
Connections	L1, L2, L3, N, PE	L1, L2, L3, N, PE				
Maximum input current (A)	Values depend on chosen main input device – check the breaker rating on the RPP: 1 x 250 A 100%, 1 x 250 A 80%, 2 x 250 A 100%, 2 x 250 A 80% 1 x 400 A 100%, 1 x 400 A 80%, 2 x 400 A 80%					
Frequency (Hz)	60					
Maximum short circuit rating	65 kAIC		35 kAIC	65 kAIC		35 kAIC

# **Output Specifications**

Commercial reference	GRPPNQ84	GRPPIP2X84	GRPPNF84	GRPPNQ89	GRPPIP2X89	GRPPNF89
Voltage (V)	240	240	480	240	240	480
Connections	L1, L2, L3, N, PE	L1, L2, L3, N, PE				
Nominal output current (A)	Values depend on chosen main input device – check the breaker rating on the RPP: 1 x 250 A 100%, 1 x 250 A 80%, 2 x 250 A 100%, 2 x 250 A 80% max. 1 x 400 A 100%, 1 x 400 A 80%, 2 x 400 A 80% max.					
Frequency (Hz)	60					

# **Recommended Cables Sizes**

# **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

All wiring must comply with all applicable national and/or electrical codes.

- All field wiring connections to be made with UL listed wire connectors suitable for the size and type of wire involved.
- Conduit openings to be installed only in designated terminal compartment area.
- Equipment must be field grounded using equipment grounding conductors (EGC) sized in accordance with NEC based on the main input device maximum rating.

Failure to follow these instructions will result in death or serious injury.

#### **Main Input Device**

Breaker type		Square D molded case 3-pole circuit breaker			
Rating		250 A at 80%	250 A at 100%	400 A at 100%	400 A at 80%
Model		JGF36250U33X1	JGF36250CU33X1	LGF36400CU33X	LGF36400U33X
Mechanical lug	Cable size (aluminum/copper)	3/0 AWG to 350 kcmil		2 x 3/0 AWG to 500 kcmil	
	Cable bending space	376 mm (14.8 in)		309 mm (12 in)	
Compression lug	Cable size (aluminum/copper)	NEMA 2 hole lug 0.5 inch bolt, max. 350 kcmil		2 x NEMA 2 hole lug ( kcmil	0.5 inch bolt, max. 250
	Cable bending space	212 mm (8.34 in)		203 mm (8 in)	

#### **Branch Breaker**

Breaker type	Rating	Cable size
QO, QOB, QO-VH, QOB-VH	10-30 A	1 x 14-8 AWG aluminum/copper 2 x 14-10 AWG copper
	35-70 A	1 x 8-2 AWG aluminum/copper
	80-100 A	1 x 4-2/0 AWG aluminum/copper
EDB	15, 20, 30 A	1 x 12-6 AWG aluminum, 1 x 14-6 AWG copper
EDB	35-100 A	1 x 12-2/0 aluminum, 1 x 14-2/0 AWG copper

**NOTE:** The current sensors accept cables with a maximum outer diameter of 9.75 mm (0.384 in).

#### **Conduit Area**

Cable entry system	Cable type	Conduit area	
Top cable entry	Input and load cables	Preinstalled top plate with: Four knockouts with diameter of 76.2 mm (3 in) for input cables 42 knockouts with diameter of 25 mm (1 in) for load cables	
		Optional solid top plate also provided for installation specific hole pattern.	
Bottom cable entry	Input and load cables	Preinstalled bottom plate provided with: Four knockouts with diameter of 76.2 mm (3 in) for input cables 42 knockouts with diameter of 25 mm (1 in) for load cables	
		Optional solid bottom plate for installation-specific hole pattern.	

<sup>1.</sup> Only available with copper lugs.

# **Torque Specifications**

Part	Model	Torque
Input lugs Main Input Breakers (L-Frame) to cable	AL600LF52K3	50 Nm (442 lb-in)
Input lugs of L-frame to breaker	AL600LF52K3	37 Nm (327 lb-in)
Input lugs Main Input Breakers (J-Frame) to cable	AL250JD CU250JD	AL = 25 Nm (225 lb-in) CU = 28 Nm (250 lb-in)
Input lugs of J-frame to breaker	AL250JD / CU250JD	9-10.2 Nm (80-90 lb-in)
L-Frame load side to busbar/compression lug	-	50 Nm (442 lb-in)
J-Frame load side to busbar/compression lug	-	9-10.2 Nm (80-90 lb-in)
Connection branches EDB to NF panelboard	EDB	2.26-3.39 Nm (20-30 lb-in)
Connection branches QO to NQ panelboard	QO	2-2.37 Nm (18-21 lb-in)
Load connectors EDB breakers	AL100FD	5.5 Nm (50 lb-in)
Load connectors QO breakers	QO	10-30 A: 4 Nm (36 lb-in) 40-60 A: 5 Nm (45 lb-in) 70-100 A: 5.6 Nm (50 lb-in)
Panelboard input lug (NF) Panelboard input lug (NQ)	NFALM4	6.78-7.34 Nm (60-65 lb-in)
Binding screw (NF input lug to cable) Binding screw (NQ input lug to cable)	NFALM4	31-34 Nm (275-300 lb-in)

# Clearance

**NOTE:** Clearance dimensions are published for airflow and service access only. Consult with the local safety codes and standards for additional requirements in your local area.



# Weights and Dimensions

Commercial reference	Weight kg (lbs)	Height mm (in)	Width mm (in)	Depth mm (in)
GRPPNQ84	200-250 (441-551)	2134 (84)	610 (24)	305 (12)
GRPPIP2X84				
GRPPNF84				
GRPPNQ89		2261 (89)		
GRPPIP2X89				
GRPPNF89				

**NOTE:** Weights depend on selected options. The weights and dimensions above are for one cabinet – the final RPP solution may consist of several cabinets.

