



# WIN-911 Software

## Schneider Electric Collaborative Automation Partner Program

- World most widely used and trusted alarm notification software
- Works with your existing control system or SCADA platform monitor operations and notify personnel of problem conditions.

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### Introducing WIN-911 Software

WIN-911 is real-time alarm notification software that works with your existing control system or SCADA platform to monitor operations and notify personnel of problem conditions. WIN-911 has become the world's most widely used and trusted alarm notification software. More than 10,000 facilities in 70 countries, on six continents, use WIN-911 daily for the delivery of critical alarm information.

### Go-To-Market Strategy

Leveraging our strategic partner sales channels of Distributors and System Integrators, WIN-911 is sold around the world with major SCADA, DCS and Automation systems. Working in tandem with these organizations, we provide the end-user with a seamless integration and support experience.

### Unique value proposition

WIN-911 is committed to the success of its customers, delivering real-time alarm notification that is easy to install, easy to configure, easy to use, and easy to maintain. We support all notification methods (Voice – Analog and VOIP, SMS, email, smartphones and tablets, in-plant announcement systems). We offer world class customer and partner support.

### Total Services

Featuring programmable logic to filter, escalate, or direct alarms to any designated recipient, WIN-911 enables customers to create a notification workflow that aligns with specific company requirements. Notifications can vary depending on a wide range of customizable attributes, including severity, how quickly it is acknowledged, or the time of day during which the alarm is occurring. Staff schedules can be added to the system, ensuring that an alarm reaches the right person every time. Alarms can be escalated or filtered to any number of recipients using virtually any device – from mobile phones to desktop computers to tablets.

### Enterprise Edition

WIN-911's highest-level offering, Enterprise Edition, provides advances in reliability, security and flexibility in a complete real-time alarm notification system. WIN-911 Enterprise Edition easily integrates with your existing control system to monitor for alarm conditions and provide feature rich notifications using the latest technologies. WIN-911 Enterprise supports Unicode to enable deployment in multiple languages. WIN-911 is currently available in English, French, German, Spanish, Portuguese, Italian, Chinese (simplified) and Hebrew.

### WIN-911

WIN-911 provides a complete set of software products that are designed to meet customer requirements of any size or complexity. From a small water/waste water utility to food and beverage manufacturing to biotech and pharmaceutical manufacturing to oil/gas production and distribution, WIN-911 provides advances in reliability, security and flexibility in a complete real-time alarm notification system. WIN-911 easily integrates with your existing control system to monitor for alarm conditions and provide feature rich notifications using the latest technologies. WIN-911 supports Unicode to enable deployment in multiple languages. WIN-911 is currently available in English, French, German, Spanish, Portuguese, Italian, Chinese (simplified) and Hebrew.

### WIN-911 Pro

Our flagship product, providing simple and reliable alarm notification with a dynamic workflow and customizable attributes.

### Mobile-911

Interact with WIN-911 and your alarm messages in a more intuitive way. Send acknowledgments, request alarms and query reports all with the press of a single button on your mobile device.

INDUSTRY CHALLENGES			WIN-911 RESULTS		
24/7 OPERATIONS EXCELLENCE WITH FEWER PERSONNEL	ALARM DELIVERY TO THE RIGHT PERSON	ALARM NOTIFICATION DELIVERY BEYOND THE CONTROL ROOM	REDUCES: DOWNTIME, OPERATING COSTS, MATERIAL COSTS	INCREASES: RELIABILITY OF ALARM NOTIFICATION, OPERATIONAL EFFICIENCY, ALARM RESPONSE TIME	PROVIDES THE ABILITY TO CONTROL ALARM ROUTING TO THE CORRECT PERSONNEL
<b>WIN-911</b>					
RECEIVE ALARMS VIA SMS TEXT, EMAIL, VOICE CALLS, OR SMARTPHONE/ TABLET APPS					

## Markets served

● Primary sectors of activity ● Secondary sectors of activity

End user					OEM					
Food & Beverage	Water/Wastewater	Oil & Gas	Mining, Minerals & Metal	Power/Electrical Energy	Hoisting	Lift	Packaging	HVAC & R	Conveying	Textile
●	●	●	●	●	●	●	●	●	●	●

## Areas of expertise

Infrastructure

Life Sciences

Manufacturing

## Authorized CAPP products

Authorized CAPP products	Product description	Distinguishing characteristics	For more information
<b>Enterprise Edition</b>	Provides advances in reliability, security and flexibility in a complete real-time alarm notification system. Dynamic escalation engine.	VoIP, SIP/PDX compatible, 2-way email, custom alarm formatted via XML, Language Localization.	<a href="http://www.win911.com/resources/">http://www.win911.com/resources/</a>
<b>WIN-911 Pro</b>	Simplified & reliable alarm configuration and notification.	Unlimited alarm monitoring with all available remote notification methods.	<a href="http://www.win911.com/resources/">http://www.win911.com/resources/</a>
<b>Mobile-911</b>	Utilize the smartphone App to acknowledge alerts or request more information at any time.	Capable of being integrated with Enterprise & Pro alarm notification products. Compatible with Apple iOS, Android and Blackberry devices.	<a href="http://www.win911.com/products/mobile-911/">http://www.win911.com/products/mobile-911/</a>

For more detailed product information, please consult: [www.win911.com](http://www.win911.com)

[schneider-electric.com](http://schneider-electric.com)

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