

# Five Year Factory Warranty<sup>1</sup>

The limited warranty provided by Schneider Electric IT Corporation (SE IT) in this Statement of Limited Factory Warranty applies only to products you purchase for your commercial or industrial use in the ordinary course of your business.

### **Terms of Warranty**

SE IT warrants its products to be free from defects in materials and workmanship for a period of five years from the date of purchase. SE IT obligation under this warranty is limited to repairing or replacing, at its sole discretion, any such defective products. This warranty does not apply to equipment that has been damaged by accident, negligence, or misapplication or has been altered or modified in any way. Repair or replacement of a defective product or part thereof does not extend the original warranty period. Any parts furnished under this warranty may be new or factory- remanufactured.

### Non-transferable Warranty

This warranty applies only to the original purchaser who must have properly registered the product. Product may be registered at <u>warranty.apc.com</u>.

### Exclusions

SE IT shall not be liable under the warranty if its testing and examination disclose that the alleged defect in the product does not exist or was caused by end user or any third person misuse, negligence, improper installation or testing. Further SE IT shall not be liable under the warranty for unauthorized attempts to repair or modify wrong or inadequate electrical voltage or connection, inappropriate on-site operation conditions, corrosive atmosphere, repair, installation, start-up by non- SE IT designated personnel, a change in location or operating use, exposure to the elements, Acts of God, fire, theft, or installation contrary to SE IT recommendations or specifications or in any event if the SE IT serial number has been altered, defaced, or removed, or any other cause beyond the range of the intended use.

<sup>&</sup>lt;sup>1</sup> To determine which factory warranty applies to the SE IT product you purchased, please consult the factory warranties located on the SE IT web site: <u>www.apc.com/products</u>

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#### Warranty Claims

Customers with warranty claims issues may access the SE IT worldwide customer support network by visiting <u>support.apc.com</u>. Select your country from the country selection pull-down menu. Open the Support tab at the top of the web page to obtain contact information for customer support in your region.