# Environment

	Operating Storage		
Temperature	-10 °C to 40 °C (14 °F to 104 °F) -25 °C to 55 °C (-13 °F to 131 °F)		
Relative humidity	10 to 95% non-condensing 10 to 90% non-condensing		
Elevation	0 m to 2011 m (0 feet to 6600 feet) above sea level	152 m below to 7620 m above sea level (500 feet below to 25,000 feet above sea level)	
Protection class	NEMA type 1, solid roof, external doors with inner dead front panels		
Cooling	Front ventilation (top and bottom)		
Color	RAL 9003 white for GRPPNF84, GRPPIP2X84, and GRPPNF84 Raven black for GRPPNQ89, GRPPIP2X89, and GRPPNF89		
Accessibility	Front access for: <ul> <li>Display</li> <li>Fuse panel</li> <li>Communication and monitoring</li> <li>Adding/replacing branch breakers</li> </ul>		

# Compliance

Safety	UL 60950-1, 2nd Edition (Information Technology Equipment) CSA C22.2 No. 60950-1-07, 2nd Edition (Information Technology Equipment) UL 891, 12th Edition (Switchboard) C22.2 No.244, 2nd Edition (Switchboard).
EMC	FCC Part 15, Subpart B, Class A
Marking	cULus
Seismic	OSHPD (contact Schneider Electric for more information)

# **One Line Diagrams**

Single input source with 1 panelboard



Single input source with 2 panelboards







# Installation

# **Installation Procedure**

# 

#### **TIP HAZARD**

The cabinet is top-heavy and can tip over. Move and store with care until it is time to anchor the cabinet to the floor and wall.

# Failure to follow these instructions can result in death, serious injury, or equipment damage.

- 1. Anchor the Cabinet to the Floor and Wall, page 19.
- 2. Perform one of the following:
  - Prepare for Top Cable Entry, page 22, or
  - Prepare for Bottom Cable Entry, page 23.
- 3. Connect the Input Cables, page 24.
- 4. Connect the Load to the Branch Breakers, page 25.
- 5. Connect the Modbus/Ethernet Cables, page 27.
- 6. Final Installation, page 28.

# Anchor the Cabinet to the Floor and Wall

# 

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Cover the cabinet while drilling the anchoring holes in the floor and wall to avoid dust in the cabinet.

Failure to follow these instructions will result in death or serious injury.

## **A**WARNING

#### TIP HAZARD

The cabinet must be anchored to the floor and to the wall, or a rack, or another cabinet to avoid tipping over.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

The cabinet must be anchored to the floor (A) and to the wall (B), or to the floor (A) and to another cabinet (C) in a back-to-back installation.

#### Cabinet Installed against a Wall and Cabinet in Back-to-Back Installation



1. Drill anchoring holes in the floor according to the overview.

#### **Floor Anchoring Hole Overview**



2. For installation up against a wall: Drill anchoring holes in the wall according to the overview. Note different dimensions between RPP models.



#### Wall Anchoring Hole Overview

3. Lift the cabinet into position using appropriate lifting equipment.

#### **Front View**



- 4. Anchor the cabinet to the floor with the provided 1/2 inch bolts.
- 5. Anchor the cabinet to the wall, a rack, or to the cabinet behind it with the provided 3/8 inch bolts.
- 6. Remove the eye bolts and the acrylic protection sheet from the top of the cabinet. Save the eye bolts for future use.

#### **Front View**



7. Install the top gland plate (removed during unpacking of the cabinet).

**NOTE:** The top gland plate has to be removed to prepare for top power cable entry. If your system has top power cable entry, see Prepare for Top Cable Entry, page 22.

#### **Front View**



# **Prepare for Top Cable Entry**

# **A A DANGER**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Do not drill or punch holes for cables or conduits with the gland plate installed and do not drill or punch holes in close proximity to the cabinet.

Failure to follow these instructions will result in death or serious injury.

1. Remove the top gland plate.



- 2. Remove the knockouts from the top gland plate for input cables and load cables as needed. Install conduits (not provided), if applicable. A blank gland plate is also provided if you need to make a different hole pattern.
- 3. Reinstall the top gland plate.
- 4. Install the provided Ethernet port (A) and Modbus port (B) in the top of the RPP. The internal Ethernet and Modbus signal cables are already prerouted to the top of the RPP.

**NOTE:** In some RPP models, the Ethernet port (A) and Modbus port (B) are already preinstalled in the top of the cabinet.

#### **Top View**



# **Prepare for Bottom Cable Entry**

# **A A D A N G E R**

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Do not drill or punch holes for cables or conduits with the gland plate installed and do not drill or punch holes in close proximity to the cabinet.

Failure to follow these instructions will result in death or serious injury.

**NOTE:** Bottom signal cable entry and/or bottom power cable entry is only possible if the RPP is installed on a raised floor or similar.

- 1. Open the front door.
- 2. Remove the bottom gland plate.



- 3. Remove the knockouts from the bottom gland plate for input cables and load cables as needed. Install conduits (not provided), if applicable. A blank gland plate is also provided if you need to make a different hole pattern.
- 4. Reinstall the bottom gland plate in rotated position to free the Ethernet and Modbus port openings.



5. Install the provided Ethernet port (A) and Modbus port (B) in the bottom of the RPP. Reroute the internal Ethernet and Modbus signal cables from the top to the bottom of the RPP.

**NOTE:** In some RPP models, the Ethernet port (A) and Modbus port (B) are already preinstalled in the top of the cabinet. Remove the ports and reinstall them in the bottom position as shown.

#### **Bottom View**



# **Connect the Input Cables**



- 1. Route the input cables through the top or the bottom of the cabinet.
- 2. Connect input cables from input source 1 (GEC, L1, L2, L3, N).
- 3. Connect input cables from input source 2 (if present) (GEC, L1, L2, L3, N).
- 4. Fasten the input cables to the cable bridges in the left side and right side with cable ties.

**NOTE:** Reinstall any protective plates and covers that were removed during the installation.

# **Connect the Load to the Branch Breakers**

- 1. Route the load power cables through the top or the bottom of the cabinet.
- 2. For each load power cable set:
  - a. Connect the ground cable to the ground terminal.
  - b. Connect the N cable to the N terminal.
  - c. Route the power cables through the current transformers for the branch breaker.
  - d. Connect the power cables to the branch breaker.



- A. Panelboard 1.
- B. Panelboard 2 (if present).

3. Fasten the load cables to the cable bridges in the left side and right side with cable ties.

**NOTE:** Reinstall any protective plates and covers that were removed during the installation.

### **Connect the Modbus/Ethernet Cables**

#### **Top and Bottom View**



- 1. Connect an Ethernet cable with RJ45 plug to the Ethernet port (A) on the top or bottom of the cabinet.
- 2. Connect the Modbus cable with RJ45 plug to the Modbus port (B) on the top or bottom of the cabinet.
  - 2-wire or 4-wire shielded twisted pair cables must be used for Modbus connections. Use a cable for Modbus serial link (RJ45 to RJ45 or RJ45 to free wires depending on the Modbus controller characteristics).
  - The Modbus port is optically isolated. The Modbus port's ground is not connected to any other ground.
  - Install 150 Ohm termination resistors at each end of each bus if the buses are very long and operate at high data rates. Busses under 610 meters (2000 feet) at 9600 baud or under 305 meters (1000 feet) at 19200 baud should not require termination resistors.
  - Install 400-650 Ohm bias resistors at or inside the system controller; one from D0 to ground and one from D1 to +5 VDC.

#### Example: Modbus 4-Wire on RJ45 Connector



3. If more than one RPP must be connected to the Modbus controller, use an RJ45 Modbus hub or splitter block.

**NOTE:** Wiring should be done in accordance with local wiring codes. Route signal cables separately from power cables to reduce noise.

# **Final Installation**

- 1. Reinstall all covers and plates on the cabinet that were removed during installation.
- 2. Close the front door.
- 3. Lock the front door with the Red Key (provided) and store the Red key under the control of qualified service personnel.

# Operation

# **User Interface**



- A. Power meters
- B. Main input device(s)
- C. Display<sup>2</sup>
- D. Branch breakers
- E. Status LEDs
- F. Display reset button
- G. Network connection LED:
  - Solid green: The system has valid TCP/IP settings. See Configure the Network, page 45.
  - Flashing green: The system does not have valid TCP/IP settings.
  - Solid orange: The display is inoperable. Contact Schneider Electric.
  - Flashing orange: The system is making BOOTP requests. See Configure the Network, page 45.
  - Alternately flashing green and orange: If the LED is alternately flashing slowly, the system is making DHCP requests.

See Configure the Network, page 45.

If the LED is alternately flashing rapidly, the system is starting up.

<sup>2.</sup> Note that the PDU comes with one of the two display models.

- Off: The display is not receiving input power or the display is inoperable.
- H. LED for indication of network connection type:
  - Solid green: The system is connected to a network operating at 10 Megabits per second (Mbps).
  - Flashing green: The system is receiving or transmitting data packets at 10 Megabits per second (Mbps).
  - Solid orange: The system is connected to a network operating at 100 Megabits per second (Mbps).
  - Flashing orange: The system is receiving or transmitting data packets at 100 Megabits per second (Mbps).
  - Off: One or more of the following exists: The display is not receiving input power, the cable that connects the system to the network is disconnected, the device that connects the system to the network is turned off, or the display is inoperable. Check the connections and if the LED remains off, contact Schneider Electric.
- I. Display configuration port
- J. USB port.
- K. Ports reserved for service<sup>3</sup>

### **Overview of Status LEDs**

Ċ	Power LED: The RPP is powered when the LED is illuminated. Firmware is being updated when the LED is flashing.
	Check log LED: When the LED is illuminated, a new entry has been made in the event log.
!	Alarm LED: When the LED is illuminated, there is an alarm condition in the RPP system.

<sup>3.</sup> Only available on display model 1.

### **Display Symbols**

Symbol	Description
$\langle \Box \rangle$	The locked home button appears when the system is locked by a password protection. Tap this button to go to the home screen of the display.
<b>(</b> <del>6</del> <b>)</b>	The unlocked home button appears when the system has been unlocked using the password. Tap this button to go to the home screen of the display.
ОК	Tap the OK button to confirm your selections and exit the current screen.
ESC	Tap the ESC button to cancel your changes and exit the current screen.
Y	Tap the filter button to set up the filters for your logs.
Û	Tap the recycle bin button to clear the log.

### Menu Tree



# **Operation Procedures**

### Start Up the RPP

Follow these steps for first start-up and any time that the system is restarted after having been shut completely down with no power applied to the system.

- 1. Verify the following before starting the RPP:
  - a. The upstream input breaker is in the open (OFF) position.
  - b. The input power cables have been correctly connected to the main input breaker(s) in the RPP. See Connect the Input Cables, page 24 for details.
  - c. Phase sequence on input is correct.
  - d. The load power cables have been connected correctly to the branch breakers. See Connect the Load to the Branch Breakers, page 25 for details.
  - e. Correct torque has been applied to all power connections. See Torque Specifications, page 14 for details.
  - f. Voltage connected to the RPP matches the RPP nameplate and model number.
  - g. All equipment has been properly grounded.
  - h. All signal cables are installed correctly.
  - i. All ventilation areas are free for obstructions that might impair proper airflow.
- 2. Close the upstream input breaker.
- 3. Close the main input breaker(s) in the RPP.
- 4. Verify the function of the installed power meters in the RPP.
- 5. Close the individual branch breakers in the RPP as required.

Verify normal operation of the RPP immediately after the start-up has been performed.

Use the display to verify proper readings from all circuits.

- 6. For the first start-up of the RPP, perform the following steps to enable configuration via the display:
  - a. Access the web interface for the network management, see Access a Configured Network Management Interface, page 34.
  - b. At first user login, the **user name** and **password** are **apc** you will be prompted to change the password at first login.
  - c. Create new users and configure user permissions.
  - d. Enable/disable communication protocols as needed.
  - e. Configuration via the display is now enabled.

### Shut Down the RPP

**NOTE:** Shutting down the RPP will cut the power to all connected loads.

- 1. Shut down the loads, if possible.
- 2. Open the individual branch breakers in the RPP as required.
- 3. Open the main input breaker(s) in the RPP.
- 4. Open the upstream input breaker.
- 5. Measure for voltages on all busbars before working on the RPP.

### Access a Configured Network Management Interface

The below procedure describes how to access the network management interface from a web interface. It is also possible to use the following interfaces:

- Telnet and SSH
- SNMP
- FTP
- SCP

**NOTE:** Ensure that only one network management interface in the entire system is set to synchronize time.

Modern web browsers are compatible with the network management interface. Use the most recent version of your browser to mitigate the risk of software security vulnerabilities.

You can use either of the following protocols when you use the web interface:

- The HTTP protocol, which provides authentication by user name and Pin but no encryption.
- The HTTPS protocol, which provides extra security through Secure Sockets Layer/Transport Layer Security (SSL/TLS); encrypts user names, Pin, and data being transmitted; and authenticates network management cards by means of digital certificates.

NOTE: HTTP is disabled and HTTPS is enabled by default.

- 1. Access the network management interface by its IP address (or its DNS name, if a DNS name is configured).
- 2. Enter the user name and password.

**NOTE:** The default user name and password and password are apc at first login. You will be prompted to enter a new password after you log in.

3. To enable or disable the HTTP or HTTPS protocol, use the **Network** menu on the **Administration** tab, and select the **Access** option under the **Web** heading on the left navigation menu.

### **View the Status Information**

- 1. Select:
  - **Status > Input > Input 1** to see the status for input 1.
  - Status > Input > Input 2 to see the status for input 2.

#### **Input Status**

Current	The present input current from the AC utility power source per phase in amperes (A).
Energy Usage	The accumulated input energy (kWh).
Frequency	The present input frequency in hertz (Hz).
Breaker Status	The present breaker status, either <b>Open</b> or <b>Closed</b> .
Voltage (phase-to-phase)	The present phase-to-phase input voltage.
Voltage (phase-to-neutral)	The present phase-to-neutral input voltage.
Apparent Power (total and per phase)	The present apparent power input for each phase and total in kVA. Apparent power is the product of RMS (root mean square) volts and RMS amperes.
Active Power	The present active power (or real power) input for each phase and total in kilowatts (kW). Active power is the is the portion of the power flow that, averaged over a complete cycle of the AC waveform, results in net transfer of energy in one direction.
Voltage THD (phase-to-neutral and phase- to-phase)	The present harmonic distortion.
Current Phase Angle	Current phase angle displacement between the three phases.
Power Factor (total and per phase)	The present input power factor. Power factor is the ratio of Active power over Apparent Power.
Frequency	The present input frequency (Hz).
Load %	Percentage of load based on input breaker rating.
Neutral Current	The present current in the neutral conductor.
Average Current	The average current of the three phases.
Average Voltage (phase-to-phase and phase-to-neutral)	The average voltage of the three phases.

- 2. Select:
  - Status > Panel > Panel 1 Odd to see the status for the odd (left) side of panelboard 1.
  - Status > Panel > Panel 1 Even to see the status for the even (right) side of panelboard 1.
  - Status > Panel > Panel 2 Odd to see the status for the odd (left) side of panelboard 2.
  - Status > Panel > Panel 2 Even to see the status for the even (right) side of panelboard 2.

#### **Panel Status**

Current	The present input current from the AC utility power source per phase in amperes (A).
Max. Instantaneous Current	The logged maximum current measured per phase by the power meter.
Active Power (total and per phase)	The present active power (or real power) input for each phase and total in kilowatts (kW). Active power is the is the portion of the power flow that, averaged over a complete cycle of the AC waveform, results in net transfer of energy in one direction.
Apparent Power (total and per phase)	The present apparent power input for each phase and total in kVA. Apparent power is the product of RMS (root mean square) volts and RMS amperes.
<b>Power Factor</b> (total and per phase)	The present input power factor. Power factor is the ratio of Active power over Apparent Power.
Current THD	The present harmonic distortion.
Load %	Percentage of load based on input breaker rating.
Breaker Rating	Rating of the selected breaker.
CT Size	Current transformer rating for the selected breaker.
Average Current	The average current of the three phases.
Max. Instantaneous Current Average	The logged maximum current for three phase average measured by the power meter.
Energy Usage	The accumulated input energy (kWh).
Current THD Average	The average of the present harmonic distortion.

#### 3. Select **Status > System** to see the status for the RPP system.

#### System Status

Input 1 Voltage (phase-to-phase)	The present input voltage phase-to-phase from input power source 1 per phase in volts (V).
Input 1 Current	The present input current from input power source 1 per phase in amperes (A).
Input 1 Breaker	The present breaker status for main input breaker 1.
Input 1 Frequency	The present input frequency from input source 1 in Hertz (Hz).
Input 1 Power Factor	The present input power factor from input source 1.
System Time	The system time and date.
Input 2 Power Factor	The present input power factor from input source 2.
Input 2 Frequency	The present input frequency from input source 2 in Hertz (Hz).
Input 2 Voltage (phase-to-phase)	The present input voltage phase-to-phase from input power source 2 per phase in volts (V).
Input 2 Current	The present input current from input power source 2 per phase in amperes (A).
Input 2 Breaker	The present breaker status for main input breaker 2.

 Select Status > Active Alarms to see the status for the active alarms. For more information on active alarms, go to View the Active Alarms, page 53.

# Configuration

### **Configure the Input Parameters**

- 1. From the home screen on the display select **Configuration > Input**.
- 2. Enable Alarm Generation, if needed.

Configurat	ion Input		
Alarm Generatio	on:	🗹 Ena	ble
Voltage Thresho	<u>olds</u>		
Maximum:	Enable	100 %	100% [xx V] - 120% [xx V]
High:	Enable	108 %	99% [xx V] - 119% [xx V]
Low:	Enable	92 %	81% [xx V] - 100% [xx V]
Minimum:	Enable	90 %	80% [xx V] - 99% [xx V]
	ESC <	1/3	> OK

- 3. Set the **Voltage Thresholds** for: **Maximum**, **High**, **Low**, and **Minimum** by tapping **Enable** and setting the percentage.
- 4. Tap the > symbol to go to the next page.
- 5. Set the **Current Thresholds** for: **Maximum**, **High**, **Low**, and **Minimum** by tapping **Enable** and setting the percentage.

Configuration	on Input					
Current Thresholds						
Maximum:	Enable	100 %	4% [xx A] - 100% [xx A]			
High:	Enable	90 %	3% [xx A] - 99% [xx A]			
Low:	☑ Enable	12 %	2% [xx A] - 98% [xx A]			
Minimum:	✓ Enable	10 %	1% [xx A] - 97% [xx A]			
Apparent Power	Thresholds					
Maximum:	Enable	100 %	2% [xx kVA] - 100% [xx kVA]			
Minimum:	Enable	5%	1% [xx kVA] - 99% [xx kVA]			
	ESC <	2/3	> OK			

- 6. Set the **Apparent Power Thresholds** for: **Maximum** and **Minimum** by tapping **Enable** and setting the percentage.
- 7. Tap the > symbol to go to the next page.

8. Set the **Misc. Thresholds** for: **Over Active Power**, **PF Deviation**, **Phase Loss**, and **Frequency Deviation** by selecting **Enable** and setting the thresholds.

Configuration	Input			
Misc. Thresholds				
Over Active Power:	Enable	100 %	1% - 100%	
PF Deviation:	Enable	0.8	0.1 - 1.0	
Phase Loss:	✓ Enable	77	1 - 1000	
Frequency Deviation:	V Disab	led A		
E	SC <	3/3 >	> OK	

9. Tap **OK** to save your settings.

### **Configure a Branch Breaker**

- 1. From the home screen on the display select **Configuration > Panel > Add Breaker**.
- 2. Configure the branch breaker parameters:
  - a. **Panel**: Select which panelboard the new branch breaker is installed in (**Panel 1** or **Panel 2**, if available).
  - b. Layout: Select whether the new branch breaker is installed in the Odd or in the Even position on the panelboard. Odd is the left side of the panelboard and Even is the right side of the panelboard.
  - c. **Tie**: Set the number of poles on the branch breaker (**1-pole**, **2-pole**, or **3-pole**).
  - d. **Channel**: Set which L1 channel the new branch breaker is installed in. L2 and L3 will be populated automatically. Example: Selecting channel 1 for a 3-pole branch breaker will occupy channel 1,3,5. Already occupied channels are highlighted in red in the channel list.

Configuration Panel Add	Break	er	
Panel:   V   Panel 1   A     Layout:   V   Odd   A     Tie:   V   3-pole   A     Channel:	1 3 5	15 17 19	29 31 33
	7	21	35
	9	23	37
	11	25	39
	13	27	41
Add Breaker			Esc

e. Rating: Set the breaker rating current of the new branch breaker.

3. Tap on Add Breaker.

### Modify or Delete a Branch Breaker

- 1. From the home screen on the display select **Configuration > Panel > Modify Breaker**.
- 2. Select the branch breaker that must be deleted or modified using the parameters:
  - a. **Panel**: Select which panelboard the branch breaker is installed in (**Panel** 1 or **Panel 2**, if available).
  - b. Layout: Select whether the branch breaker is installed in the Odd or in the Even position on the panelboard. Odd is the left side of the panelboard and Even is the right side of the panelboard.
  - c. **Channel**: Set which channel(s) the branch breaker is installed in. Example channels 1,3,5 for a 3-pole branch breaker. Already occupied channels are highlighted in blue in the channel list.

Configuration Panel Modify Breaker						
Panel:   V   Panel 1   Λ     Layout:   V   Odd   Λ	1	15 17	29 31			
Channel:	5	19	33			
	7	21	35			
	9	23	37			
	11	25	39			
	13	27	41			
Delete Breaker	Setting	S		Esc		

- 3. Perform one of the following:
  - Tap on Delete Breaker to delete the branch breaker.
  - Tap on **Settings** to modify the branch breaker settings.

- 4. On the first Settings page:
  - a. Add the **Load Identifier** by typing in a name for the load connected to the branch breaker.
  - b. Enable or disable **Alarm Generation** for the branch breaker by tapping **Enable**.
  - c. Set the **Apparent Power Thresholds** for the branch breaker for: **Maximum** and **Minimum** by tapping **Enable** and setting the percentage.

Configuration	on Panel	Modify B	Breaker	Settings	
<u>Breaker Details</u> Load Identifier:	Loa	d X			
Alarm Generation	n: 🗹 Enable	è			
Maximum:	Enable	89 %	2% [xx	kVA] - 100	% [xx kVA]
Minimum:	Enable	2 %	1% [xx	kVA] - 99%	í [xx kVA]
	ESC <	1/2	>	OK	

- 5. Tap the > symbol to go to the next page.
- 6. On the second Settings page:
  - a. Set the **Current Thresholds** for the branch breaker for: **Maximum**, **High**, **Low**, and **Minimum** by tapping **Enable** and setting the percentage.

Configura	ation	Modify	Breaker	
Current Thresh	<u>nolds</u>			
Maximum:	Enable	86 %	4% [xx A] - 100% [xx A]	
High:	Enable	10 %	3% [xx A] - 99% [xx A]	
Low:	Enable	9%	2% [xx A] - 98% [xx A]	
Minimum:	Enable	2 %	1% [xx A] - 97% [xx A]	
	ESC <	2/2	> OK	

7. Tap **OK** to save your settings.

### **Configure the Display Preferences**

1. From the home screen on the display select **Configuration > Display > Preferences**.

Configuration	Display	Preferences			
Language:	V	English	Λ		
Date Format:	V	mm/dd/yyyy	Λ		
Temperature:	OUS Cust	tomary	○ Metric		
⊖ Manual:					
Current Date:					
Current Time:					
$\bigcirc$ Synchronize with	NTP Serve	r			
				ESC	OK

- 2. Select the preferred language using the up and down arrows.
- 3. Select the preferred date format using the up and down arrows.
- 4. Select the preferred temperature units: **US Customary** (°Fahrenheit) or **Metric** (°Celsius).
- 5. Set the current date and time using one of the below two methods:
  - Set the date and time manually on the display by selecting Manual and typing the actual date and time and completing with Enter.
  - Set the date and time automatically by selecting Synchronize with NTP server (Network Time Protocol server).

**NOTE:** NTP server settings can be configured in the network management interface via the Web, command line, or config file.

6. Tap **OK** to save your settings.

### **Configure the Display Settings**

1. From the home screen on the display select **Configuration > Display > System Settings**.

Configuration Dis	play System Settings	
Alarm Volume	V Low A	
Button Volume	V Medium A	
Brightness	V High A	
Backlight Timeout 🛛 🗹	Enable Auto Log Off	
V 10 A	minutes V 1	∧ minutes
V Off A	intensity	
		ESC OK

- 2. Set the Alarm Volume. Choose between: Off, Low, Medium, and High.
- 3. Set the Button Volume. Choose between: Off, Low, Medium, and High.
- 4. Set the **Brightness** of the display. Choose between: **Low**, **Medium**, and **High**.
- Enable or disable Backlight Timeout. If you wish to enable backlight timeout, set the time limit in minutes for enabling backlight timeout. Choose between:
   60, 30, 10, 5, and 1.
- 6. Set the intensity of the backlight. Choose between: **Off**, **Very Low**, **Low**, and **Medium**.
- 7. Set the time limit in minutes for automatic log off. Choose between: **60**, **30**, **10**, **5**, and **1**.
- 8. Tap **OK** to save your settings.

### Add a New User or Edit an Existing User

- 1. From the home screen on the display select **Configuration > Display > Security**.
- 2. Select **Add User** to add a new user or select **Edit User** to edit an existing user of the system.

Configuration	Display Security Add User	
Name:		
Pin:		
Confirm Pin:		
	ESC OF	<

- 3. In the Name field, type in the name of the user. Complete with Enter.
- 4. In the **Pin** field, type in a pin code for the user. Complete with **Enter**.
- 5. In the **Confirm Pin** field, retype the pin code of the user. Complete with **Enter**.
- 6. Tap **OK** to save your settings.

### **Delete a User**

- 1. From the home screen on the display select **Configuration > Display >** Security > Delete User.
- 2. Browse to the user that you wish to delete using the up and down arrows and tap **OK**.
- 3. Tap **Yes** to confirm deletion of an existing user of the system.

### **Configure the Network**

- 1. From the home screen on the display select **Configuration > Network** and select either **TCP/IPv4**, **TCP/IPv6**, **Web Access**, or **FTP Server**.
- 2. Configure the following settings:
  - a. TCP/IPv4: Enable IPv4 (if applicable), and select the Address Mode (Manual, DCHP, or BOOTP).

Configuration Netwo	work TCP/IPv4			
☑ Enable IPv4				_
Address Mode				
V DHCP A	10.179.228.77			
Require vendor spe	cific cookies to accep	t DHCP		
Manual Settings				
System IP	0.0.0.0	0.0.0.0		
Subnet Mask	0.0.0.0	0.0.0.0		
Default Gateway	0.0.0.0	0.0.0.0		
			ESC	OK

b. TCP/IPv6: Enable IPv6 (if applicable), select Auto Configuration or Manual Configuration, and select the DHCPv6 Mode (Router controlled, Non-Address Information Only, Never, or Address and Other Information).

NOTE: Tap Addresses to see all valid IPv6 addresses.

Configuration	Network	TCP/IPv6	]			
I Enable IPv6						
Auto Configuration				Addresses		
🔲 Manual Configurati	ion					
Manual Settings	Manual Settings					
System IP			::/64			
Default Gatewa	у 🗌		::			
DHCPv6 Mode						
V Router	Controlle	d	Λ	ESC OK		

c. Web Access: Enable Web (if applicable) and select the Access Mode (HTTP or HTTPS).

Configuration Network Web Access	
☑ Enable Web	
Access Mode_	
V ΗΤΤΡ Λ	
Port 80 [80, 5000 - 32768]	
Restore Port To Default	
	ESC OK

#### d. FTP server: Enable FTP (if applicable).

Configuration Network FTP server	
☑ Enable FTP	
Port 21 [21, 5001 - 32768]	
Restore Port To Default	
	ESC OK

### **Configure Modbus**

Modbus can be configured for the built-in network management card.

- 1. From the home screen on the display select **Configuration > Modbus**.
- 2. For Serial:
  - a. Enable or disable Access.
  - b. Set the Address to a number between 1 and 247.

**NOTE:** Every device on the bus must have exactly the same settings except the **Address**, which must be unique for every device. No two devices on the bus can have the same address.

- c. Set the Baud rate to 9600 or 19200.
- d. Set the Mode to:
  - 8, E, 1, or
  - 8, 0, 1, or
  - 8, N, 1, or 8, N, 2.
- 3. For **TCP**:
  - a. Enable or disable Access.
  - b. Set the Port to 502 or a value between 5000 and 32768.

٩	Configuration	on Modbus	
<u>Seria</u>	l ,		
	Access:		
	Address:	1 [1-247]	
	Baud Rate	ε: V 9600 Λ	
	Mode:	V 8, Ν, 1 Λ	
	Access:	Enable	
	Port:	502 [502, 5000-32768]	
			ESC OK

4. Tap **OK** to confirm your settings.

### **Restore Default Configuration**

1. From the home screen on the display select **Configuration > Restore Defaults**.



- 2. Select one of the below options:
  - Restart Network Interface: Select this option to restart network interface.
  - Reset All: Select this option to reset all settings to default. You can select to leave out the TCP/IP settings from the reset procedure.
  - Reset Only: Select this option if you only wish to reset parts of the settings to default values. You can select to reset the following settings: TCP/IP, Event Configuration, and Display Settings.
- 3. When you have made your selection, tap **OK** to reset the selected settings to default.
- 4. After the reset, it may be necessary to re-enable configuration via the display. Follow the below steps:
  - a. Access the web interface for the network management, see Access a Configured Network Management Interface, page 34.
  - b. At first user login, the **user name** and **password** are **apc** you will be prompted to change the password at first login.
  - c. Enable/disable communication protocols as needed.
  - d. Create new users and configure user permissions.
  - e. Enable the display access for user: Go to Config. > Security > Local Users and select Enable for Touch Screen and configure the PIN for the user.
  - f. Configuration via the display is now enabled.

# Troubleshooting

The following is a list of the most common situations where the equipment does not perform as intended, the most likely cause, and a possible corrective action.

If the suggested corrective action does not return the equipment to normal operation, contact Schneider Electric for assistance.

Situation	Possible cause	Corrective action
The RPP has no input power.	No input source available.	Restore input source. Check the wiring continuity between the RPP input and the input source.
Specific output circuit(s) have no power.	Associated branch breaker(s) is OFF.	Turn the branch breaker(s) ON.
	The wiring between the branch breaker(s) and the equipment is incorrect.	Check for wiring continuity and correct phase sequence between the branch breaker(s) and the equipment.
	The equipment associated with the branch breaker is operating above the rated load.	Schedule a load check of the equipment with Schneider Electric; adjust for load balance if possible.
	The branch breaker is inoperable.	Replace the inoperable branch breaker.
No output from the RPP, but the display is active.	The main input breaker is tripped.	<ol> <li>Record which alarm indications are active.</li> <li>Reset alarm(s) and clear external signal.</li> <li>Check the alarm history in the display for reasons why the main input breaker tripped. Below is a list of possible causes:         <ul> <li>Output overload. Schedule a load check of the RPP with Schneider Electric.</li> <li>Inoperable main input breaker. Replace the main input breaker.</li> <li>Short circuit internal to the RPP. Troubleshoot the RPP or contact Schneider Electric.</li> </ul> </li> </ol>
Output from the RPP is on, but the display is not active.	Control power fuse(s) blown.	Replace fuse(s).
Overvoltage/ undervoltage.	Upstream UPS or power conditioner is inoperable.	Correct problem at the input source.
	Voltage drop due to distance or excessive load on output.	Reduce the distance or reduce the load.

# Alarm Messages

Display alarm text	Description	Corrective action
<lx> Phase Loss Alarm</lx>	Input supply phase L1, L2, or L3 loss is detected.	Check the input source and the affected phase.
A Circuit Breaker within the Unit has Tripped	A circuit breaker within the unit has tripped.	Check the circuit breaker and identify the cause of the tripping. Clear the tripping event and close the circuit breaker.
<panel x=""> Branch <breaker x=""> <pole x=""> Apparent Power Below Minimum</pole></breaker></panel>	Branch breaker X in Panel X is showing apparent power is below the minimum threshold at pole X.	Check the power for the affected branch breaker, evaluate the threshold setting, and adjust for your situation.
<panel x=""> Branch <breaker x=""> <pole x=""> Apparent Power Overload</pole></breaker></panel>	Branch breaker X in Panel X is showing apparent power is above the maximum threshold at pole X.	Check the power for the affected branch breaker, evaluate the threshold setting, and adjust for your situation.
<panel x=""> Branch <breaker x=""> <pole x=""> High Current Alarm at Phase <lx></lx></pole></breaker></panel>	Branch breaker X in Panel X is showing phase L1, L2, or L3 current is above the high threshold at pole X.	Check the current for the affected branch breaker, evaluate the threshold setting, and adjust for your situation.
<panel x=""> Branch <breaker x=""> <pole x=""> Low Current Alarm at Phase <lx></lx></pole></breaker></panel>	Branch breaker X in Panel X is showing phase L1, L2, or L3 current is below the low threshold at pole X.	Check the current for the affected branch breaker, evaluate the threshold setting, and adjust for your situation.
<panel x=""> Branch <breaker x=""> <pole x=""> Maximum Current Alarm at Phase <lx></lx></pole></breaker></panel>	Branch breaker X in Panel X is showing phase L1, L2, or L3 current is above the maximum threshold at pole X.	Check the current for the affected branch breaker, evaluate the threshold setting, and adjust for your situation.
<panel x=""> Branch <breaker x=""> <pole x=""> Minimum Current Alarm at Phase <lx></lx></pole></breaker></panel>	Branch breaker X in Panel X is showing phase L1, L2, or L3 current is below the minimum threshold at pole X.	Check the current for the affected branch breaker, evaluate the threshold setting, and adjust for your situation.
Input Breaker Open	The main input breaker is open.	Check the main input breaker and adjust position or alarm settings depending on your situation.
Input Current High Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 current is above the high threshold.	Check the input current for the affected phase, evaluate the threshold setting, and adjust for your situation.
Input Current Low Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 current is below the low threshold.	Check the input current for the affected phase, evaluate the threshold setting, and adjust for your situation.
Input Current Maximum Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 current is above the maximum threshold.	Check the input current for the affected phase, evaluate the threshold setting, and adjust for your situation.
Input Current Minimum Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 current is below the minimum threshold.	Check the input current for the affected phase, evaluate the threshold setting, and adjust for your situation.
Input Voltage Maximum Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 voltage is above the maximum threshold.	Check the input voltage for the affected phase, evaluate the threshold setting, and adjust for your situation.

Display alarm text	Description	Corrective action	
Input Voltage High Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 voltage is above the high threshold.	Check the input voltage for the affected phase, evaluate the threshold setting, and adjust for your situation.	
Input Voltage Low Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 voltage is below the low threshold.	Check the input voltage for the affected phase, evaluate the threshold setting, and adjust for your situation.	
Input Voltage Minimum Alarm at Phase <lx></lx>	The input phase L1, L2, or L3 voltage is below the minimum threshold.	Check the input voltage for the affected phase, evaluate the threshold setting, and adjust for your situation.	
NMC Communication Lost with <x> Meter</x>	Lost the local network management interface-to-input meter, output meter, or branch meter communication.	Check the signal cables. Check that the meter is energized and that it has been configured correctly — use the power meter documentation supplied with the power meter. If the alarm persists, contact Schneider Electric.	
Input Active Power Phase <lx> Overload</lx>	The input active power for phase L1, L2, or L3 is above the selected high threshold.	Check the input power for the affected phase, evaluate the threshold setting, and adjust for your situation.	
Input Apparent Power Phase <lx> Below Normal</lx>	The input apparent power for phase L1, L2, or L3 is below the selected minimum threshold.	Check the input power for the affected phase, evaluate the threshold setting, and adjust for your situation.	
Input Apparent Power Phase <lx> Overload</lx>	The input apparent power for phase L1, L2, or L3 is above the selected maximum threshold.	Check the input power for the affected phase, evaluate the threshold setting, and adjust for your situation.	
Input Frequency Out of Range	The input frequency is out of range.	Check the input frequency, evaluate the threshold setting, and adjust for your situation.	
Input Power Factor Deviation Alarm at Phase <lx></lx>	Input power factor deviation for phase L1, L2, or L3 exists.	Check the input power factor deviation for the affected phase, evaluate the threshold setting, and adjust for your situation.	
Transient Voltage Surge Suppressor Alarm	Transient voltage surge suppressor system requires service.	Contact Schneider Electric to schedule a maintenance visit.	

**NOTE:** Contact Schneider Electric if the RPP is operating correctly and the alarm persists, or if no root cause is found.

# **View the Log**

- 1. From the home screen on the display select Logs.
- 2. You can browse through the list of the events using the arrows.

Logs	
Date/Time	Event
XX/XX/XXXX XX:XX:XX	
Û K	< < 1 / 16 > > Y

- 3. You can now perform the following operations in the event log:
  - a. Tap the filter button to filter the events. Different filter settings are available.

Logs	Filter			
Event Time	⊖Last	V All Logs A	)	
	⊖From	01/01/2000	00:00	
	То	01/01/2000	00:00	
Filter by Seve	rity cal Events ning Events mational E	s vents		
				ESC OK

- b. Tap the recycle bin button to clear the event log and select **Yes** to confirm.
- 4. Tap the home button to exit the log.

# **View the Active Alarms**

When there is an active alarm in the system, a symbol indicating the alarm level is shown in the top right corner of the screen and the buzzer is active.

- From the home screen on the display select Status > Active Alarms. Tapping the display will also silence the buzzer temporarily without login. By logging in and tapping the display, the buzzer will be silenced permanently.
- 2. You can now browse through the list of active alarms using the left and right arrows.
- 3. Tap the **Refresh** button to update the list with the latest active alarms.

### **Alarm Levels**

There are three alarm levels:

- Critical: Take immediate action and call Schneider Electric.
- Warning: The load remains supported, but action must be taken. Call Schneider Electric.
- Informational: No immediate action required. Check the cause of the alarm as soon as possible.

# **Calibrate the Display**

From the home screen on the display select **Tests > Display Calibration** and then select the calibration you want to perform.

- Calibrate: Tests and adjusts the touch screen target sensitivity.
- Calibration Check: Checks the calibration adjustments.

# Maintenance

# **Determine if you need a Replacement Part**

To determine if you need a replacement part, contact Schneider Electric and follow the procedure below so that the representative can assist you promptly:

- 1. In the event of an alarm condition, scroll through the alarm lists, record the information, and provide it to the representative.
- 2. Write down the serial number of the unit so that you will have it easily accessible when you contact Schneider Electric.
- 3. If possible, call Schneider Electric from a telephone that is within reach of the display so that you can gather and report additional information to the representative.
- 4. Be prepared to provide a detailed description of the problem. A representative will help you solve the problem over the telephone, if possible, or will assign a return material authorization (RMA) number to you. If a module is returned to Schneider Electric, this RMA number must be clearly printed on the outside of the package.
- 5. If the unit is within the warranty period and has been started up by Schneider Electric, repairs or replacements will be performed free of charge. If it is not within the warranty period, there will be a charge.
- 6. If the unit is covered by a Schneider Electric service contract, have the contract available to provide information to the representative.

### **Install a Branch Breaker**

- 1. Shut down the RPP, follow Shut Down the RPP, page 33.
- 2. Open the front door.
- 3. Turn the new branch breaker to the OFF position.
- 4. Install the new branch breaker in an empty position on the panelboard:
  - For QO type branch breaker: Snap the wire terminal end of the circuit breaker onto the mounting rail and push inward until the plug-on jaws fully engage the branch connector.



 For QOB type branch breakers: Snap the wire terminal end of the circuit breaker onto the mounting rail. Push inward until the breaker connector is centered on the branch connector mounting hole. Engage the screw into the branch connector hole and tighten it to 2-2.4 Nm (18-21 lb-in).



For EDB type branch breakers: With the bolt-on connector end of the circuit breaker slightly elevated, insert the mounting foot into the slot in the phase cover. Rotate the circuit breaker down and back until the captive screw(s) align with the tapped holes in the circuit breaker connectors. Engage the screw into the branch connector hole and tighten it to 2.3-3.4 Nm (20-30 lb-in).



5. Route the load power cables through the top or the bottom of the cabinet.

- 6. Connect the load power cables:
  - a. Connect the ground cable to the ground terminal.
  - b. Connect the N cable to the N terminal.
  - c. Route the power cables through the current transformers for the new branch breaker.
  - d. Connect the power cables to the new branch breaker.



- A. Panelboard 1.
- B. Panelboard 2 (if present).
- 7. Start up the RPP, follow Start Up the RPP, page 32.
- 8. Configure the new branch breaker via the display, follow Configure a Branch Breaker, page 39.

### **Remove a Branch Breaker**

- 1. Shut down the RPP, follow Shut Down the RPP, page 33.
- 2. Open the front door.
- 3. Disconnect the load cables from the branch breaker.
- 4. Remove the branch breaker from the panelboard.
- 5. Start up the RPP, follow Start Up the RPP, page 32.
- 6. Delete the branch breaker from the configuration via the display, follow Modify or Delete a Branch Breaker, page 40.

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As standards, specifications, and design change from time to time, please ask for confirmation of the information given in this publication.

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